SAFEGUARDING EVERY DAY

SINGAPORE POLICE FORCE ANNUAL 2017

MISSION

To prevent, deter and detect crime

VISION

A Force for the Nation - to make Singapore the safest place in the world





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COMMISSIONER'S REPORT

CP Hoong Wee Teck

Commissioner of Police, Singapore Police Force

Another Year of Low Crime

In 2017, we achieved an all-time low in crime for robbery, housebreaking, snatch theft, and motor vehicle related thefts. There were 167 days that were free from snatch theft, housebreaking and robbery. Our roads were also safer, with the number of fatal accidents falling to an all-time low.

For the third consecutive year, Singapore was once again ranked first in the Gallup Global Law and Order Report 2017, with 97% of our residents feeling safe walking in their neighbourhood at night. Singapore also ranked first in the security domains of the World Justice Project Rule of Law Index and the Economist Intelligence Unit Safe Cities Index in 2017.

These outstanding results would not have been possible without the hard work of our officers and the community's strong support. While we have achieved numerous accolades, we must continually transform to deal with an ever-changing and a fast-moving environment.

Sharpening Operational Excellence

POLICE

With the terror threat at its highest, we have enhanced our counterterrorism measures. We introduced the In-Situ Reaction Teams (IRTs) to patrol iconic areas, and expanded our Emergency Response Teams (ERTs) to defend both the land and maritime domains. We levelled up the tactical competencies of our frontline officers, training and equipping them to be ready to deal with terrorist incidents. On the

public order front, we rolled out our first PNSmen Public Order Troop, which will increase our capacity to deal with public order incidents.

> In safeguarding the vulnerable, we rolled out various initiatives on the investigation front. The Appropriate Adult Scheme for Young Suspects (AAYS) provides young suspects with an independent trained volunteer during police interviews, while the One-Stop Abuse Forensic Examination (OneSAFE) Centre enhances victim care for sexual crime victims.

A Prepared Community, A Safer Home

The community plays a vital role in safeguarding Singapore alongside the Singapore Police Force (SPF). Under the national SGSecure movement, we conducted 52 Emergency Preparedness Days across the constituencies in 2017. Our officers also visited more than 300,000 households to raise their level of preparedness. We also reached out to industry stakeholders, jointly organising 14 counter-terrorism seminars with the Singapore Civil Defence Force.

Leveraging Technology to Stay Ahead

Technology can augment our crime-fighting capabilities and help us achieve better operational outcomes. The Digital Transformation Department was formed to future proof the policing needs of the SPF and build a corps of tech-savvy officers. In 2017, unmanned aerial vehicles were deployed as our 'eyes in the skies' during security events, while unmanned surface vessels' operational trials were piloted to strengthen the integrity of our coastlines.

We will continue to explore the deployment of robotics to complement our boots on the ground. On the investigation front, we will leverage mobile technology to front-load forensic capabilities and enable efficient scene processing. A new mobile 3D scanner that allows manoeuvring of small and confined crime scenes with real-time processing capabilities will also be introduced.

Making Training a Priority

POLICE

Even as we adopt technology to enhance our capabilities, our officers remain core to operational success. We will continue to invest significantly in training our officers to ensure that they are well-trained and prepared for the new challenges ahead.

The new Training and Capability Development Department and Frontline Policing Training Centre in Training Command were set up to focus on training capability development and frontline training. To enable frontline officers to 'learn anywhere and anytime', we introduced the Mobile Classroom (MobiC) that uses virtual reality to provide realistic training scenarios in a safe environment. MobiC has already bolstered training for some 2,100 frontline officers. Beyond preparing our officers for their duties, we are also committed to help our officers prepare for retirement and transit smoothly into a second career. Through the Career Transition Office and the Integrated Workforce Office, officers can participate in networking sessions, second career preparatory workshops and find new job opportunities.

50 years of National Service

2017 marked a significant milestone for the Police National Service (PNS) as we celebrated the 50th anniversary of National Service (NS). The PNS journey in these 50 years has been an exciting one. The roles of PNS officers have evolved over the years. Besides protecting key installations and conducting general policing, our PNS officers now play critical roles alongside regular officers, in leadership, specialist and frontline positions across 11 vocations. The SPF recognises the dedication, service and sacrifices of our PNS officers in keeping Singapore safe through the last 50 years.

POLICE

A Future-Ready SPF

Transformation will change the way we work. It will require us to learn new skills and adapt. As part of our transformation journey, 2018 will see all frontline police officers issued with a Police Smartphone that will enable them to do their work more

efficiently and effectively. The operationalisation of Woodlands Division will also further our efforts in community policing, crime-fighting and the trialling of new technology.

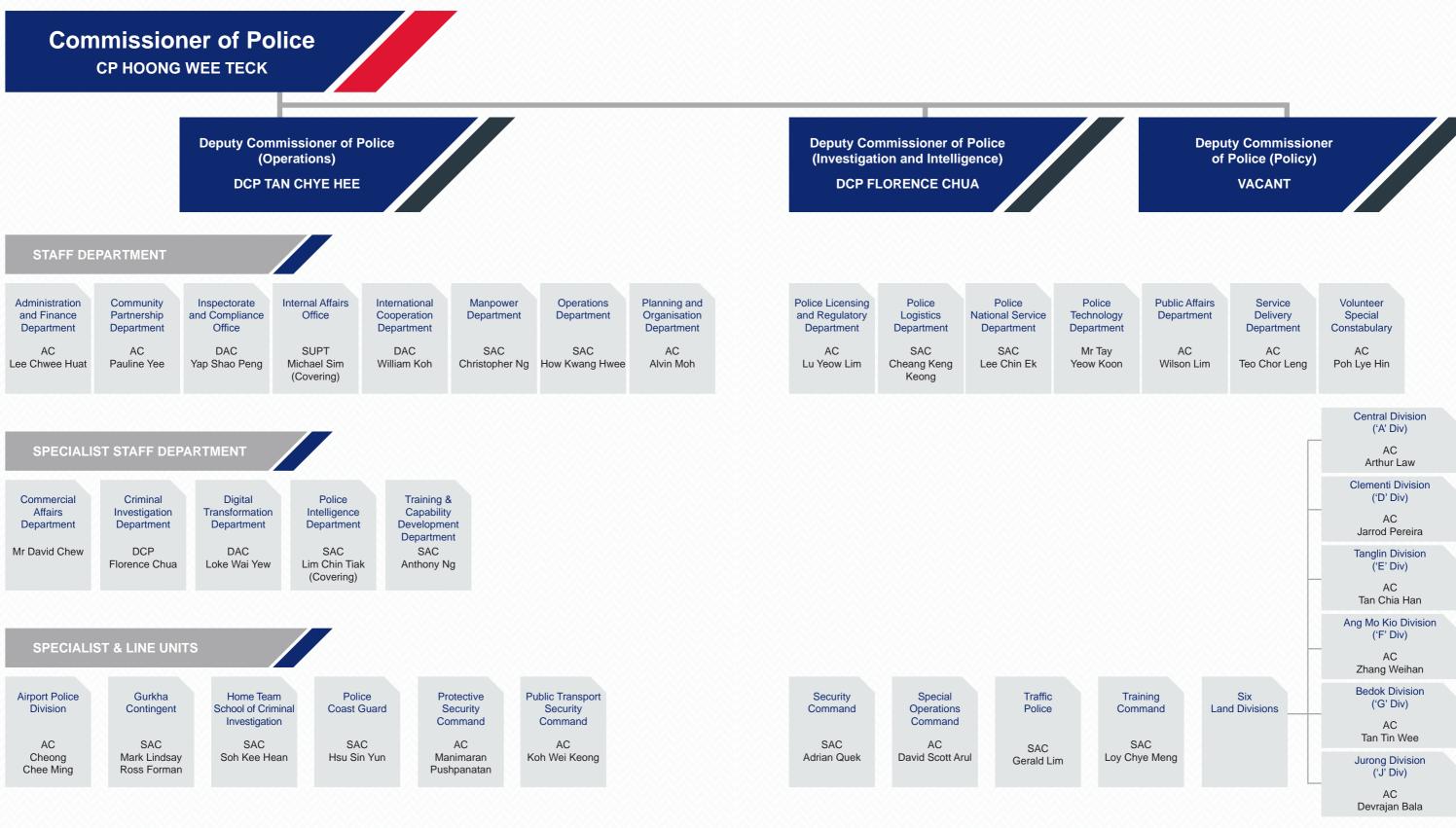
In conclusion, I must convey my deepest appreciation to our officers, volunteers, partners, stakeholders and the community for supporting the SPF's transformation efforts. I look forward to your continued support in our endeavour to make Singapore the safest place in the world.



ORGANISATION STRUCTURE

As at 18 June 2018







STRENGTHENING OPERATIONAL **CAPABILITIES IN AN UNCERTAIN WORLD**

DEPUTY SUPERINTENDENT OF POLICE, LIM ENG SZE, JONATHAN ons Officer, Contingency Planning Division, Operations Departmer

SENIOR ASSISTANT COMMISSIONER OF POLICE, HOW KWANG HWEE Director, Operations Department



The challenges in policing have become increasingly complex and diverse in recent times due to the rapid pace of technological advancements and the rising terror threats. The threat to Singapore's security is at its highest as home-grown radicalised individuals and foreign terrorists view Singapore as a prized target. Attacks around the world have shown that terrorists are continuously evolving their methods to inflict maximum casualties and deaths.

Over the past year, the Singapore Police Force (SPF) continued to ramp up our counter-terrorism strategy and harness technology to augment frontline operations to ensure that we maintain a high level of operational readiness and swift emergency response. To maintain an edge over the evolving threats and effectively secure Singapore from harm, the SPF has focussed on three key areas: (i) striving for greater operational excellence, (ii) strengthening operational readiness and (iii) further development of operational capabilities.

Operational Excellence

Singapore being ranked first in the Gallup Global Law and Order Report 2017 for the third consecutive year is testament to the successful work of the SPF thus far. To continue protecting Singapore from crime and terrorism, the SPF needs to constantly adapt, change and push the frontier in police operations.

Implementation of In-situ Reaction Teams (IRTs)

In the event of a terror attack, the speed of response is critical to minimise casualties and damage. In December 2017, the SPF began deploying IRTs which are made up of highly trained and armed officers from the Protective Security Command to patrol popular iconic areas with high human traffic. In the event of an attack, these officers who are in close enough proximity will be able to respond to the incident site in a matter of minutes before further support by other officers arrives from the vicinity of the attack.

Expansion of Emergency Response Teams (ERTs)

ERTs were first introduced in 2016 as an enhanced islandwide baseline response to terror attacks. Comprising teams from the Land Divisions and the Police Coast Guard (PCG), the number of ERT officers on the ground has since increased in 2017. The SPF now has more ERT officers at any one time on patrol throughout the island, round-the-clock, ever ready to respond to terror threats.



Partnering Stakeholders to Fight Crime

Community partnership has always been a crucial pillar of the SPF's policing strategy. In August 2017, the SPF collaborated with Republic Polytechnic on a campaign to tackle youth crime. The Youth Ambassador Group from the National Committee on Youth Guidance and Rehabilitation was also engaged by the SPF to solicit constructive feedback on potential youth crime prevention initiatives. Such partnerships are part of a holistic approach to craft effective and relevant crime prevention strategies.

Forging a More Effective Home Team Response

The Police Operations Command Centre (POCC) has grown from its role as an operations and dispatch centre for police responders to a sense-making hub to solve crime - this begins the moment a call is made to the SPF emergency line. In addition, the Investigation Operations



Coordination Centre and the Real-Time Intelligence Centre were established within the POCC to strengthen the joint relationship between operations, investigation and intelligence.

Since December 2017, officers from the Central Narcotics Bureau, Immigration and Checkpoints Authority, and Singapore Civil Defence Force (SCDF) have been deployed at the POCC to work with the SPF to develop, test and refine the Home Team's joint operations plans and work processes. Through such integration, the SPF will be able to work more effectively and efficiently with its Home Team counterparts to forge a more effective Home Team response when the need arises.

Operational Readiness

The state of its operational readiness has a heavy bearing on the SPF's ability to respond to unforeseeable threats and incidents. In 2017, the SPF increased the intensity of security exercises to strengthen preparedness levels and contingency readiness in light of the heightened security threat environment.

Exercise Quicksilver V

In May 2017, the SPF conducted the fifth run of Exercise Quicksilver which involved approximately 500 SPF officers and 40 SCDF officers. This major inter-agency ground deployment exercise was part of ongoing efforts to test and validate the incident management capabilities of the SPF and other partner agencies in the event of terror attacks or outbreaks of public disorder. This exercise also tested the response of the Special Operations Command's new Rapid Deployment Troops as well as the Gurkha Contingent.

Exercise Northstar X

To stress-test the whole-of-government emergency responses with partner agencies and stakeholders in the aviation sector, the SPF led a multi-agency counter-terrorism drill, codenamed Exercise Northstar X, in October 2017 at Changi Airport. The purpose of the exercise was to test and validate the response of the agencies and stakeholders to multiple simulated scenarios of terrorist attacks. Involving more than 650



personnel from the SPF, Changi Airport Group, Civil Aviation Authority of Singapore, Singapore Armed Forces, SCDF, and the Ministry of Health, this was the first counter-terrorism exercise held at Changi Airport. The exercise also incorporated a community involvement element in responding to emergency situations, raising public awareness on the current global terror threat.

Major Event Exercises

Throughout the past year, the SPF also conducted several rounds of internal exercises to assess and strengthen the operational readiness of our officers deployed to the various high-security events held in Singapore. These events included the Shangri-La Dialogue, National Day Parade, and Formula 1 Singapore Grand Prix. These exercises have helped to ensure that our officers were familiar with their event deployment responsibilities and were well-prepared to deal with contingencies.

Strengthening Training for our Frontline Officers

Having well-trained officers is crucial to the SPF's effectiveness in dealing with crimes and major incidents. In 2017, the Operations-Training Loop was established to ensure that police officers who are skilled and experienced operational matters in rotate between operational and training postings. The introduction of the Operations-Training Loop helps to ensure that training methods continue to be updated and relevant with the inputs of these officers with operational expertise.

C Via CityLink Ma

Moreover, to further enhance the training for frontline

officers, the SPF, the Home Team Academy and the Ministry of Home Affairs' (MHA) Office of the Chief Science and Technology Officer have jointly developed a compact Mobile Classroom (MobiC) that uses virtual reality to provide on-demand realistic training scenarios. This state-of-the-art training facility is not only effective







in testing officers' reactions to different scenarios, but more importantly, it is safer than conventional training methods as there is no need for physical contact between officers and the role players. Since its inception, 2,100 frontline officers have benefitted from this added dimension of their training.

CREATION OF THE TRAINING & CAPABILITY DEVELOPMENT DEPARTMENT

The Training & Capability Development Department (TCDD) was formed on 1 October 2017 as part of the SPF's Training Transformation Plan to enhance and professionalise training.

Helmed by former Director, Senior Assistant Commissioner of Police, Christopher Ng, TCDD is the staff authority on all training matters in the SPF. It comprises four divisions responsible for driving training transformation and capability development; ensuring training safety and effectiveness; adopting new instructional technologies; and professionalising training in the SPF.

TCDD drives the implementation of the SPF's Training Transformation Plan. The philosophy underpinning the training transformation is that officers must be trained for the job they are deployed for, and that training can take place anytime and anywhere. Individual officers must take responsibility for their own training, and leaders must take ownership of workplace learning to reinforce the mindset that training is mission critical.

The nexus between operations and training cannot be emphasised enough. The SPF will dedicate attention to training capability development and delivery in support of current and future operations. This ensures that officers are equipped with timely and relevant skills and competencies needed to perform their jobs effectively, leading to mission success. At the organisational level, this will ensure that the SPF becomes a more capable and dynamic police force, one that is well-prepared for contingencies and future challenges.

Operational Development

As the SPF continues to train and prepare our officers for future challenges, it is essential to also future-proof the Force through continual reviews and enhancements of our policies, capabilities, and technology.

Strengthening Legislation

With the increasing number of major events being held in Singapore, there was a need to review the Public Order Act (POA) to implement stronger protective measures against terror attacks that target large crowds. In 2017, the SPF worked closely with MHA to introduce several amendments to the POA.

NEW EVENT SECURITY FRAMEWORK

The SPF must be notified at least 28 days beforehand if an event in Singapore is expecting a crowd size of at least 5,000 attendees for a public event or at least 10,000 for a private event. After the risk assessment, an event can be declared as a "special event" which entails the event organiser putting in place appropriate security measures.

This new framework would allow the Police to assess the situation and direct event organisers to put in place further security measures if necessary. This will ensure events drawing large crowds in Singapore will have adequate levels of security and protection.

Trialling Remote Capabilities

In keeping pace with technological advancements, the SPF has started deploying Unmanned Aerial Vehicles (UAVs) to aid our operations. To complement our security deployment during the Marina Bay Singapore Year-End Countdown 2017, the SPF deployed a prototype UAV that is equipped with a high-definition camera, a high-intensity searchlight, blinkers and a speaker which can broadcast siren and announcements. The UAV is able to provide a bird's-eye view of the crowd which aids in our command and control of such large-scale events. The SPF will continue to deploy different types of UAVs with different payloads for search and rescue operations, hostage situations, public order incidents and enforcement operations.

The waters which the PCG patrol are some of the busiest sea lanes in the world. Since late 2016, PCG has conducted operational trials using an Unmanned Surface Vessel (USV) to test its effectiveness in patrolling Singapore's waters along fixed routes. The USV is equipped with an array of sensors, including a Collision Detection-Collision Avoidance (CDCA) system, which allows it to sense its surrounding traffic and autonomously avoid collisions with nearby vessels. Operators are also able to control the USV from the PCG Command Centre and steer the USV to perform manoeuvres such as interception of intruding vessels. While the trials and assessment of USVs are already underway, the SPF will continue to leverage technology to enhance its protection of our maritime borders.

Expanding Network of Police Cameras

In recent years, there has been rapid progress and increasing economies of scale in the fields of imaging and communications. The SPF has capitalised on this by expanding the network of police cameras islandwide. Police cameras have been installed in neighbourhood areas and common public places, beyond existing Housing Development Board estates and multi-storey car parks. By December 2017, the SPF installed 5,000 more police cameras islandwide, of which 100 were equipped with video analytics capabilities. Such technology will certainly boost the overall effectiveness of the Force in solving crime.

Collaboration with Research Partners

The SPF also teamed up with research partners, leveraging their deep expertise to co-develop products that push the frontiers of technology and police operations. In 2017, we embarked on Project Oracle, a collaboration with MHA's Ops-Tech Group, the Agency for Science, Technology and Research's Institute for Infocomm Research, and Sony's Computer Science Lab to develop a portable camera system with a 360-degree view and live-streaming capabilities. This will provide added information-gathering and sense-making capabilities on the ground, especially during major incidents, thus enhancing the decision-making process.

Looking Ahead

2017 witnessed how the SPF reinforced its crime-fighting and counter-terrorism strategies against an increasingly complex and unsettling global environment. Undeterred by challenges, the SPF continued to keep crime rates low and worked with the community to safeguard the nation and protect its citizens from real and potential threats. 2018 will be a continuation of the SPF's journey to have Singapore maintain its stature as one of the safest places in the world.



PARTNERS FOR A SAFER SINGAPORE

ASSISTANT SUPERINTENDENT OF POLICE, WONG YU WEI, SAMANTHA 2 Staff Officer, Research, Planning And Organisational Development Division, Criminal Investigation Department FORMER DEPUTY COMMISSIONER OF POLICE (INVESTIGATION & INTELLIGENCE), TAN CHYE HEE Concurrent Director. Criminal Investigation Department

The Singapore Police Force (SPF) has continued to uphold Singapore's reputation as one of the safest countries in the world in 2017. Overall crime decreased by 1.0%, bringing crime rate down to the lowest in the last four years. Both overall crime and overall crime rate decreased for a second consecutive year. The Special Investigation Section (SIS) of the Criminal Investigation Department (CID) continues to maintain its 100% record in solving murder cases. Notably, the number of homicide cases fell to an unrivalled singledigit record. Crimes such as robbery, housebreaking, motor vehicle and related thefts, and snatch theft also registered an all-time low.

These achievements in the past year would not have been possible without the sheer hard work of our officers. As we strive to maintain operational excellence in the field of investigative work through seamless collaboration with our counterparts, the investigation and intelligence communities also implemented a slew of new initiatives in 2017 to strengthen the SPF's crime-fighting capabilities.

Close Collaboration Between Investigation and Intelligence

Investigation and intelligence are two fraternities that work hand in hand to fight crime. The seamless coordination and close working relationship between the two fraternities have been instrumental in solving crimes, many of which attracted significant media and public interest.

In May 2017, the combined efforts of officers from Ang Mo Kio Division, Bedok Division and the Police Intelligence Department (PID) led to the swift arrest of four Colombians for their suspected involvement in a case of housebreaking and theft by night. Owing to the seamless cooperation between the two land divisions and PID, the officers were able to swiftly establish the identities and locations of the four suspects, leading to the successful arrest which foiled their attempt to flee Singapore.

The tight coordination and close working relationship between the two fraternities bore further success in August 2017 when officers from the CID, Bedok Division and the PID worked closely to establish the identity of





a suspect involved in an armed robbery at the Western Union Remittance outlet in Ubi. Despite the initial lack of leads, our officers persevered and worked tirelessly round-the-clock for three days to trace the suspect's movements, which eventually led to his arrest.

The investigation and intelligence fraternities also conducted regular islandwide operations to suppress and curb syndicated crimes. These included crimes related to vice, secret societies, casinos and gambling, as well as intellectual property rights infringements. In May 2017, armed with information from intelligence sources, CID busted a foreign vice ring and arrested four Russian and Uzbek women for committing vicerelated activities while holding valid work passes in Singapore.



The CID's Organised Crime Division also continued to break new ground in their enforcement efforts against organised crimes. Following comprehensive intelligence probes, CID collaborated with the Singapore Customs and arrested 55 suspects in October 2017 for their involvement in an Organised Criminal Group (OCG) believed to be responsible for illegal money-lending and sales of duty-unpaid cigarettes. In addition, the first ever prosecution under the Organised Crime Act took place in November 2017, where six persons were charged in a separate case for their involvement in an OCG that engaged extensively in illegal gambling activities.

The relentless stream of operations emphasised our country's strong stance against organised crime, and that the SPF will spare no effort to dismantle OCGs and prosecute them to the fullest extent of the law.

Transnational Crime and International Cooperation

Capitalising on the effects of globalisation and technological advances, organised crime syndicates are getting more sophisticated in their methods of carrying out illegal activities such as money laundering and cyber-enabled crimes. Recognising the complexity of tackling such borderless crime, the SPF continued to strengthen and enhance its partnerships with its global counterparts in the past year.

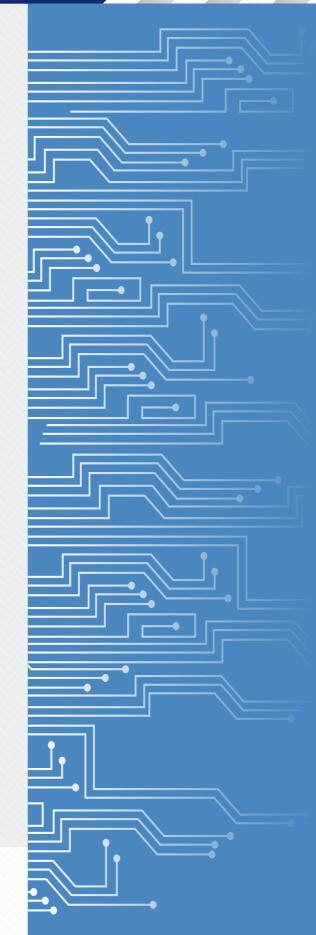
One notable achievement from such partnerships was the improvement in the credit-for-sex scams situation, which saw a decrease from 778 cases in 2016 to 416 cases in 2017. This success can be attributed to the close collaboration between our Commercial Affairs Department (CAD) and the Ministry of Public Security (MPS) from the People's Republic of China who identified and neutralised syndicates that had targeted victims in Singapore. In July 2017, MPS officers acted on information provided by the CAD and arrested 55 syndicate members in different parts of China.

CAD also worked closely with the Commercial Crime Investigation Department from the Royal Malaysia Police to tackle Internet Love Scam (ILS) syndicates based in Malaysia. Victims were reported to have incurred losses amounting to

approximately S\$7.3 million. In two joint operations conducted in February and September 2017, 38 suspects in Singapore and Malaysia were arrested for their involvement in at least 140 ILS cases reported on both sides of the Causeway.

The SPF Cybercrime Command (CCC) continued to play a leading role in combating cybercrime. Last year, the CCC led investigations into a series of police impersonation scams involving accounttakeovers. One of the most prolonged series of scams to take place in Singapore, these scams resulted in over 400 police reports being lodged and the loss of approximately S\$17 million. The CCC arrested 50 money mules linked to these scams, with one of the accused being convicted to a record eight-and-a-half-year imprisonment term for money laundering. The CCC also collaborated closely with its Taiwanese counterparts to bust the syndicate and its corresponding call centre in Taiwan that was responsible for the series of scam.

These successful collaborations were stern warnings to the criminals that they cannot hide behind territorial boundaries, and the SPF will continue to advance its collaborative efforts with international law enforcement agencies to curb transnational crime.



CREATION OF THE DIGITAL TRANSFORMATION DEPARTMENT (DTD)

The DTD was formed on 1 December 2017 as a central Ops-Tech unit to drive police transformation through the adoption of digital technologies.

Helmed by Deputy Assistant Commissioner of Police, Loke Wai Yew, DTD functions not only as the SPF's Ops-Tech planning unit but also as a "startup" wing to develop and push out new technology capabilities that will enable officers across the SPF to work more effectively and efficiently.

DTD's work streams include the following:





Capabilities that enable a mobile-first concept for officers across the operations, investigations and intelligence fraternities; products include the police smartphone which serves as a secure mobile device for accessing confidential information, and accompanying mobile applications that will help officers be more effective on the ground.

Through the development of new capabilities, the DTD also seeks to improve the way SPF adopts technology. This includes extensive change management to ensure that frontline officers embrace the change in processes and the new ways of working brought about by technology. By pioneering user-centric design principles, agile development practices and consumer marketing strategies, the DTD has revolutionised the way SPF builds and rolls out technology-enabled capabilities that serve to enhance the SPF's mission-effectiveness.



a) Data & Sense-making

Capabilities that push the right data to the right officer at the right time to help them in decision-making. Products include the SPF Data Lake and the JARVIS sensemaking application which helps on-duty investigation officers to triage incoming police reports.

b) Case Workflow

Capabilities that streamline manual and laborious investigation processes. Products include the Case Creation Assistant (CCA) which is an application that streamlines the opening of cases, and TRIAGE, which serves as a digital platform for investigation officers.

c) Mobility

Building Capabilities, Preparing for the Future

To stay ahead of the demands necessitated by a rapidly changing operating environment, the investigation and intelligence fraternities also embarked on various transformation and developmental efforts.

In 2017, CID rolled out a slew of initiatives to further digitise its investigative procedures and enhance the care and protection of victims. In the first guarter of 2017, CID unveiled its recommendations from the reviews conducted on sexual crime and the handling of young suspects. Operationalised in January 2017, the One-Stop Abuse Forensic Examination (OneSAFE) centre enhances care for sexual crime victims by providing them with a secure space where multiple investigation processes can be conducted under one roof. In addition to conducting police interviews, OneSAFE centre also provides necessary victim support services such as psychological support from trained counsellors and the seamless execution of medical examinations. Following a partnership with the Singapore Children's Society, the Appropriate Adult Scheme for Young Suspects was launched in April 2017. Under this scheme, young suspects are accorded the right to have an appropriate adult present during interview sessions with the Police. These initiatives demonstrated CID's commitment in securing public trust. We will continue to review and enhance these processes, focussing more on victim care.

As part of the Investigation Technology Master Plan, CID worked with the DTD to launch various products to enhance the efficiency of our frontline operations. CCA has been launched progressively since November 2017 following the full roll-out of the Briefing Note Automator in 2016. Built to streamline the process of creating cases in CRIMES 2, a case management system, the CCA will help reduce the time spent by officers on administrative work and will allow them to channel more time to their frontline investigative duties.

With the growing trend of e-commerce scams and cyber-enabled cheating cases originating from overseas, the CAD set up the Transnational Commercial Crime Taskforce (TCTF) in October 2017 to investigate scam cases with a foreign nexus. Since the formation of the TCTF in October 2017, the number of ILS cases have declined, from 102 cases in September 2017 to 41 cases in February 2018. The Suspicious Transaction Reporting Office (STRO) has also begun to develop a new data analysis system to enhance its operational capability in the areas of financial intelligence collection, analysis and dissemination. Launched in April 2017 and co-chaired by the CAD and the Monetary Authority of Singapore, the Anti-Money Laundering and Countering the Financing of Terrorism Industry Partnership (ACIP) is a government-industry partnership that will further strengthen Singapore's capabilities in the fight against money laundering and terrorism financing.

To raise cybercrime awareness and achieve greater operational effectiveness in tackling cybercrime, the CCC launched the Alliance of Public Private Cybercrime Stakeholders in February 2017, which serves as a dedicated public-private industry engagement platform. As part of our continued efforts to help members of the public better understand the common modus operandi of cybercriminals and heighten awareness on scams, the SPF and the National Crime Prevention Council embarked on a four-month public education campaign from November 2017. Through this public education effort, the scam alert website www.scamalert.sg saw an increase in visitorship, which is one of the key objectives of the campaign.











To prepare for the set-up of a fullfledged Real Time Intelligence Centre (RTIC) by end 2018, PID has gradually been scaling up the deployment of Intelligence Analysts (IAs) in the Police **Operations Command Centre (POCC)** since June 2017. Instrumental in supporting incident management, the RTIC has proven to be highly effective in aiding the resolution of cases thus far. A notable example is the swift arrest of two suspects in connection with a cheating case involving S\$1.5 million in September 2017. Despite the limited availability of leads, the RTIC analysts persevered and utilised their analytical skills to establish the identities of the suspects within an hour after the incident was reported. Through the tight coordination between the POCC, RTIC and Investigation Ops Coordination Centre, the suspects were apprehended before they could leave Singapore.

Technology is one of the key pillars supporting the SPF's transformation efforts. As part of our transformation efforts, PID is working towards enhancing the application of data analytics, data mining and data modelling, as well as geo-spatial analysis and exploration of crime pattern analysis. PID is also looking to concurrently develop a Frontline Intelligence System (FLINTS), which enables frontline officers to map out crime-fighting strategies and facilitate information gathering and sharing among units.

Enhancing Training, Developing Our Officers

Given the evolving global security climate, it is vital that the SPF regularly reviews and ensures that our officers are trained in relevant investigation and intelligence skills to keep up with new research as well as analytical and investigative techniques. To maintain a high level of operational readiness, the training and development of our officers remained a key focus in 2017, with the CID continuing to conduct exercises with local and foreign partners, particularly in the areas of Disaster Victim Identification and Post Blast Investigation.

In November 2017, the SPF collaborated with worldrenowned forensic scientist, Dr Henry Lee, to conduct its first Shooting Reconstruction Workshop. The five-day workshop aimed to strengthen the counterterrorism expertise of investigators and crime scene specialists. Through exposure to various scenarios involving shooting incidents, the officers gained a deeper understanding of shooting reconstruction techniques which are crucial in situations where there are conflicting witness accounts.

The investigation fraternity also partnered with other local and external agencies to conduct workshops and seminars for our officers as part of knowledge sharing in handling current threats and future challenges. In October 2017, the CCC collaborated with the INTERPOL Global Complex for Innovation and the United States Department of Justice to organise the Third Country Training Programme on Cybercrime. The event brought together investigators, forensic examiners and policy makers from various ASEAN member states to learn about cybercrime investigation techniques and digital forensic examination.

Local stakeholders also showed support towards our efforts to deepen our officers' knowledge. In May 2017, the CAD and the Inland Revenue Authority of Singapore jointly set up an Inter-Agency Forum on Countering Financial Fraud against government agencies. The forum provided a platform for government agencies to





share best practices and explore possible strategies to tackle fraud involving government assistance schemes. Cognisant of the impact that cryptocurrency and block chain technology can have on crime, CAD and CID officers are also ramping up efforts to acquire relevant knowledge on the uses and implications of digital tokens.

Following the development of a Joint Intelligence Training Framework with other Home Team Departments (HTDs) in 2016, the Home Team Intelligence Induction Course and the Home Team Intelligence Analyst Foundation Package were rolled out in 2017, with the aim to achieve interoperability and enhance joint intelligence competencies. Established in 2011, the Home Team Specialist (Criminal Intelligence) Scheme was also expanded to become a single scheme of service covering IAs in the Singapore Prison Service, the Immigration & Checkpoints Authority and the Central Narcotics Bureau last year. This expansion will enable cross-posting of officers among the HTDs, exposing officers to cross-departmental issues, which in turn will enhance inter-operability and provide more opportunities for progression and retention of talent.

"Your job is to keep Singapore safe, secure and the public protected... we must never forget the fundamentals – integrity, a sense of mission, a sense of purpose, to make Singapore a home for all our people."

> - the late Mr Lee Kuan Yew, Singapore's founding Prime Minister

The investigation and intelligence fraternities will continue to live by those words from Singapore's founding Prime Minister, the late Mr Lee Kuan Yew, and are committed to the mission of keeping Singapore safe and secure, to make Singapore the safest place in the world.



APPRECIATING OUR PEOPLE, PREPARING FOR THE FUTURE

Written by: **MS ONG WEN HUI** Manager (Manpower Planning), Manpower Department

Reviewed by: SENIOR ASSISTANT COMMISSIONER OF POLICE, TEO CHUN CHING Former Director, Manpower Department

Rapid changes in the Singapore Police Force's (SPF) operating environment have given rise to new operational challenges. To address these challenges effectively, the SPF has been refining its workforce strategies and resources to ensure the continued safety and security of Singapore.

In preparing for the future, the SPF is a firm believer that success can only be achieved through the continued appreciation of our officers' dedication and the recognition of their achievements.

Building a Future-Ready Workforce

Strategise and Refine

To meet the SPF's current needs and long-term operational objectives, the SPF embarked on its Strategic Workforce Planning (SWP) journey in early 2017 to develop and continuously refine its workforce strategies and action plans to achieve the four future rights – "Size", "Structure", "Skill" and "Site".

SWP

Through SWP, the SPF was able to identify and devise strategies to plug future workforce gaps. These strategies include the review and enhancement of selected schemes of service, creation of specialist tracks for critical operational support functions and technological competencies, and the uplifting of workforce skills.



Optimising Human Resources

To enable a smooth transition to the Ministry of Home Affairs (MHA) Human Resource Shared Service Centre (HRSSC), the SPF established another in-situ HRSSC in July 2017 to centrally manage routine human resource (HR) transactional processes such as leave administration and employee records management in the SPF. This allows the SPF to better identify and rectify potential complications prior to the transition to the MHA HRSSC. To further enhance officers' experience, a new Customer Relationship Management System has also been put in place to track and respond to officers' queries.

Integrating the Workforce

The SPF workforce has grown over the last two decades to meet rising operational demands from the increasingly complex operating environment. From 2019, the SPF will see a surge in the number of retiring SPF officers. In order to sustain a nimble workforce that is able to meet the operational demands of a law enforcement agency while continuing to provide support to retiring officers, the SPF established the Integrated Workforce (IWF) Office in November 2017.

The IWF Office will review and identify potential areas to be resited, as well as establish strategic partnerships with qualified vendors to support second career opportunities for retiring and retired SPF officers. Through the IWF Office, the SPF seeks to alleviate the challenges of a shrinking workforce to meet future HR demands, by resiting lower value and routine functions to external vendors and redeploying SPF officers to higher value functions and roles.



Recognising and Appreciating our People

National Service 50 (NS50) Celebrations

Since the introduction of National Service (NS) in 1967, thousands of National Servicemen (NSmen) have sacrificed their time and put their lives at risk to safeguard our country. Police National Service (PNS) began on a part-time basis in 1967, comprising both the Special Constabulary and Vigilante Corps. Over the years, the roles of PNS officers have evolved from protecting key installations and taking on general policing duties to taking on leadership, specialist and frontline positions across various vocations, where they work alongside regular officers to keep Singapore safe and secure. To commemorate the 50th anniversary of NS, the Home Team (HT) organised a series of celebrations to recognise the contributions of NSmen.

The Gift of Gratitude

An NS50 recognition package was given to all Fulltime National Servicemen (NSFs), Operationally-Ready National Servicemen (ORNSmen) including those who have completed their ORNS cycles and our retired regulars born after 1949 to thank them for their services to Singapore. The package comprised NS50 HomeTeamNS vouchers worth \$100 and a one-year complimentary HomeTeamNS membership. A commemorative gift set, consisting of miniature models of the SPF's Fast Response Car and the Singapore Civil Defence Force's (SCDF) Red Rhino encased in a display box, was also made available exclusively to current NSFs and NSmen of the SPF and the SCDF.

APPRECIATING OUR PEOPLE, PREPARING FOR THE FUTURE





Recognising the Frontliners

To showcase the extraordinary experiences of HT NSmen, the HT commissioned "Frontliners" – a nine-part web video series that tells the stories of SPF and SCDF NSmen serving in the frontlines of national security. Each episode reveals first-hand accounts of NSmen undergoing tough training, responding to cases, learning and growing through their years in NS. The video series garnered over five million views on social media. Owing to its success, a two-episode production was subsequently produced for broadcast on local television channels.



Reunion at Old Police Academy

On 22 July 2017, over 4,000 Police National Servicemen (PNSmen), regular and retired police officers from the past five decades attended the Reunion event at the Old Police Academy along Thomson Road. The event was graced by Mr Desmond Lee, then Second Minister



for Home Affairs and National Development. Planned and organised by PNSmen, the event was an occasion for officers to get together, relive the camaraderie and reminisce the old days at their former police training ground before the premises was shut down for redevelopment. To mark this special occasion, a time capsule comprising 17 items of historical significance was also sealed during the event. These 17 items had been carefully selected to reflect the changing roles of PNS officers over the years, from when they were first called upon to augment the ranks of the SPF, to playing a vital role that is crucial to the success of the SPF's mission to prevent, deter and detect crime.

Through collaborative efforts with the National Parks Board, the fruit trees of heritage value situated at Old Police Academy will also be preserved for replanting at the Istana, HTNS and other Police premises.

APPRECIATING OUR PEOPLE, PREPARING FOR THE FUTURE



Our Everyday Guardians

To mark the end of the year-long NS50 celebrations, HT NSFs and NSmen were honoured at the Istana on 3 November 2017. 10 recipients were presented with the NSF of the Year Award for their outstanding commitment and significant contributions to NS. The reception saw the attendance of more than 800 past and present NS officers. In addition, Prime Minister Lee Hsien Loong, who was the Guest-Of-Honour, launched the Home Team NS50 Commemorative Book – "Everyday Guardians", which chronicles the history and evolution of NS in the HT and was subsequently distributed to all serving NSFs, schools and public libraries.



More Recognition Opportunities for Full-time Police National Servicemen (PNSF) Recognition

Following the implementation of the unified rank structure under the police scheme review, the SPF also reviewed the promotion criteria for PNSFs, and subsequently announced that greater emphasis will be placed on performance as a criterion for promotion instead of one's education background. The review also enhanced the recognition of PNSFs in specialist and leadership positions.

Developing Our People

National Service Inspector (NSI) Mentorship Programme

The NSI Mentorship Programme was announced on 23 November 2017 at the graduation parade of Senior Officer Basic Course and 66th batch PNS Officer Cadets. With the implementation of this programme, newlycommissioned National Service Probationary Inspectors (NSPIs) are grouped and placed under the guidance of either a senior NS Key Appointment Holder (KAH) from their unit, such as an NS Deputy Commander, or a former NS KAH under the Voluntary Extension of Service Scheme. Under this programme, NSPIs can continue to consult their mentor for up to three years after their Operationally-Ready Date. This programme would augment the personal and professional development of NSPIs by tapping the experience and guidance of more senior NS leaders, thus building their leadership capacity and contributing to SPF's mission success.

Enhancing Volunteers' Skillsets

Focussed on its mission to support its regular police counterparts, 2017 saw the inaugural Volunteer Special Constabulary (VSC) centralised in-service sessions





held at the Police Cantonment Complex Auditorium. Informative and engaging, the session also saw the participation of presenters from the Corrupt Practices and Investigation Branch (CPIB) and Police Psychological Services Division (PPSD) who shared their experiences.

In light of the heightened security climate, VSC has also enhanced its training programme in the past year. At the close of 2017, over 700 VSC officers received up to Tier 3 SGSecure Training, which was also incorporated into the VSC Police Officers Basic Course. The training aimed to equip officers with the necessary skillsets needed to deploy them as community mobilisers during a crisis. VSC officers from the Land Divisions also performed house visit duties to educate the public on the SGSecure movement, alongside their regular counterparts.

Be it volunteers, NS or regular officers, the SPF stands firm by the belief that our people are our most valued asset. The Force will continue to invest in our people and build a stronger and more future-ready workforce.



BUILDING A COMMUNITY OF PREPARED CITIZENS

Written by: ASSISTANT SUPERINTENDENT OF POLICE, LIM YU JUN, FIONA 3 Community Operations Officer, Community Partnership Department

Reviewed by: ASSISTANT COMMISSIONER OF POLICE, PAULINE YEE Director, Community Partnership Department

The symbiotic partnership between the Police and the community is one of the core pillars behind the Singapore Police Force's (SPF) policing strategy. Through a steady stream of collaborative and engagement efforts, the

Community Partnership Department (CPD) continues to make progress towards building a community of prepared citizens to support the SPF's mission to prevent, deter and detect crime.

Safeguarding Our Way of Life

SGSecure in the Neighbourhoods

The terror threat to Singapore is at its highest level in recent years, and Singapore remains a key target of terrorist groups. Recognising that the terror threat has become a constant presence in modern life, the SGSecure movement shifted its focus from raising public awareness on the threat of terror attacks to raising the level of preparedness among the community, one year after its launch in September 2016. Following this shift in focus, the movement's tagline was also revised from "Not If, But When. Our Response Matters" to "Be Prepared. Our Response Matters." This change in focus also translated to more outreach efforts taking place in the neighbourhoods and at workplaces.

"The Police have played an important role by preparing people mentally. Should there be an attack, we will know what to do. This is probably the best way we can strengthen our defence against terrorism in the event of an attack," commented Mr Dian Soon, a resident of Jurong Spring who recounted his SGSecure house visit experience. As at December 2017, our officers have conducted almost 300,000 house visits since the SGSecure movement kick-started, to educate residents on SGSecure and equip them with basic emergency preparedness skills.

In addition to house visits, the SPF continues to reach out to the community through Emergency Preparedness (EP) Days. Jointly organised with the Singapore Civil Defence Force (SCDF), the People's Association (PA) and its grassroots volunteers, EP Days ramp up community preparedness. At each EP Day, residents will witness a live exercise through which they will learn how to respond during an armed attack. Residents are also reminded of the importance of staying vigilant while they pick up lifesaving skills such as 'Run, Hide, Tell', Improvised First Aid Skills (IFAS), Cardiopulmonary Resuscitation (CPR) and the use of an Automated External Defibrillator (AED) through hands-on booths and exhibition panels.

"I have learnt some emergency preparedness skills that will help protect myself and others. Watching the exercise with roleplayers demonstrating 'Run, Hide, Tell', the Police swiftly taking down the 'terrorists', the SCDF and the Community Emergency Response Team (CERT) members saving lives through performing CPR and using an AED, had assured me that our Home Team and the community are well-prepared and ready to handle any crisis. Well done for keeping Singapore safe!" said Mdm Doreen, a resident of Queenstown who attended the Queenstown EP Day.

As at December 2017, the SPF has conducted 52 EP Days and we are progressing towards rolling out this programme to all 89 constituencies by end 2018.







Besides engaging residents through EP Days and community events, the SPF also recognises the importance of enhancing the emergency preparedness level and response to terror attacks in education institutions. To educate the staff and students on protecting themselves and others against terrorism and during terror attacks within the institution premises or vicinity, our officers conducted a total of 140 talks at secondary schools, junior colleges and centralised institutes in 2017.

SGSecure in Workplaces

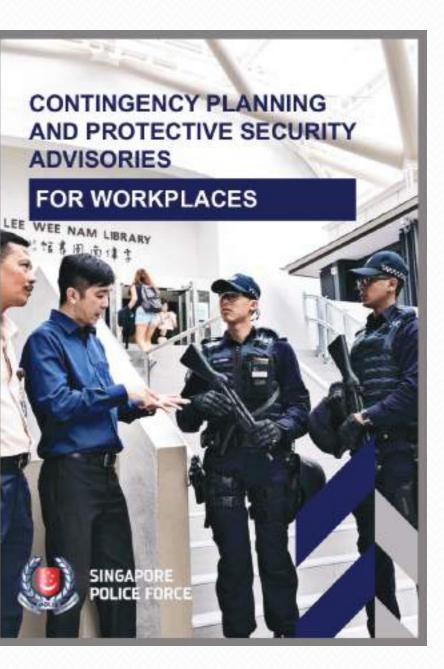
In tandem with outreach efforts that were introduced to the neighbourhoods, the SPF has also stepped up its SGSecure engagements at workplaces. Industry-specific counter-terrorism seminars were organised to sensitise and engage the business community. These seminars were aimed at sharing with business owners the key principles for reviewing and strengthening their vigilance, security measures and responses. In addition, these seminars also provided opportunities for them to network and share industry best practices. Approximately 2,200 company representatives from the hotel, manufacturing and event management industries, as well as religious organisations, institutes of higher learning and preschools, have participated in the 14 counter-terrorism seminars organised to date. In 2017, the SPF also worked closely with the Safety and Security Watch Group (SSWG) members and key stakeholders to conduct exercises to validate their response plans. One example was the ninth edition of Exercise Heartbeat that was conducted at Clarke Quay on 10 November 2017. Through a simulated gunmen attack scenario, the exercise tested the emergency response and coordination between the SPF, Clarke Quay's security team and tenants in dealing with a terror attack. Similar exercises were also conducted with the hospitals, retailers and marine partners. In total, the SPF conducted 20 ground deployment exercises with the business community in 2017.



To better guide the business community in preparing their workforce and protecting their workplaces, the SPF introduced the 'Contingency Planning and Protective Security Advisories' for workplaces in November 2017. Outlining general principles of contingency planning and the implementation of protective security measures, the advisories are available on the SPF's website as a self-help resource for business communities and are also disseminated via our partners from other ministries, as well as through industry leaders such as the Singapore Hotel Association (SHA) and the Singapore Retail Association.

To ensure that Singapore hotels are able to upkeep safety and security standards, the SPF partnered the SHA and the National Crime Prevention Council (NCPC) to organise the annual Hotel Security Awards Presentation Ceremony and Security Conference on 24 October 2017, 90 hotels received the Hotel Security Award, while 276 hotel employees were recognised for their exemplary acts of honesty, bravery and vigilance. Through the conference, participants learnt hotel best practices and how to strengthen workplace vigilance against terrorism and crime.

"It is encouraging to know that our long-standing partnership, through various platforms such as Industry Safety and Security Watch Group sessions as well as the annual Security Awards and Conference, has proven to be effective in reducing crime at hotels. Given today's security landscape, the SHA-SPF partnership has become even more important than before," said Ms Margaret Heng, Executive Director of the SHA.



Fighting Crime

Besides raising the level of preparedness among the population in light of the heightened terror threat, the SPF also continues to bolster its crime-fighting efforts through proactive crime prevention education and its community policing initiatives.

Educating our Youths

To tackle youth crime, the SPF has been working closely with schools and ministries, including the Ministry of Education and the Ministry of Social and Family Development, to drive crime prevention programmes. In addition to conducting talks and organising exhibitions in schools to educate youths on crime prevention measures and the consequences of engaging in criminal acts, counselling services were also made available for those who require assistance. To better reach out to youths aged 13 and above, the Delta League is a bi-annual programme jointly organised with the NCPC that seeks to raise crime awareness and inculcate in youths a stronger sense of social responsibility. Through playing sports and attending crime prevention and anti-drug workshops, the Delta League is a comprehensive and effective platform that brings youths together. These youths, who are mentored by police officers, also pick up life skills along the way as they experience the rigours of discipline, leadership and teamwork. In December 2017, Delta League recorded its highest number of participants in its seven-year history, with 2,015 players from 117 teams competing in 367 matches for the championship.



Delta League's success:

S-League footballer Mr Syed Firdaus, a former participant in the Delta League, is one of the success stories of the programme. Prior to joining the programme, Mr Syed doubted his potential of becoming a professional footballer. With the support and encouragement from his police mentor, Mr Syed persevered and trained hard to be a professional footballer. His team emerged champion in two consecutive Delta League, in 2014 and 2015. In 2017, Mr Syed made his debut in the S-League by representing the Home United Football Club.



Crime Prevention Beyond the Locals

While the SPF continues to work closely with retail stakeholders on a regular basis to reduce crimes of concern at their premises, our officers have also been actively equipping and engaging foreign workers with crime prevention knowledge. In addition to conducting talks and putting up crime prevention panels at the dormitories, foreign workers also received copies of the Crime Prevention and Awareness Guidebook. To reinforce learning points, these workers were also required to sit for a quiz where they were tested on the appropriate actions to take in various scenarios. In 2017, the SPF also partnered the Ministry of Manpower and non-government organisations on programmes that aid in foreign workers' settling-in and overall well-being.

"Through the SPF's engagement sessions and reminders from the dormitory management, I have learnt to keep my belongings properly to prevent crime from happening and to look out for suspicious persons and activities happening around the dormitory," said Mr Satiyasilan, a Malaysian who lives at Upper Jurong Dormitory.



Policing with our Volunteers

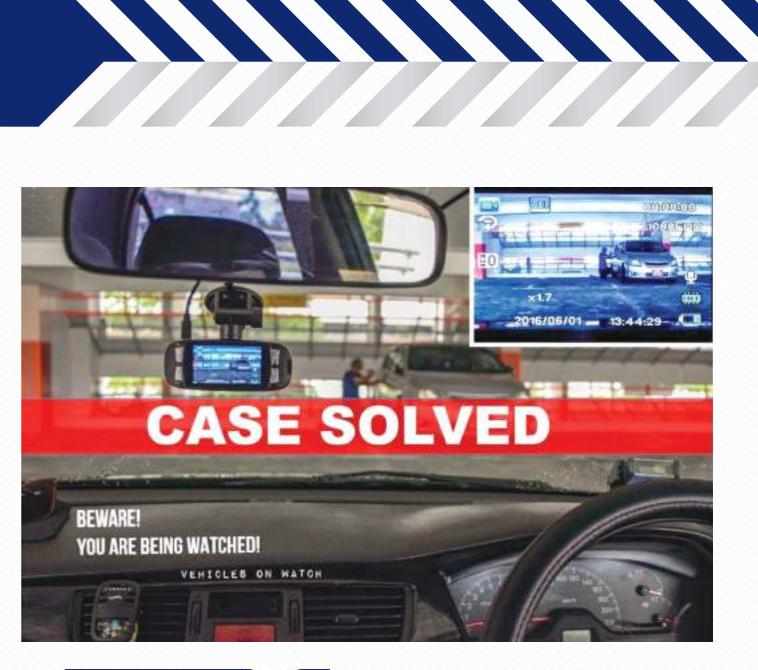
Over the years, the increased participation in the various SPF volunteer schemes has helped to support the SPF's mission in preventing, deterring and detecting crime. In addition to volunteers who have joined the Volunteer Special Constabulary (VSC), there are also those who have stepped up as Citizens on Patrol (COP) and Neighbourhood Watch Zone (NWZ) members.

Augmenting police presence by being the additional 'eyes and ears', the COP groups conduct regular patrols with police officers to deter and detect criminal and security threats in their neighbourhoods. They are always alerted to the latest safety and security matters so that they can be on the lookout for these threats. As at December 2017, there were more than 700 COP groups.

Since the implementation of the NWZ in 1997, the scheme has been implemented to more than 700 zones and there are almost 5,000 volunteers to date. NWZ members help to keep watch over their neighbourhoods and alert the Police of any suspicious activities in their

"During patrols, we look out for suspicious articles or persons around the neighbourhood, interact with other residents and distribute crime prevention advisories. Doing so tends to bring back the *kampong* spirit where one looks after another in the estate," shared Ms Kong Wai Yee, a COP member.

vicinity. Additionally, they also help to support the SPF in its crime prevention outreach efforts and work closely with the Police to implement programmes that promote safety and security within the neighbourhoods.





This car park is guarded by vehicles with in-car cameras.

If you see anything suspicious, please call Pasir Ris NPC at 1800-585 2999.



One such successful programme is the Vehicles on Watch (VOW) initiative that leverages privately owned in-vehicle cameras to complement police cameras in deterring and solving crimes occurring at car parks. Launched in 2015, the VOW programme has since expanded to more than 800 car parks.

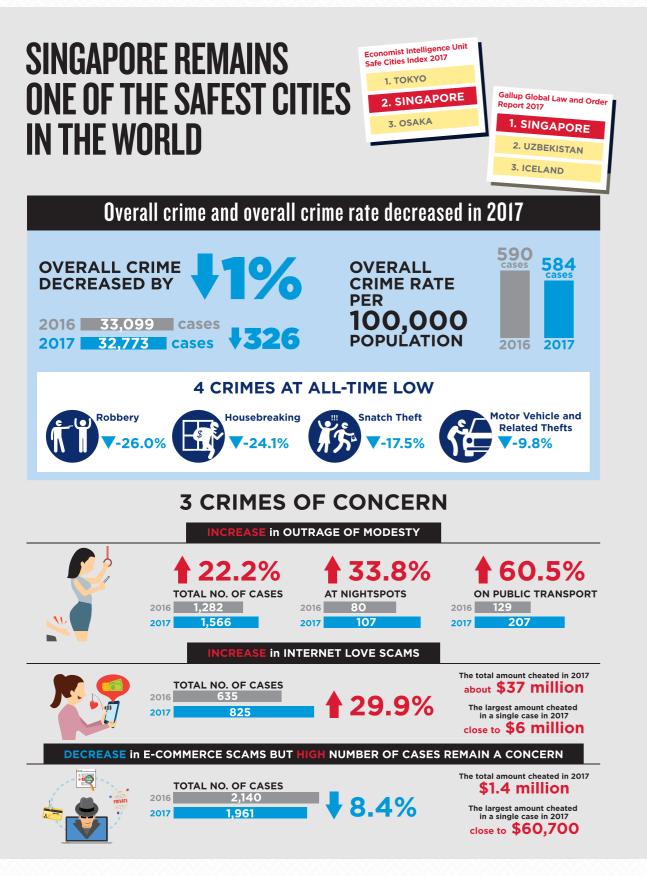
The Way Forward

As we forge ahead in 2018, we look forward to engaging more people and enabling them to play active roles in keeping Singapore safe and secure. The SPF recognises that strong public trust and a robust policecommunity partnership are key contributors to the SPF's continued success. The SPF will continue to strengthen this trust and enhance the partnership which we have built with the community as we continue to safeguard our home together.



SINGAPORE CRIME SITUATION

JANUARY - DECEMBER 20171

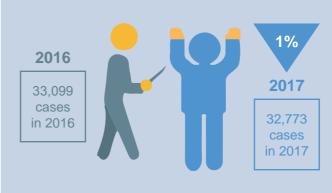


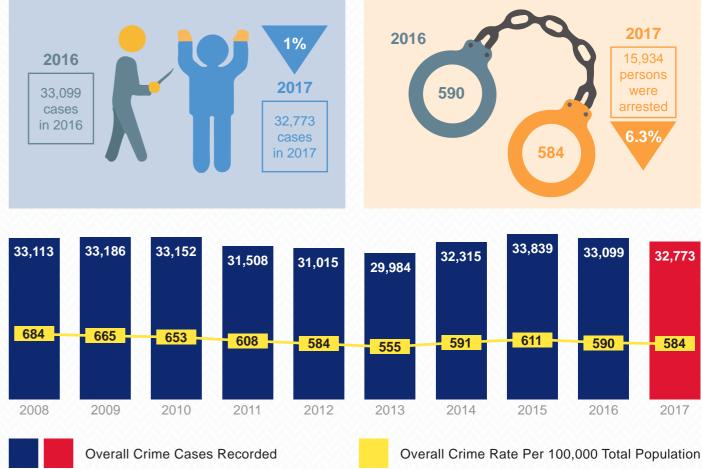
¹Figures for 2017 are provisional

The year 2017 saw a decrease of 1% in Overall Crime, from 33,099 cases in 2016 to 32,773 cases. Two crime classes - Violent/Serious Property Crimes, and Theft and Related Crimes - registered an all-time low.

The crime rate² decreased from 590 in 2016 to 584 in 2017, translating to a drop of 6 cases per 100,000 total population. A total of 15,934 persons were arrested for Overall Crime in 2017, a decrease of 6.3% from the preceding year.

OVERALL CRIME CASES IN 2017





Crime Classes³

Three of the six crime classes decreased in 2017, namely Violent/Serious Property Crimes (-12.4%), Theft and Related Crimes (-4.4%) and Miscellaneous Crimes (-0.4%). The remaining three crime classes of Housebreaking and Related Crimes (+9.3%), Crimes Against Persons (+4.0%) and Commercial Crimes (+1.8%) registered increases.

³Crime classes refer to the six classes of Crimes Against Persons, Violent/Serious Property Crimes, Housebreaking and Related Crimes, Theft and Related Crimes, Commercial Crimes and Miscellaneous Crimes.



CRIME RATE (PER 100,000 TOTAL POPULATION)

²Crime rate is calculated based on the number of cases recorded per 100,000 of the total population. Total population comprises Singapore residents and foreigners staying in Singapore for at least one year. Source of population: Department of Statistics

SINGAPORE CRIME SITUATION

JANUARY - DECEMBER 2017

2017 CRIME CLASSES



• A large increase was seen in causing hurt by an act which endangers human life (+110 cases or +9.9%), Computer Misuse and Cybersecurity Act (+103 cases or +13.6%) and Protected Areas and Protected Places Act (+82 cases or +132.3%) which largely involved the misuse of boarding pass or staff pass at the airport.

⁴Motor vehicle and related thefts include theft of motor vehicles, theft of motor vehicle component parts and theft from motor vehicles





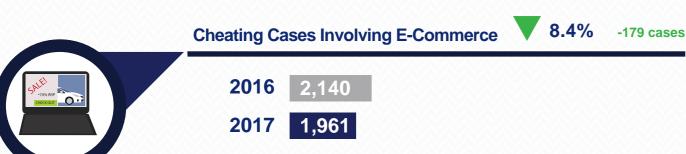


22.2% or 284 cases. The other three major offences under this crime class registered decreases. They were murder (-9 cases or -50.0%), serious hurt (-65 cases or -13.2%) and rioting (-9 cases or -8.0%).

SINGAPORE CRIME SITUATION

JANUARY - DECEMBER 2017

CRIMES OF CONCERN



- E-Commerce Scam cases decreased by 179 (-8.4%) from 2,140 cases in 2016 to 1,961 cases in 2017.
- These were cases where victims fell prey to scams while buying or selling goods online. The victims would either fail to receive the goods they paid for or the payment for the goods they have shipped out.

29.9% +190 cases

22.2% +284 cases



2016 635

825

Internet Love Scam

2017

- Internet Love Scam cases saw an increase of 190 cases (+29.9%), registering 825 cases in 2017. The total amount cheated was significantly higher, from about \$24 million in 2016 to about \$337 million in 2017.
- Such cases involved culprits who typically claimed to be from Western countries and targeted women who searched for friendship online through dating or social networking websites or applications. Culprits maintained contact with victims via email or phone.
- The culprit would claim that he was coming to Singapore or would ask for the victim's hand in marriage. On the supposed day of arrival, the victim would receive a call from the suspect who claimed that he had been detained by the Customs for carrying excess cash, and he would ask the victim for money to secure his release.
- In another variation of the scam, the suspect would claim to be sending a parcel containing valuable items such as branded bags and watches. The suspect would then ask the victim to assist to clear the penalty charges imposed on the items.



2016	1,282
2017	1,566

Outrage of Modesty

- Outrage of modesty cases increased by 22.2% or 284 cases in 2017.
- Cases with known victim-culprit relationship increased by 144 cases or 32.7%, while cases with unknown victim-culprit relationship increased by 140 cases or 16.6%.
- Increases were noted for cases at entertainment nightspots (+27 cases or +33.8%) and on public transport (+78 cases or +60.5%).



A total of 2,745 youths were arrested in 2017 compared to 2,788 in 2016, a decrease of 43 persons arrested. Youth offenders accounted for 17% of total persons arrested in 2017, compared to 16% in 2016. Youth arrests are over-represented in terms of the proportion of youth population in Singapore⁶. The three most common offences that youths were arrested for were **shop theft**, **cheating and related offences**, **and wilful trespass**. For cheating & related offences, majority of the arrests were for **cheating (79.5%)**.



Youths⁵ Arrested



A total of 4,293 foreigners were arrested in 2017 compared to 4,341 in 2016, a decrease of 48 persons arrested. Foreigners accounted for 27% of the total number of persons arrested in 2017, compared to 26% in 2016. The three most common offences committed by foreign offencers were shop theft, outrage of modesty and theft as a servant.

Public-assisted Arrests⁷ for Selected Offences 2016 29.6% 2017 33.3%

In 2017, members of the public contributed to the arrest of **488 criminals** for selected major offences of murder, rape, outrage of modesty, robbery, housebreaking, motor vehicle theft and snatch theft. **These public-assisted arrests accounted for 33.3% of the total arrests for these selected major offences, an increase of 3.7 percentage points from 29.6% in 2016.**

⁵Refers to persons (both residents and foreigners) aged 7-19 years old.
⁶Source: Department of Statistics, Singapore. Correct as at end June 2017.

⁷Public-assisted arrests refer to citizen's arrests or arrests made through information provided by the public. Statistics for public-assisted arrests cover seven selected offences - murder, rape, outrage of modesty, robbery, housebreaking, motor vehicle theft and snatch theft - and are compiled in terms of number of persons arrested.

CONCLUSION

Singapore remains a safe place to live and work in for all, but this should not be taken for granted. On top of the Singapore Police Force's tough enforcement efforts, we will continue to invest in public education and community engagement initiatives as part of the overall strategy to combat crime.

The Police will continue to target the worrying trend of online crime through public education efforts, focussing on addressing scammers' changing modus operandi. Internet users should exercise heightened vigilance to avoid falling victim to such preventable crimes.

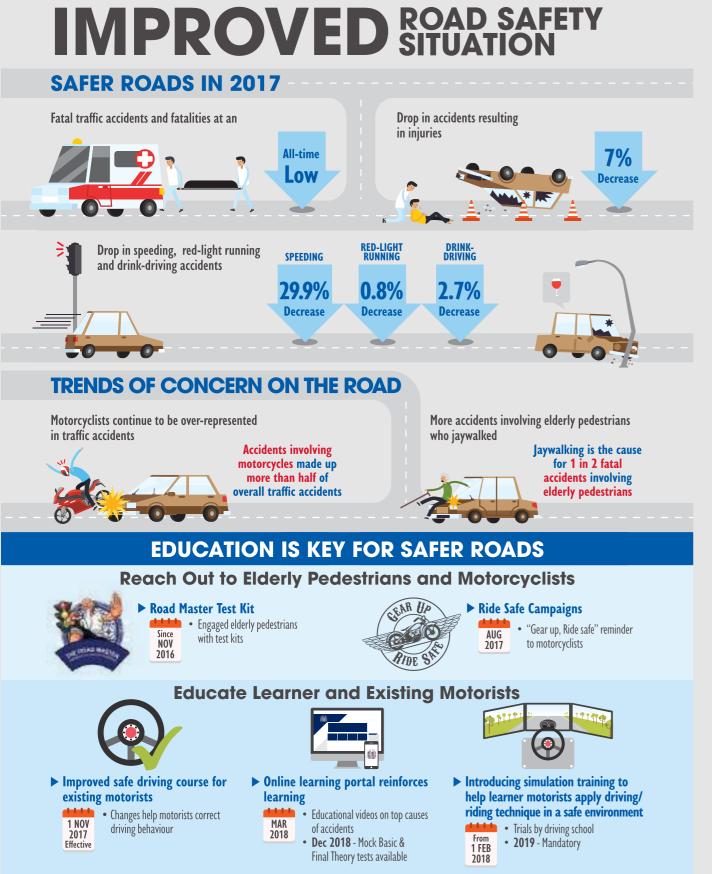






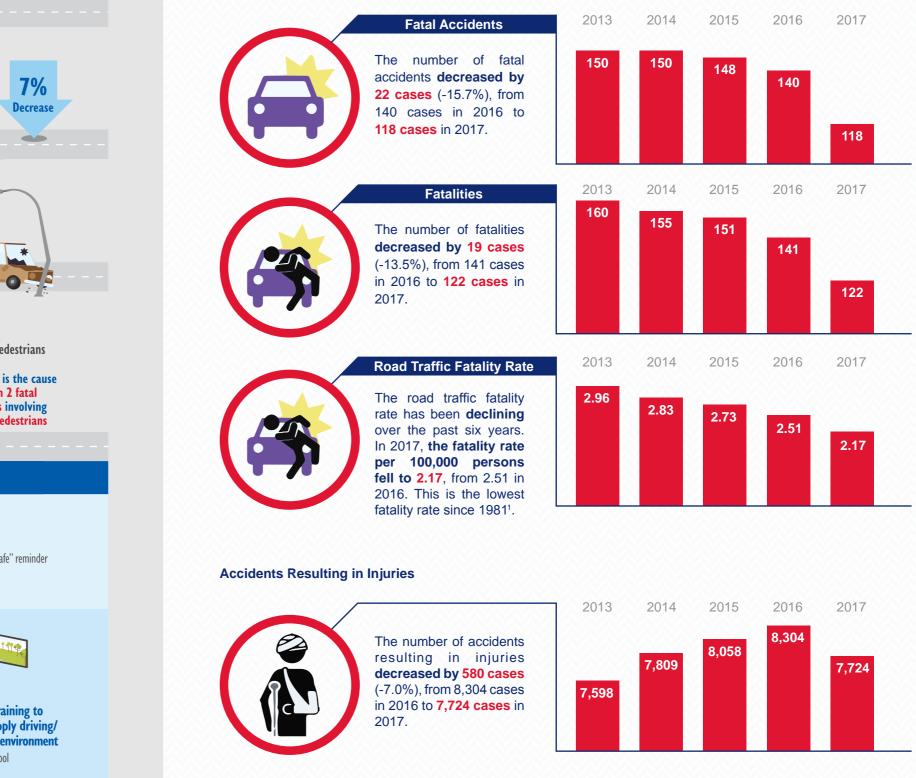


SINGAPORE ROAD TRAFFIC SITUATION



The road safety situation improved in 2017, compared to 2016. There were fewer road traffic accidents. The number of fatal accidents and fatalities fell to an all-time low.

Fatal Accidents and Fatalities



¹The data collation for fatality rate began in 1981

JANUARY - DECEMBER 2017

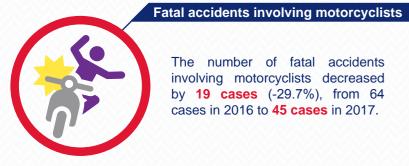


SERVICE PLEDGE REPORT

JANUARY - DECEMBER 2017

Gearing Up for Safety

2017 also saw a decrease in the number of motorcycle accidents:



The number of fatal accidents involving motorcyclists decreased by 19 cases (-29.7%), from 64 cases in 2016 to 45 cases in 2017.

Despite the improved situation, motorcyclists still made up more than half of the overall traffic accidents...



The Singapore Ride Safe 2017 campaign focussed on protective measures for motorcyclists - the most vulnerable users on the road. Themed "Gear Up, Ride Safe", it was a call to motorcyclists to wear protective riding gear to minimise injuries in case of accidents, and to practise good riding habits. These habits include:



Maintaining a safe braking distance



Steering clear of larger vehicles' blind spots



Using designated rain shelters in bad weather

WE PLEDGE:



TO ARRIVE AT URGENT INCIDENTS AT LEAST 87% OF THE TIME

WITHIN 15 MINUTES

In 2017, a total of

86.514 urgent incidents were reported by the public.



TO ANSWER "999" CALLS AT LEAST 90% OF THE TIME

WITHIN 10 SECONDS

In 2017, a total of

963.930 "999" calls were received by the Police Operations Command Centre (POCC).



TO RESPOND TO LETTERS FROM THE PUBLIC AT LEAST 90% OF THE TIME

WITHIN 5 WORKING DAYS

In 2017, members of the public sent in 81,201 letters.

Engaging the Elderly

The elderly, too, can gear up in their own way. The Traffic Police (TP) rolled out the Road Master Test Kit, a selfassessment toolkit aimed at helping seniors strengthen their road sense by evaluating their eyesight, hearing and reaction time.

TP has been using the Road Master Test Kit to educate and engage elderly road users at Senior Activity Centres and community events. TP enlists the help of Community Policing Unit officers, who come from Neighbourhood Police Centres, and Road Safety Champions, to assist in these outreach efforts. It is hoped that the elderly become more aware of road safety issues, like the dangers of jaywalking, and follow TP-recommended safety precautions in order to stay safe on the roads.

At the heart of these efforts is TP's ongoing dedication to protect lives and continuously improve safety on our roads. All road users are urged to play their part and adopt the right RoadSense to make our roads the safest in the world.



TO UPDATE VICTIMS OF CRIME ON THE PRELIMINARY STATUS OF CASES AT LEAST 90% OF THE TIME

WITHIN 7 WORKING DAYS

In 2017, a total of

61.108

crime cases were reported at the six Land Divisions, Police Coast Guard, Criminal Investigation Department and Commercial Affairs Department.

Out of which. 81.402 or

94.1%

of urgent incidents in 2017 was attended within 15 minutes by patrol resources.

Out of which, 902,363 or

93.6%

of the calls was answered within 10 seconds.

Out of which, 81,154 or

99.9%

of the letters received a response within 5 working days.

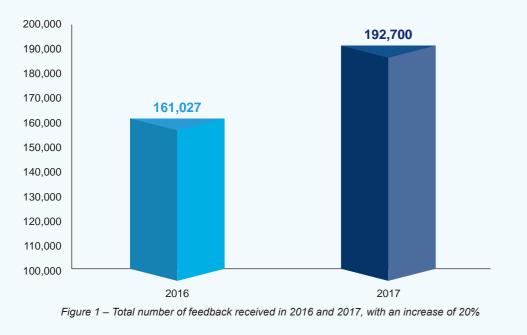
Out of which 61,108 or

100%

of victims of crime was informed of the preliminary status of their cases within 7 working days

PUBLIC FEEDBACK REPORT

In 2017, the Singapore Police Force (SPF) received a total of 192,700 feedback from members of the public as compared to 161,027 feedback in 2016. This increase (20% or 31,673 feedback) in public feedback attests to the open and transparent feedback mechanism in the SPF, and is a reflection of a more engaged general populace that the SPF is serving.



The majority of the feedback was received via email. They are broadly classified under six categories, namely Compliments, Complaints, Suggestions, Enquiries, Requests and Appeals.

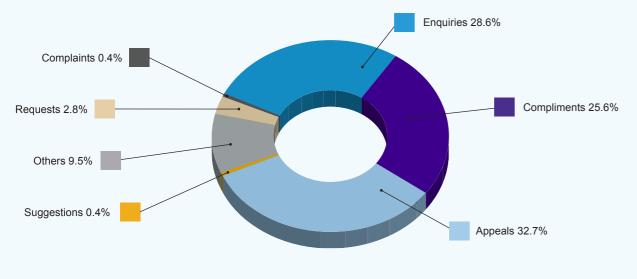


Figure 2 - Breakdown of total feedback received in 2017

On a year-to-year comparison, all feedback categories registered an increase in 2017 when compared to 2016.

COMPLIMENTS



Our police officers received 12,196 more (+33%) c from 37,128 in 2016 compared to 49,324 in 201 members of the public were highly appreciative standard of service provided, as well as the co approachable attitude demonstrated by the polic

COMPLAINTS



There were 8 more (+1%) complaints against po from 699 in 2016 compared to 707 in 2017. Th substantiated complaints also increased margi from 97 in 2016 to 99 in 2017.

SUGGESTIONS



There were 87 more (+14%) suggestions received public, from 640 in 2016 compared to 727 in 20 these suggestions were on crime prevention me traffic related issues, such as enforcement ag motorists.

ENQUIRIES



The SPF received 11,133 more (+25%) public en 43,982 in 2016 compared to 55,115 in 2017. of these enquiries was related to the applicat for Certificate Of Clearance, as well as licensin related matters.

REQUESTS



There were 369 more (+7%) requests receive public, from 5,005 in 2016 to 5,374 in 2017. The these requests were for updates on the investigat for police reports lodged and for more police pa neighbourhood.

APPEALS



There were 7,488 more (+14%) appeals receiv public, from 55,462 in 2016 compared to 62,9 Appeals against traffic summons remained the appeals received. Other appeals were for the Pol or expedite police investigations, appealing sentence or for charges to be dropped in police in

CONCLUSION

To effectively meet the demands of the ever-changing population demographics, the SPF will continue to work on service improvements to its feedback system by leveraging new technology to improve productivity and streamline internal processes to enhance the overall customer experience.



compliments, 17. Generally,		2017	2016
ve of the high ourteous and	+33%	49,324	37,128
ce officers.			
police officers, The number of		2017	2016
ginally by 2%,	+1%	707	699
ived from the 2017. Most of		2017	2016
neasures and	+14%	727	640
igainst errant	11470		
nquiries, from The majority		2017	2016
ation process	+25%	55,115	43,982
ved from the		2017	2016
ne majority of ation progress	+7%	5,374	5,005
atrols in their	+1 70		
ived from the		2017	2016
950 in 2017. e bulk of the	+14%	62,950	55,462
for a lighter	11-770		
nvestigations.			

FINANCIAL REPORT

1 APRIL 2016 - 31 MARCH 2017

MANPOWER STATISTICS

AS AT 31 MARCH 2017

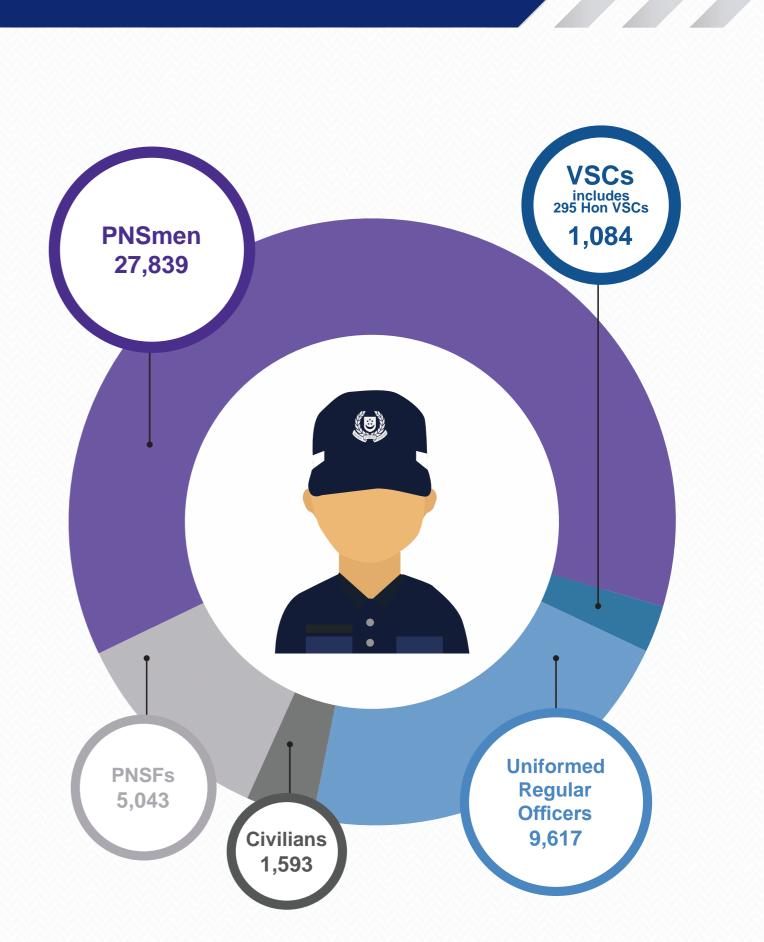
The total budget for the Singapore Police Force (SPF) comprises Recurrent Budget and Development Budget. The total Recurrent Budget consists of allocation for Expenditure on Manpower (EOM) and Other Operating Expenditure (OOE).

ACTUAL RECURRENT EXPENDITURE AND DEVELOPMENT EXPENDITURE FOR FINANCIAL YEAR (FY) 2016

The total actual recurrent expenditure incurred in FY2016 was S\$2.47 billion. It comprised EOM amounting to S\$1.53 billion and OOE amounting to S\$0.94 billion. The total actual development expenditure in FY2016 was S\$246.96 million.



Total Expenditure Incurred by SPF From FY2014 - FY2016





SAFEGUARDING EVERY DAY

DLICE ECIAL OPERATIONS COMMAND

1 APRIL 2016 - 31 MARCH 2017

NATIONAL DAY AWARD

	VICE STAR (BAR)
Mr	Tan Kian Hoon
PUBLIC ADM	INISTRATION MEDAL (SILVER)
AC	David Scott Arul
CAO 8	Seow Hwee Koon
PUBLIC ADM	INISTRATION MEDAL (BRONZE)
Supt (1A)	Dominic John Baptist
Supt (1A)	Fanny Koh Bee Yuan
Supt (1A)	Ho Yenn Dar
Supt (1A)	Nge Kian Yong
HTS 10	Ng Siew Wha
COMMENDAT	
Supt (1A)	Ang Eng Seng
DSP (2)	Chan Wai Sun
DSP (2)	Lee Cheng Wah
DSP (2)	Lim Chong Hoe
DSP (2)	R Laurence
DSP (2)	Roy Chiang Fook Wah
EFFICIENCY	MEDAL
ASP (2)	Ong Kay Beng
ASP (1)	Chew Soon Chee
ASP (1)	Chin Khai Sen
ASP (1)	Colin Teo Yong Chuan
ASP (1)	Gideon Manaseh
ASP (1)	Kushum Kumari Devi @Kiran
ASP (1)	Lim Keng Tiong
ASP (1)	Lim Tse Yuen
ASP (1)	Sulaiman s/o Raji Mohamad
ASP (1)	Tan Boon Kok
ASP (1)	Tan Wui Leng
ASP (1)	Teo Chr Hin
G/CI	Tulsi Prasad Gurung
Insp (2)	Bernard Koh Tian Soon
Insp (2)	Desmond Ng Choon Siong
Insp (2)	Ganesan s/o V Sugu Maran
Insp (2)	Koay Lean Seong
G/Insp (2)	Kumar Rai Loh Teck Min
Insp (2)	
Insp (2)	Mohan s/o Ganesan Nicholas Wong Yuen Thang
Insp (2) Insp (2)	Panneer Selvam s/o Muniandy
Insp (2)	Roslan Baharin
Insp (2)	Teh Chee Kim
Insp (2)	Vincent Ng Chon Beng
Insp (2)	Wan Amir Bin Ismail
Insp (1)	Austin Choo Kuan Yong
	lav lian Hong
Insp (1)	Tay Tian Hong Mohamad Shahril Aman Bin Abu Khalid
Insp (1) A/Insp	
Insp (1)	Mohamad Shahril Aman Bin Abu Khalid

SSI (2)	Mohamed Imran Tafeil	
SSI (2)	Mohamed Ismail B Mohd Mustafe	
SSI (2)	Neo Ban Yee	
SSI	Chong Seng Heng	
SSI	Danny Leong Chee Seng	
SSI	Gerard Pang Hung Chew	
SSI	Ong Teck Chong	
SSI	Siaw Kah Swee	
SSI	Tan Peng Ling	
SSI	Tan Sin Chai	
SSI	Teo Soon Chong	
SI	Azhari Bin Sidek	
SI	Chow Hanwen	
SI	Goh Choon Hai	
SI	Leong Keng Pei	
SI	Mohammad Khairul Bin Johari	
SI	Yap Eng Kok	
SI	Yap Kar Chang	
G/SSSgt	Durga Bahadur Gurung	
SSSgt	Muhamad Nazri Bin Yahya	
G/SSgt	Ratna Bahadur Gurung	
HTS 12	Jerry Lim Suongwei	
HTS 12	Pauline Goh Lay Fong	
MX 12	Neo Ghim Khoon	
TSO 3	Peter Wong Seng Kwai	
MSS LO 3	Sapiahtun Mohamed Ali	
MSO 4	Doreen Teo Siew Tin	
TSO 4	Charles Yu Wai Keong	
MX 14	Eng Cui Fen	
LONG SERVICE MEDAL		
SAC	Christopher Ng	
AC	Lee Chin Ek	
AC	Teo Chor Leng	
DAC	Chee Chan Wah	
DAC	Jo Choo Siew Bee	
DAC	Yee Poh Ing	
Supt (1A)	Chow Eng Hwee	
Supt (1A)	Ho Choo Liang	
Supt (1A)	Lawrence Eng Hung Boon	
Supt (1A)	Lawrence Tham Yew Fai	
oupr (in)	Earronoo mani row rai	

Pun Shyh-Gang

Anthony Wong Foo Leng

Dominic Tan Yong Sia

Kothandom Vasanthan

Danny Tan Kim Leong

Shaifudin Bin Ahmad

Vijay s/o Rajendra Prasad

William Lee Kuan Meng

Azhar Bin Mohd Dasim

Derence Lim Seng Chuan

Toh Ka Huat

Ng Bee Guay

Roy Shafiq Aw Bin Abdullah

Supt (1A)

Supt

Supt

Supt

Supt

DSP (2)

DSP (2)

DSP (2)

DSP (2)

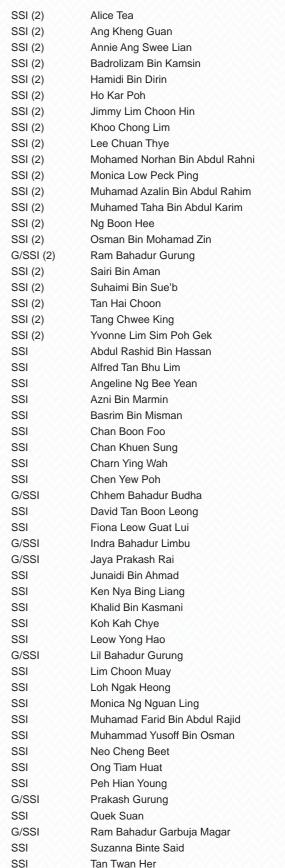
DSP (2)

DSP (1)

DSP (1)

DSP (1)

DSP (1) Patrick Lim Boon Hua DSP (1) Raymond Khoo Gin Tiong Zainudin Bin Abdul Jabbar DSP (1) ASP (2) Nelson Yip Yew Seng ASP (2) Ong Shin Hoong ASP (2) Razali Bin Mansoor ASP (2) Tan Kim Hua ASP (2) Tan Noh Yee ASP (2) Yap Keng Guan ASP (2) Yee Wai Onn ASP (1) Amarjeet Singh s/o Sarjit Singh ASP (1) Avtar Singh Dhillon ASP (1) Denus Joel Ban Kok Poh ASP (1) Goh Yeow Thiam ASP (1) Jetendra s/o Dharam Pal Singh Krishna Bahadur Saru G/ASP (1) Lim Hock Chuan ASP (1) ASP (1) Lim Kai Ceng Mohd Khairuddin Bin Mohammad ASP (1) ASP (1) Niko Ong Poh Leng G/ASP (1) Ram Chandra Basnet ASP (1) Saba'aton Binte Abas ASP (1) Siti Norashiken Binte Md Yusof ASP (1) Tan Chong Min ASP (1) Vinayagaran s/o S Krishnasamy ASP (1) Yeow Teck Tiong G/CI Amrit Prasad Gurung G/CI Bhogat Narayan Limbu G/CI Ghan Bahadur Rana G/CI Ram Prasad Gurung Abdullah Bin Abdul Kadir Insp (2) Insp (2) Bernard Koh Tian Soon Insp (2) Chua Kee Teong Insp (2) Eddy Tan Yong Wah Feroz Bin Saad Insp (2) Insp (2) Kumarasamy P Indera Lee Beng Wah Insp (2) Insp (2) Lim Poh Peng Low Siew Choon Insp (2) Insp (2) Mohammed Rashid Bin Mohd Jin Na Choon Khee Insp (2) Ong Boon Tiam Insp (2) Pal Bahadur Gharti G/Insp (2) Seoh Soo Hwee Insp (2) Wan Amir Bin Ismail Insp (2) Aidil Bin Paiman Insp (1) Insp (1) Gerard Oen Weng Choon Insp (1) Jerry Lim Eng Tiong Kelvin Tan Khih Hin Insp (1) Mohammad Jamal Bin Marzuki Insp (1) Rahim Bin Sal Insp (1) Insp (1) Theng Kum Sheng Vincent s/o D Peter Insp (1) SSI (2) Ahmad Shukor Bin Awval



1 APRIL 2016 - 31 MARCH 2017

NATIONAL DAY AWARD

LONG SERVIC	E MEDAL
SSI	Wang Joo Lih
SSI	Willy Soh
SSI	Woon Song Hwee
SSI	Yusri Bin Saad
G/SSI	Yuwaraj Gurung
SSI	Zafrullah Bin Samsuddin
SSI	Zaidi Bin Salim
SSI	Zainudin Bin Majid
SSI	Zul Shahrin Bin Serajuddee
SI	Abdul Halim Bin Mustapa
SI	Abdullah Bin Johar
SI	Chang Kam Sing
G/SI	Chet Bahadur Gurung
SI	
	Christopher De Silva Dzulkifli Bin Sainat
SI	Dzukili Bin Sainat Halizah Binte Minsawi
SI	
SI	Ibrahim Bin Mohamed
SI	Iriani Binte Ibrahim
SI	Jasman Bin Ja'afar
SI	Kamsani Bin Ismail
G/SI	Keshar Rai
SI	Lee Kim Guan
SI	Lee Yau Wai
SI	Marina Binte Muhammad
SI	Mohamad Yusran Bin Abdul Ghani
SI	Mohammad Rosman Bin Hassan
SI	Mohammed Raimi Bin Sayodi
SI	Noraidzi Binte Mohd Pilus
SI	Othman Bin Ahmad
SI	Pandurangan s/o Ramaiah
SI	Pang Yit Mow
SI	Quek Kwong Boon
SI	Suhaimi Bin Ngapi
SI	Tee Chong Meng
SI	Teo Kai Leong
SI	Tham Wai Meng
SI	Yeo Hwee Beng
SSSgt	Aidi Bin Karsi
SSSgt	Alfian Bin Mohd Ain
SSSgt	Ang Teck Chye
SSSgt	Azrudy Bin Kaliubi
G/SSSgt	Dal Bahadur Ghale
SSSgt	Ganesan s/o Maniam
SSSgt	Haslinah Binte Abdul Karim
G/SSSgt	Jiwan Rai
SSSgt	Koh Yong Guan
G/SSSgt	Krishna Bahadur Purja Pun
G/SSSgt	Lil Bahadur Gaha
SSSgt	Mohamad Roszman Bin Wahab
SSSgt	Noor Saini Bin Ibrahim

G/SSSgt	Pushpa Raj Angbuhang
SSSgt	Razlan Bin Mohamed Yatim
SSSgt	Sazali Bin Misri
SSSgt	Simon Tay Liang Hwee
SSSgt	Stephanie Ang Yi Ting
G/SSSgt	Surya Bahadur Pun
G/SSSgt	Til Bahadur Gurung
SSgt	Chang Hoong Fai
SSgt	Edwin Loh Chee Hin
SSgt	Feeroz Shah Bin Hamid
G/SSgt	Padam Kumar Gurung
G/SSgt	Reng Bahadur Limbu
G/SSgt	Resham Bahadur Garbuja
SSgt	Soon Teck Tong
G/SSgt	Yet Bahadur Mabo
G/Sgt	Dhanhang Limbu
G/Sgt	Khadga Bahadur Rai
G/Sgt	Mohan Budha
Sgt	Rhymie Bin Rahmat
HTS 8	Abdul Majeed Bin Abdul Khader
MX 9	Susan Low Phui Min
MX 10	Hoi Wai Lan
MX 10	Lim Kian Heong
MX 12	Wilson Pushparaj
OSO 3	Ibrahim Bin Yem
TSO 5	Freddy Lim Yong Peng
MSO 7	Nirmala d/o Odaiappan
MSO 7	Ramya Devi d/o Sinnathamby

LONG SERVICE MEDAL (POLICE)

DAC (NS)	Lok Weng Hoe
ASP (V)	Peggy Chia Hui Ru
Insp (V)	Danielli Phan Kim Boon
Insp (V)	Francis Chang Hoo Seng
SSI (2)(V)	Johnny Boon Kim Fho
SSI (V)	Bernice Ng Suet Khum
SSI (V)	Richard Wong Chee Kiong
SI (V)	Kiang Loong Teck
SSSgt (V)	Daniel Tan Choong Khee
SSSgt (V)	Eric Tan Soon Kheng
SSSgt (V)	Ravichandran K
SSSgt (V)	Toh Kok Chai
SSgt (V)	Mohamad Ayub Bin Kamsani

MINISTER FOR HOME AFFAIRS NATIONAL DAY AWARD

INDIVIDUAL	
Supt	Chan Lee Heng
Supt	Hisham Bin Mohd Saad
DSP (1)	Lim Sheng Jie James
DSP (1)	Sim Ming Jeh
ASP (2)	Kenny Chua Kuan Toong
ASP (1)	Abrartaufik Bin Jasmani
ASP (1)	Chew Soon Chee
ASP (1)	Muhammad Ryan Bin Kamaruzaman
ASP (1)	Saba'aton Bte Abas
ASP (1)	Tay Hup Boon
Insp (2)	Muhammad Syawal Bin Zain
Insp (2)	Prabin Rai
Insp (2)	Punya Prasad Gurung
Insp (1)	Alan Tan Chwee Lai
Insp (1)	Loh Yeow Chuan
Insp (1)	Muhammad Hafez Bin Zulkefli
Insp (1)	Ong Chui Hui Joreen
SSI (2)	Sahlan Bin Osman
SSI (2)	Yeo Woo Poe
SSI	Chaw Chee Cheong
SSI	Ee Soon Sen
SSI	Hong Khim Guan
SSI	Nil Bahadur Purja Pun
SI	Chua Seng Kiat
SI	Hairunisham Bin Sapri
SI	Kwok Hwee Sheong
SI	Lee Eugene
SI	Lim Kok Hwee
SI	Lim Koon Siong
SI	Muhammad Hafiez Bin Adam
SI	Neo Kim Leng
SI	Yeow Wee Teck
SI	Zainal Bin Mat Kassim
SSSgt	Lee Yoke Weng
SSSgt	Lee Zi You
SSSgt	Mahadir Bin Maskor
SSSgt	Mohammad Abdillah Bin Palil
SSSgt	Ng Shiunn Jye
SSSgt	Raden Ayu Kartini Binte Karnati
SSSgt	Song Yuan Feng
Ũ	Tang Benxiang
SSSgt	Wong Yao Xian
SSSgt	0
SSSgt	Yang Zijun Emerson Yazid Bin Ahmad
SSSgt	
SSgt	Muhammad Farish Bin Mustafah
MX 11A	Daniel Chia Fu Weng
HTS 12A	Adeline Tan Hwee Hua
TSO 5	Samsunisa Noor Mohamed
MSO 6	Alamelu d/o Subramaniam
MSO 6	Yeo Shock Mee

MINISTER FOR HOME AFFAIRS NATIONAL DAY AWARD

TEAM

Chew Jingwei
Ho Ban Hsiung
Lim Miao Qing Jane
Ramesh Vincent s/o Kasavalu
Tan Soon Kuan David
Alan Kit Kwee Wei
Shen Yihui
Ng Bao Li Polly
Shi Xuewen Lynna

PS21 STAR SERVICE AWARD

TEAM

Jurong East NPC, Clementi Division

INDIVIDUAL

ASP (2)	Kiran Kushum Kumari Devi
SI	Goh Kim Chuan
SSSgt	Tham Wai Chun
SSgt	Indra Iskandar Syah
SSgt	Mohd Imran Bin Moosa Ismail
SSgt	Muhammad Aniq Bin Rusli

MINISTER FOR HOME AFFAIRS AWARD FOR OPERATION EXCELLENCE

Arrest Of 3 Persons For Drug Offences Under The Misuse Of Drugs Act	F, CNB, OPS, SCDF
Assault On Madrasah Students	G, TRANSCOM
Body Worn Camera Project	MHA, OPS, PTD
Brunei Police Force In Brunei Darussalam	CID, SOC
Conducting Traffic Accident Investigation Course For Royal Brunei Police Force In Brunei Darussalam	ТР
Detection Of 4 Male Indonesians Who Were Refused Entry Due To Security Reasons	J
Detection Of A Singapore Citizen Who Had Compromised Nearly 300 Singpass Credentials	CID
Development Of Emergency Response Team	SOC
Enhance The Security Through The Synergy With Inter-Agency Collaboration	PCG
Good Arrest Of Culprits Behind Unlicensed Moneylending Harassment Cases	F
Good Management On A Case Of Hostage Situation	G, OPS, SOC,
ICC (Land Domain) Arrival Car Forward Security Checks	J, OPS
IISS Security Operations 2015	E, J, AETOS
Intellectual Property Rights Branch (IPRB) Operation At First Centre	CID
MHA'S Planning And Coordination For General Elections 2015	A, D, E, F, G, J, A&F, APD, CAD, CID, GC, HTSCI, IAO, INCO, MHA, MPD, OPS, PAD, PCG, PID,PLD, PLRD, PNSD, PTD, SECCOM, SOC, TP, TRACOM, TRANSCOM
MMOE Operation For SOC/KH	SOC
Mobile Breath Evidential Analyser Test Centre	ТР
Mobile Speed Camera	TP
Oil Tank Fire-Fighting Operation At Jurong Aromatics Corporation	D
Operation Black Forest 2	J, PID

Operation Bonanza	CID
Operation Eclipse	PID
Operation Forest Fire I & II	A, AGC
Operation Fortune Grapes	CID
Operation Gold Rush	A
Operation Johnny Escorts	CID
Operation Safe	D
Operation Surti Bepari	J, GC
Operation Wildwood	J, GC
Operations Alloy Dynamics 1	A
Ops 'Senseless Facebook User Threatening PM Lee'	F
Ops Cargo Heist	G
Ops Crimson Spike	CID, PID
Ops Game-Point	F, G, CID
Ops Heavyweight	F
Ops Run	F
Ops Space Odyssey	TP
Ops Transfixion	F
Ops Trevvy	F, J
Park Raider	G, CID, TRANSCOM
Project Angel	CID
Project Lucky Dip (SY16)	J
Project MJ	APD, ICA
Project Substance - Operation White Rabbit	G, CNB, PID
Standoff At Block 508 Ang Mo Kio Avenue 8	F, CNB, PAD,SCDF, SOC
Suicide Rescue At 211B Punggol Drive	F, J, CID, MHA, MPD, PID, PCG, SOC
Switch To U-Lock Campaign	G
Technology Crime Forensic Branch	CID
Vehicles On Watch	G
Xi-Ma Bilateral Meeting	E

MINISTER FOR HOME AFFAIRS STAR SERVICE AWARD

INDIVIDUAL	
ASP (1)	Lee Jun Wen Benjamin
ASP (1)	Lee Ming Woei, Kevin
SI	Nornadira Binte Hadi
SI	Tan Keng Yeow
SSSgt	Mohamad Azhar Bin Abdul Aziz
SSSgt	Teo Yong Chuan
SSgt	Ang Heng Leong Raymond
SSgt	Joshua Kwek Yong Chee
SSgt	Low Jia Wen Wilson
SSgt	Muhammad Arafat Bin Abdullah Sani
SSgt	Noor Izwan Bin Saleh
SSgt	Nursyafiqah Binte Jasmi
Sgt	Mohamad Adam Bin Roslan

MINISTER FOR HOME AFFAIRS NATIONAL DAY AWARD (HOME TEAM VOLUNTEERS)

Supt (V)	Edwin Ignatious M	VSC
DSP (V)	Abdul Hakkim	VSC
DSP (V)	Ang Lee Meng	NCPC

BEST LAND DIVISION AND NS OPERATIONALLY-READY UNIT

BEST LAND DIVISION COMPETITION

1st place Unit'D' Division2nd place Unit'A' Division3rd place Unit'G' Division

BEST NS OPERATIONALLY READY UNIT COMPETITION

1st place Unit'E' Division2nd place Unit'A' Division3rd place UnitPolice Coast Guard

HOME TEAM NSMAN OF THE YEAR AWARD

Supt (NS) Low Chee Wee DSP (NS) Mohammed Nazly Bin Mohammed Taha DSP (NS) Terence Matthew Choo Phu Cheang SSSgt (NS) Tong Hui Ken Sgt 2 (NS) Wee Ren Chai Ronald

- 'A' Division 'G' Division
- 'F' Division
- 'G' Division
- 'E' Division

NSF OF THE YEAR AWARD

NSI Billy Lian SC / Cpl Daniel Chew Sheng Jin SC / Sgt (2) Daryl Kwok Wei Shuen SC / Sgt (2) Subramaniam Thinaharan SC / Sgt (2) Tan Tai Hong 'A' Division CPSS 'G' Division 'J' Division TransCom

ALMANAC

RETIREES

CIVILIAN OFFICERS

RANK	NAME	DEPARTMENT	DATE OF RETIREMENT
MX 15 (2008)	Soong Boon Seong	A&F	05/04/2016
Tester	Goh Lim Heng	TP	26/04/2016
Sr Tester (W)	Yeoh Thien Chai	TP	03/05/2016
Corp SO Gr II	Aishah Bt Abdullah	TP	09/05/2016
MX 14 (2008)	Cheng Chin Mui	CAD	10/05/2016
MX 15 (2008)	Jumilah Binte Taib	TP	24/05/2016
TSO Gr V (2008)	Ng Peng Seng	PLD	26/05/2016
TSO Gr VIA (2008)	Mohammad Yunos Bin Sabtu	PCG	01/08/2016
Mgt SO Gr V (2008)	Tengku Aishah Binte Tengku Abdul	CAD	06/08/2016
MX 15 (2008)	Kee Bee Hoon	PID	07/08/2016
MGT SO GR VIII (2008)	Ong Geok Lye	D Div	04/09/2016
MX 15 (W) (2008)	Phua Lee Kiow	TP	30/09/2016
TSO Gr I (2008)	Siew Cheow Hiah	PLD	01/10/2016
MX 14 (2008)	Goh Khar Keow	CID	01/10/2016
MX 15 (2008)	Leo Siang Gwat	CID	15/10/2016
MGT SO GR VIA (W) (2008)	Yap Huey Jiuan Jacquelyn	A&F	26/10/2016
MGT SO GR VIA (2008)	Er Poh Wah	PID	01/11/2016
Corp SO Gr I	Leow Ming Choo	TP	02/11/2016
HTS 9	Tan Ai Geok	PID	16/11/2016
MX 15 (2008)	Khadijah Binti Fathli	E Div	01/12/2016
TSO Gr VIA (2008)	Chay Fook Thin	PLD	12/12/2016
TSO Gr VIA (2008)	M S Gunasekaran	PCG	11/01/2017
MX 13 (I) (2008)	Chua Lee Noi	PLRD	13/01/2017
MX 15 (2008)	Lee-Lim Gek Hong	CID	16/01/2017
MGT SO GR VII (2008)	Doraisamy Sarah Kumary	CID	16/01/2017
MX 15 (2008)	Toh Kheng Huay	TP	19/01/2017
Corp SO Gr III	Susmiati Binte Mohamad	TP	30/01/2017
MX 15 (2008)	Siti Rohaiyah Binte Kasmani	TP	05/02/2017
MX 15 (2008)	Lim Boon Huat Nee Chin Phui Fah	TRACOM	28/02/2017

SENIOR OFFICERS

RANK	NAME	DEPARTMENT	DATE OF RETIREMENT
DSP	Jonelle Poh Beng Lay	CID	01/05/2016
Supt	Rama Shankar Singh	Ops	01/06/2016
DSP	Evelyn Yek Yin Yoke	PLD	27/08/2016
DSP	Jimmy Loy Jit Cheng	SecCom	15/10/2016
DSP	Lai Thong Fock	G Div	29/10/2016
Supt	Khoo Peng Ann Raymond	MHQ	09/11/2016
DSP	Sekaran Erulandy	CID	18/11/2016
Supt	Chan Lee Heng	InCO	27/11/2016
DSP	Lim Cheng Koon	PCG	25/12/2016
Supt	Ng Bah Tee	PID	29/12/2016
Supt	Teo Cheow Beng	CID	03/03/2017
Supt	Ann Ho Lay Choo	SOC	22/03/2017

POLICE OFFICERS

RANK	NAME
SSI 2	Mazlan Bin Shariff
SSI 2	Ang Seng Tiong
SI (W)	David Yap Khiam Hoe
SSI 2	Muhammad Abdul Rahman Bin Razali
SSI	C Devarajan
SSI	Chua Ling Choen
SI	Ow Yong Fook Kee
SI	Chua Yue Meng
SSI 2	Fahizah Binte Ahmad
SSI 2	Massyanto Bin Kusran
Sgt 2	Razali Bin Samin
SSI 2	Kwek Kim Cheng
SSI 2 (W)	Lutfi Emir
SSI (W)	Goh Juak Hwee
SSI	Zainuddin Bin Mohd Zain
SSgt	Muhamad Faizal Bin Daros
SSI	Yusof Bin Ahmad
SSI	Ishak Bin Md Yasin
SSgt	Mohamad Ridzwan Bin Amir
SI	Mohamed Shaharum B Abdul Jebar
SSI (W)	Ang Chee Cheng
SI	Tan Jek Yin
SSI 2	Azman Bin Mohamed Ramli

GURKHA CONTINGENT

RANK	NAME
Cpl	Tilak Bahadur Gurung
Cpl	Tek Bahadur Garbuja Pun
Cpl	Jiwan Kumar Rai
Sgt	Manit Ijam
Cpl	Bir Bahadur Magar
Sgt (P)	Rabindra Gurung
SSgt	Prem Kumar Ghale
Sgt	Mohan Kumar Tamang
Sgt	Mohan Budha
SI (P)	Man Bahadur Limbu
SSSgt (P)	Lila Bahadur Limbu
Sgt	Balaram Thapa
CI	Ghan Bahadur Rana
Sgt (P)	Prem Bahadur Gurung
SI (P)	Mitra Kumar Rai
Sgt	Bhola Prasad Ghale
Sgt (P)	Raman Kumar Rai
Sgt (P)	Narman Rana
Insp (2)	Pal Bahadur Gharti
SI (P)	Min Bahadur Pun
SI (P)	Tika Ram Gurung
Sgt (P)	Uttam Kumar Sunwar
Sgt (P)	Raj Kumar Rai

DEPARTMENT

CID CID TRACOM TRACOM G Div G Div PID F Div APD D Div F Div F Div SOC PID SOC E Div G Div PCG A Div G Div PAD CID TRACOM

DEPARTMENT

Gurkha Contingent Gurkha Contingent

DATE OF RETIREMENT

01/04/2016 01/04/2016 04/04/2016 08/04/2016 14/04/2016 18/04/2016 27/04/2016 04/05/2016 24/05/2016 10/06/2016 27/06/2016 30/06/2016 26/07/2016 17/09/2016 18/09/2016 12/10/2016 19/10/2016 09/01/2017 09/01/2017 14/01/2017 16/01/2017 24/01/2017 05/03/2017

DATE OF RETIREMENT

08/04/2016 20/05/2016 30/05/2016 04/07/2016 21/07/2016 27/07/2016 30/07/2016 20/08/2016 21/08/2016 22/08/2016 28/08/2016 01/09/2016 02/09/2016 10/09/2016 26/09/2016 17/10/2016 06/11/2016 22/11/2016 25/11/2016 28/11/2016 11/12/2016 23/12/2016 30/12/2016

1 APRIL 2016 - 31 MARCH 2017

POLICE SPORTS ASSOCIATION'S ACHIEVEMENTS

1 APRIL 2016 - 31 MARCH 2017

RETIREES

GURKHA CONTINGENT

RANK	NAME
SSgt (P)	Yet Ba
SSgt (P)	Mohan
SSI (P)	Puran
SI (P)	Ghan I
ASP (1)	Rames
SI (P)	Bal Ba
ASP (1)	Ekraj 1
CI	Rudra
SSSgt (P)	Lil Bah
ASP (1)	Ram C
CI	Amrit F
SSgt (P)	Padam
Sgt (P)	Dhanh
SSSgt (P)	Pushpa
Sgt (P)	Khadg
SSSgt (P)	Surya
SSI (P)	Yuwa I
SSgt (P)	Resha
Sgt (P)	Kamal
SI (P)	Bijan E
Sgt (P)	Girbah
Sgt (P)	Ser Ba
SSSgt (P)	Dor Ku
SSSgt (P)	Yubara
SSgt (P)	Dan Ba
INSP (2)	Dambe
Sgt	Kamal
SSgt (P)	Karna
Sgt (P)	Layan

ahadur Mabo n Kumar Yonghang Chamling Rai Bahadur Raskoti esh Gurung ahadur Ghale Tamang a Bahadur Limbu hadur Gaha Chandra Basnet Prasad Gurung m Kumar Gurung hang Limbu pa Raj Angbuhang ga Bahadur Rai Bahadur Pun Raj Gurung am Bahadur Garbuja I Prakash Sunuwar Bahadur Pun hadur Saru ahadur Gurung umar Rai raj Gurung Bahadur Sen per Dhoj Tumrok I Bahadur Ghale Bahadur Limbu Bahadur Pun

DEPARTMENT

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DATE OF RETIREMENT 31/12/2016

31/12/2016 12/02/2017 23/02/2017 02/03/2017

Date

Result

Date

Date

Result

Name of Tournament : SPF - RBPF IFG : 4 Apr 2016 to 7 Apr 2016

: SPF - RMP IFG Name of Tournament : 11 Oct 2016 to 14 Oct 2016 Result : Runner-up

: Champion

PSA BADMINTON TEAM



Name of Tournament : Home Team Games 16 : 25 Sep 2016 : Champion (SPF Team)



PSA FLOORBALL TEAM

Name of Tournament	: Singapore Floorball League Women's Div 2
Date	: Aug 2016 to Dec 2016
Result	: 9th Placing



Name of Tournament : National Hockey League 3 Date : Jul to Oct 2016 Result : 3rd Runner-up

Name of Tournament	: SCC International Hockey 6s
Date	: 4 to 5 Mar 2017
Result	: Quarter-Finalist out of
	40 international teams

Name of Tournament : Hockey Liga

Date Result : 17 Feb to Jun 2017 : 4th Placing

Name of Tournament : SPF - MJP - HKP Date Result

- : 23 Nov 2016 to 26 Nov 2016
- : 1st Runner-up

Name of Tournament	: Singapore Floorball League Men's Div 2
Date	: Oct 2016 to Mar 2017
Result	: Champion

Name of Tournament	: Singapore Hockey Federation Masters Hockey 5s Tournament
Date	: 19 Mar 2017
Result	: 1 st Runner-up
Name of Tournament	: Wooden Shoes Invitational Tournament
Name of Tournament Date	: Wooden Shoes Invitational Tournament : 25 Mar 2017

POLICE SPORTS ASSOCIATION'S ACHIEVEMENTS

1 APRIL 2016 - 31 MARCH 2017



PSA SEPAK TAKRAW TEAM

Name of Tournament	: PERSES National Under 25 Tournament	Name of Tournament	: PERSES Premier League 2016
Date	: 24 Jan 2016		Marathon Cup
Result	: 2 nd Runner-up	Date	: Sep 2016 to Jan 2017
		Result	: Champion
Name of Tournament	: Singapore National Games 2016	Name of Tournament	: PERSES Open League 2016
Date	: 31 Jul 2016 to 7 Aug 2016		Marathon Cup
Result	: 2 nd Runner-up	Date	: Sep 2016 to Jan 2017
		Result	: 3rd Placing
Name of Tournament	: SPF - RMP IFG		
Date	: 11 Oct 2016 to 14 Oct 2016		
Result	: Runner-up		
	A SPORTS TEAM	Name of Tournament	: Inter Forces Games Macau
Date	: 5 to 6 Jun 2016	Date	: 23 to 26 Nov 2016
Result	: 2 nd Runner-up	Result	: Champion
	(DBS Premier Open 500m Grand Final) Champion		
	(DBS Premier Mixed 500m Minor Final)		
Name of Tournament	: Shanghai Invitational Chinese Dragon	Name of Tournament	: 33rd Singapore River Regatta
	Boat Tournament	Date	: 5 to 6 Nov 2016
Date	: 21 to 25 Sep 2016	Result	: 1 st Runner-up
Result	: 1 st Runner-up (500m Minor Final)		(Singapore Open 22Crew Grand Final) Champion
			(Singapore Open 12Crew Minor Final)
PSA SNO	OOKER TEAM		

- Date : 9 Dec 2015 to 18 Mar 2016
- Result : 1st Runner-up (Division 4) Police Red



PSA SOCCER TEAM (OPEN)

Name of Tournament	: National Football League Division 1	Name of Tournament	: Home Team Games
Date	: 1 Apr 2016 to 30 Sep 2016	Date	: 6 Oct 2016
Result	: 1 st Runner-up	Result	: Champion
Name of Tournament	: Singapore Pools FA Cup	Name of Tournament	: Bogaars Cup
Date	: 1 Oct 2016 to 30 Nov 2016	Date	: 21 Feb 2017
Result	: Semi-Finalist	Result	: Runner-up

PSA SOCCER TEAM (WOMEN) Name of Tournament : FAS Women Premier League 2016 Date : Mar to Sep 2016 Result : 2nd Runner-up PSA SOCCER TEAM (VETERANS) Name of Tournament : IFG - Brunei Date : 6 Apr 2016 Result : Champion Name of Tournament : Home Team Inter-Mess Date : 26 Jul 2016 Result : Champion Name of Tournament : IFG - RMP Date : 12 Oct 2016 Result : 1st Runner-up PSA TABLE TENNIS TEAM Name of Tournament : SAFRA-STTA Table Tennis National Championship Date : 9 Mar to 18 Mar 2017 Result : Team Event - Round 32; Singles - Round 16 Name of Tournament : National Grand Finale Table Tennis Tournament Date : 1 Jan 2017 : Team Event - Qualifying Round; Result Single - Top 16 PSA VOLLEYBALL TEAM Щ Name of Tournament : LOMAS' Cup - exchange with HKPF and HK Home Team agencies (HK) Date : 12 to 17 May 2016 Result : Champion

Name of Tournament	: Singapore National Opens
Date	: 24 Sep 2016 to 6 Nov 2016
Result	: 5 th Placing

Name of Tournament	: Singapore National Games (SNG)
Date	: 30 Jul 2016 to 7 Aug 2016
Result	: 4 th Placing



Name of Tournament Date Result

Name of Tournament : FAS Challenge Cup

- : Oct to Dec 2016
- : 4th Placing

Name of Tournament	: IFG – MJP/HKPF
Date	: 24 Nov to 25 Nov 2016
Result	: Lost to HKPF
	Won against MJP
Name of Tournament	: Bogaars Cup
Date	: 21 Feb 2017
Result	: Won (2-1) Champion for FY16

Name of Tournament	: Active SG National Table Tennis Tournament
Date	: 1 Apr 2016
Result	: Champion, Men's Veteran Single
Name of Tournament	: Public Service Table Tennis Tournament
Date	: Sept to Oct 2016
Result	: Overall 2 nd ; Men's Senior Champion (All PSA players)

Name of Tournament	: Home Team Games
Date	: 6 Oct 2016
Result	: Champion
Name of Tournament	: Inter-Forces Games (RMP)
Date	: 11 to 14 Oct 2016
Result	: Champion
Name of Tournament	: Active SG Weekend Spike
Date	: 3 to 4 Dec 2016
Result	: 2 nd Placing

ACKNOWLEDGEMENTS



The Public Affairs Department would like to extend our sincere appreciation to all the departments and units for their contributions to the Singapore Police Force Annual 2017.

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- Journalist, Editorial Unit, Muhammad Irwan Shah Bin Mohamed Hisham
 Deputy Director PAD, Deputy Assistant Commissioner of Police (DAC) Serene Chiu
- 3. Director PAD, Assistant Commissioner of Police (AC) Wilson Lim
- 4. Assistant Director, Multimedia Communications Division, Matthew Chua
- 5. Journalist, Editorial Unit, Special Constable Corporal (SC/Cpl) Muhammad Falliq Bin Mohd Asmuni

BACK (FROM LEFT TO RIGHT)

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- 6. Visual Communications Officer, Media Production & Liaison Unit, Senior Staff Sergeant (SSSgt) **Chee Yong Tat** 7. Head Editorial, Editorial Unit, **Denise Luo Min Zhen**
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