

# Meet 'The Responsibles'



Running for a Cause – Relay Majulah  
Hitting Scammers Through the Nerve Centre



# CONTENT SPOTLIGHT



## Running for a Cause – Relay Majulah

Deputy Assistant Commissioner of Police (DAC) Fanny Koh puts on her running shoes in a bid to raise funds through Relay Majulah, one of the longest relay runs in Singapore to date. *Police Life* caught up with DAC Koh and learnt more about her thoughts on Relay Majulah and her passion for running.

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## Hitting Scammers Through the Nerve Centre

The Anti-Scam Centre (ASC) was introduced in June 2019 to augment scam-fighting efforts by the Commercial Affairs Department. Find out more about the inner workings of the ASC and how it has proved instrumental in safeguarding Singapore against scams.

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## Our Very Own Kin-Ball Player

Check out the world of kin-ball through the eyes of our very own kin-ball player, Special Constable/Sergeant Daren Chan Jiao Hao. Read all about his journey with this lesser-known sport and find out how he progressed from a beginner to an assistant coach who trained the Singapore Women's Kin-Ball Team for the Kin-Ball World Cup in 2017.

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# Let's Get Social!

By Irwan Shah

Check out our Facebook page to receive updates on the latest happenings in the Singapore Police Force! Let us take you through some of the highlights for the months of September and October!



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**Udumbara Udonge** Wah ... a hidden talent in SPF. Very nice drawings. 🙌🙌🙌  
4w Like Reply



# RUNNING FOR A CAUSE RELAY MAJULAH

By Irwan Shah  
(Photos: Public Affairs Department)

Relay Majulah, an initiative to commemorate Singapore's Bicentennial year, is the longest and largest relay run in Singapore, with 200 runners coming together to clock 2,000 kilometres within 200 hours (2-10 November 2019). Bringing together Singaporeans from all walks of life for a common mission, the relay run raised funds for the 67 charities supported by the President's Challenge.

Representing the Singapore Police Force (SPF) at the run was Deputy Assistant Commissioner of Police (DAC) Fanny Koh, Deputy Director of the Training & Capability Development Department, who ran 10 kilometres under an hour. Police Life caught up with her to learn more about her thoughts on Relay Majulah and her passion for running.



*"A lot of times, we take things for granted. I am very encouraged by the runners' inspiring stories; seeing people who have less trying their best, it brings a lot of hope."*



## Putting on the Trainers

Since joining the SPF in 1998, DAC Koh has become an avid runner who has participated in many marathons and other sports events, such as the Singapore Half-Ironman in 2008 and more recently the Singapore Aquathlon 2016 and the Valencia Marathon in 2017.

DAC Koh integrates sports with her work by running through potential deployment locations to recce and familiarise herself with the area before any major operations. Sports is also her way of managing stress as it helps to calm her nerves and clear her mind. She believes that keeping fit, both physically and mentally, goes a long way in keeping her energy levels up, be it in her working or personal life.

## Running for a Cause – Relay Majulah

Unlike DAC Koh's usual sporting activities, her participation in Relay Majulah was for a greater cause. It was also an opportunity for her to run alongside like-minded individuals to achieve the same goal.

*"When I hear about their (the runners') stories, especially for those runners who are physically challenged or born with certain disabilities, I realise and appreciate how blessed I am to be able-bodied," said DAC Koh. "A lot of times, we take things for granted. I am very encouraged by the runners' inspiring stories; seeing people who have less trying their best, it brings a lot of hope."*



Relay Majulah was the first charity event that saw her raising funds for charity. She elaborated that it was not just about participating in an event, but doing her best to raise funds through running under SPF's flag, which made the event a lot more meaningful and purposeful.

*"You know that your run makes a difference, in that each runner's participation will help to raise funds for a charitable cause. Representing SPF also has the added adrenaline rush!"* chuckled DAC Koh.

While preparing for her 10-kilometre run, DAC Koh injured her high hamstring. To get around the injury, she cross-trained in the build-up to the Relay. With a sense of mission, DAC Koh was able to finish the race within an hour – proving that sporting objectives can be achieved with the right regime. *"Develop an alternative training method – condition other parts of the body while allowing the injury to recuperate,"* she advised. *"The key is to stay active physically and not give up! Fitness is an invaluable asset especially for police officers."*

## Playing Their Part

Her friends and family encouraged her to run, and were among the first to donate to her cause. The SPF also helped to raise awareness of the event, by sending out emails calling for donations. With all parties pulling in their support, DAC Koh managed to raise \$24,311 for Relay Majulah, exceeding the SPF's original target of \$20,000. The total amount raised made the SPF one of the Relay's top donors.

*"As a police officer, I believe that the very essence of our profession is to always reach out to people in need wherever they are. This is something that comes naturally to us, and it is part and parcel of our job."*







# HITTING SCAMMERS THROUGH THE NERVE CENTRE

By Hadi Hafidz (Photo: Mustaffa Naim)

**In the first half of 2019, the total number of cases reported for the top four types of scams (e-commerce scams, loan scams, credit-for-sex scams and internet love scams) increased by almost 60 per cent, compared to the same period in 2018. To augment its scam-fighting efforts, the Singapore Police Force set up the Anti-Scam Centre (ASC) on 18 June 2019, a dedicated unit within the Commercial Affairs Department (CAD) to tackle scam-related crimes. Read on as Police Life brings you greater insights into the ASC's operations.**

Introduced as the nerve centre for scam-related reports, the ASC, which was officially launched on 4 October 2019, works closely with local banks, telecommunications companies and online marketplaces to disrupt scammers' operations and mitigate victims' monetary losses.



## Collaborative Approach

With its streamlined investigation and prosecution processes, the Police are now able to intervene at a much faster pace. By collaborating with the three major local banks – United Overseas Bank (UOB), Oversea-Chinese Banking Corporation (OCBC) and Development Bank of Singapore (DBS) – suspicious bank accounts that are linked to scams can be frozen within a few days as compared to the previous two weeks to two months' waiting period prior to the setting up of the ASC. In addition to the collaboration with banks to disrupt the scammers' operations, telecommunications companies will also be engaged to swiftly terminate phone lines used by scammers, further crippling their operations.

In the first three months of the ASC's operation, 1,286 bank accounts that were linked to scams were frozen, with about S\$1.25 million of S\$3.84 million scammed recovered from such cases. In one particular success story, an interbank collaboration proved to be instrumental in circumventing a scam.

On 18 September 2019, a 78-year-old elderly Chinese woman went to an OCBC branch and requested to transfer S\$50,000 to an account in Dubai, United Arab Emirates, after receiving a text message from an unknown individual who claimed to be her husband's business associate. The elderly's husband, at that time, was overseas. Sensing that something was amiss, the OCBC staff advised the elderly woman that it could be a scam.

Insistent that she was not scammed, the elderly woman left while mentioning that she would be proceeding to UOB to transfer the money instead. OCBC immediately alerted UOB about the matter. When the elderly woman eventually arrived at an UOB branch to process the transfer of S\$40,000 instead of the initial S\$50,000 that was demanded of her this time around to an unknown Malay account holder, one of the bank staff contacted the ASC for advice.

Although no report was lodged yet, the ASC acted on the matter and sought assistance from Deputy Superintendent of Police Wong Keng Hoe, Commanding Officer of Marine Parade Neighbourhood Police Centre, who promptly deployed his officers to engage the elderly at her residence on the proliferation of scams. She was finally convinced and the officers then guided her to lodge a police report. Owing to the collaborative efforts between the banks and the ASC, they were able to freeze the bank account of the suspicious bank account holder, and prevented the elderly from falling prey to the scam.

Assistant Director of the Specialised Commercial Crime Division, Deputy Assistant Commissioner (DAC) Aileen Yap expressed her appreciation for the collaborative efforts. *"The Police would like to thank DBS, OCBC and UOB for their partnership and commitment to swiftly freeze scam-related bank accounts to mitigate victims' losses; and provide bank account holders' particulars and statements promptly to allow the Police to carry out investigations against these money mules and suspected scammers,"* said DAC Yap.

## Digital Platforms

To further its anti-scam outreach efforts, the ASC continues to engage and work closely with online marketplaces to introduce anti-scam measures. E-commerce scams in particular have seen a significant increase in the number of victims falling prey to bogus transactions. Carousell was reported to be the top online marketplace used in e-commerce scams, with 765 cases reported in the first half of 2019.

To mitigate the spike in such scam cases, Carousell worked closely with the Police and introduced their own anti-scam measures such as publishing scam advisories on their platform and introducing CarouPay, which is a form of escrow payment that will only release the money to the seller when the buyer acknowledges through the platform, that the item has been received in good order.

Additionally, Carousell also introduced a 'My Info' page developed by the Government Technology Agency which allows Carousell users to verify the identity of another account user, thus preventing scammers from creating multiple fake accounts.

With the strong support and commitment from these strategic partners, the ASC will continue to strategise and leverage technology to implement more measures and work towards realising the CAD's vision of making Singapore the safest and most trusted place for business and finance.





# TRANSFORMING TRAINING METHODOLOGIES

By Syam Roslan (Photo: Wong Yew Kit)

**A famous Greek philosopher Heraclitus once said, “Change is the only constant in life”. Change represents growth, and this ideology holds true in the Singapore Police Force (SPF), as officers are constantly encouraged to innovate and challenge the norm to achieve greater efficiency, effectiveness and productivity in their work. One such officer who embraced the challenge is Superintendent of Police (Supt) Goh Eng Joo. Police Life caught up with the 2019 Public Sector Transformation (PST) Exemplary Leader Award winner as he shared his passion for his work.**

Supt Goh, who is currently seconded to the Ministry of Home Affairs’ Science and Technology Group as a Senior Assistant Director (Program Management, Trial and Experimentation), spent the last 21 years serving in the Force, including stints as Commanding Officer of Bedok North Neighbourhood Police Centre and Head Planning of Central Division. However, it was during his tenure as Head Training in the Home Team School of Criminal Investigation (HTSCI) that ignited Supt Goh’s passion in change management.

As Head Training, he led a team of seven training managers to align training developments towards the ‘Next Generation Investigation Transformation’ targets, where one of the goals is to make training available anywhere at any time. By adopting a systematic approach for change management and skills development for his staff, HTSCI started to review its methodologies to better understand and identify gaps in training needs. To make training more effective and engaging for the different learning styles, several implementations, such as ‘bite-sized’ video-recorded lessons, e-learning, role-playing and scenario-based training, marked a shift from traditional classroom learning.

**“I wanted to change our work processes to achieve greater ownership and accountability by leveraging technology while exploring innovative ways to improve our training outreach and productivity,”** Supt Goh mentioned.

Implementing ‘change’ is not always easy. Apart from material resources, the human resource aspect is also critical in the change equation. Initially, it took a toll on the training managers as traditional work processes and structures did not support the new requirements. But Supt Goh persevered and made it a point to constantly engage and motivate his staff to gain their buy-in. Once they familiarised themselves with the work processes, training productivity improved significantly. The results were staggering, as the number of courses tripled from over 30 runs in 2015 to over 90 runs in 2017, with more than 2,800 officers trained as compared to only 1,000 officers in 2015! Despite the significant increase in training load, Supt Goh and his team did not receive any ‘reinforcements’.

**“The increase in training load did not come with additional manpower for us. We worked within the same limited amount of resources,”** quipped Supt Goh proudly.

Aside from implementing new work processes, Supt Goh also advocated the fostering of partnerships with relevant stakeholders and partners. Through collaborations with tertiary institutions such as Nanyang Technological University, Singapore Polytechnic, and Temasek Polytechnic, they were able to leverage gamification to inject fun and interactive elements into selected training programmes, which helped in raising the level of engagement and learning for the trainees.

Supt Goh also collaborated with commercial companies such as ST Electronics to develop the Virtual Classroom Management System (VCMS) to improve training productivity and effectiveness. The VCMS introduced new functions – web-based collaboration tools – such as ‘whiteboarding’ to replace traditional writing boards with applications to collate, share and store ideas generated by trainees for knowledge management. Screencasting was also introduced, which is an application that enables trainees to conduct research and share their findings with one another via the issued tablets during training.

**“Currently, classroom discussions are captured on flip-charts or whiteboards. Unless our trainers painstakingly transcribe those discussion points into e-material for future reference and retention of knowledge, those pertinent points with learning values generated during the discussion could be lost at the end of the class,”** Supt Goh mentioned.

Owing to Supt Goh’s passion and determination in transforming training methodologies and streamlining training processes, he was awarded the Exemplary Leader Award at the PST Awards in July this year. He admitted that he was surprised but thankful to receive the prestigious award.

**“I would like to thank my family for the support and Director of HTSCI for his trust in granting me the autonomy to perform my role,”** Supt Goh said.

As the interview came to a close, Supt Goh reminisced on a fulfilling and satisfying career with the SPF thus far. **“My profession has enabled me to reach out to different facets of society, and in turn, allowed me to understand human behaviour better and the values that make up who they are. Through such understanding, I am able to apply what I have learnt and make a difference in the lives of those whom I come into contact with,”** Supt Goh said.





# WORLD POLICE & FIRE GAMES 2019

By J. Jaidurga (Photos: Public Affairs Department)

Between 8 and 18 August this year, 81 officers from the Singapore Police Force (SPF) braved sweltering weather conditions in Chengdu, China to compete in the 18th World Police & Fire Games (WPF) 2019. In this issue of Police Life, we tell you all about this year's WPF, bringing you highlights of our SPF athletes in action!



The first WPF started in 1985 in San Jose, California to promote physical fitness and camaraderie amongst the global law enforcement community. Ever since, the games have been held biennially in a different city and country around the world, bringing together serving and retired law enforcement officers and professional firefighters alike. Over the past three decades, the games have served as a platform for participants to build friendships as they strengthen cultural exchanges and cooperation between the host city and the rest of the world.

Hosted in Asia for the first time, the WPF 2019 held in Chengdu, China saw the participation of thousands of police athletes from over 80 countries competing in 58 sports. Chairman of the SPF's Police Sports Association, Assistant Commissioner of Police Zhang Weihuan, led our very own contingent of 81 police athletes to compete in 14 sports – athletics (track & field, cross country), badminton, bowling, bench press, cycling, darts, dragon boat, hockey, golf, shooting, snooker/pool, swimming, table tennis and volleyball.



In total, our officers bagged 28 medals comprising 16 gold, seven silver and five bronze medals. Not only did we emerge top in various sports, our very own Assistant Superintendent of Police Zack Toh from the Police Coast Guard also managed to set a new record in bench press while en route to clinching a gold medal during the WPF.

Beyond the victories and friendships forged at the WPF, what mattered more was the impeccable sportsmanship and camaraderie that our officers held onto throughout the games. Our officer-athletes have made the SPF proud with their achievements, and we would like to congratulate all athletes and team managers for their contributions!

We look forward to our SPF athletes reaching greater heights at the next WPF which will be held in Rotterdam, Netherlands in 2021!



# RIDERS-ON-WATCH

## Keeping our Public Transport Network Safe

By Irwan Shah  
(Photo: Wong Yew Kit)

Singapore's public transport network remains an attractive hotspot for criminals and terrorists, given its high volume of commuters. To augment its current policing efforts, the Public Transport Security Command (TransCom) launched the Riders-on-Watch (ROW) scheme to encourage the large community of commuters to play an active role in keeping Singapore's public transport network safe and secure. Read on for more insights into this new volunteer scheme.



Senior Parliamentary Secretary, Ministry of Home Affairs & Ministry of Health Amrin Amin with the pioneer batch of ROW volunteers and TransCom officers

### Working Together

Launched on 2 July 2019, the ROW scheme taps on the collective effort of commuters to be the Police's extra pair of 'eyes and ears' to safeguard our public transport network. As first responders, the ROW volunteers play an important part in helping the Police to detect and prevent crime on the public transport network.

They will be the first to receive the latest crime information affecting the public transport system via Short Messaging System (SMS) or WhatsApp. The ROW volunteers help by keeping a lookout for suspicious persons or activities and providing valuable information to the Police if the description matches what they see during their commute.

This information could also be shared amongst the volunteers' family members, friends and neighbours, creating a more informed and alert community.

Commander TransCom, Assistant Commissioner of Police (AC) Koh Wei Keong, reiterated the importance of the community in complementing the Police's efforts in fighting crime. "Their (ROW volunteers) contribution will go a long way to help prevent, deter and detect crime on the public transport network," he added.

### Raising Awareness



Screenshots from Riders-on-Watch Volunteer Scheme video on the Singapore Police Force's (SPF) Facebook Page, featuring Irene Ang

To raise awareness of the ROW scheme, a video was also produced in collaboration with local celebrity Irene Ang, who starred in the local popular sitcom 'Phua Chu Kang', and published on Facebook on 2 July 2019.



**Together with Riders,**  
we can make the public transport  
network safe and secure.

### Playing Your Part

As at 30 September 2019, TransCom has already recruited a whopping 19,066 ROW volunteers, which greatly exceeded its initial year-end recruitment target of 3,000 volunteers!

"In my opinion, the ROW scheme is very beneficial to the Police and commuters alike since it is actually very useful to have more eyes on the lookout, to keep Singapore safe and to prevent any possible crime from happening."

Masswera Wahyune, 23,  
Part-time student and ROW volunteer

"I think this (ROW) is a great way for the community and the SPF to work hand-in-hand, to tap on the large numbers of the population to assist in crime fighting, to be the ears and eyes of the Police."

Liu Jiagui, 30,  
Investigation Officer at Certis Cisco  
and ROW volunteer

"I urge my family and friends to be part of ROW since this scheme depends very much on the willingness of the public and community spirit. The more the merrier, and by having more ROW volunteers, we can better ensure the safety of commuters."

Cipto Hu, 32,  
Teacher and ROW volunteer

There is no age limit to be a ROW volunteer. Sign up as a ROW volunteer by scanning the QR Code. Alternatively, you may call 1800-842-0000 or visit [www.police.gov.sg](http://www.police.gov.sg) for more information about ROW or other Community Engagement Programme schemes offered by the Singapore Police Force.



**Scan Here to Sign Up**





**SINGAPORE  
POLICE FORCE**  
SAFEGUARDING EVERY DAY



Photo by: Wong Yew Kit



## CRIME FILES: HOUSEBREAKING BY NIGHT

By Hadi Hafidz (Photos: Wong Yew Kit & Ang Mo Kio Division)

*In this edition of Crime Files, we find out how Investigation Officers (IOs) from the Ang Mo Kio Division skillfully connected pieces of evidence to solve a case of housebreaking and theft by night.*

*On 20 January 2016 at about 8.40 am, the Police received a call reporting a housebreaking case at a private clinic located along Kensington Park Road. The clinic owner discovered that his safe containing cash amounting to more than \$1,000 had been stolen. This was a challenging case as no traces of fingerprints and Deoxyribonucleic Acid (DNA) could be found at the crime scene. Nevertheless, IOs from Ang Mo Kio Division persevered and mounted expansive groundwork to track down the perpetrators.*



### Tracing the Trolley

Their efforts paid off when one of the shop owners in the vicinity informed them that his trolley went missing that night and it was only later in the morning that his employee found it in a nearby alley.

*"With this piece of information, I began to suspect that the trolley might have been used to transport the safe. Using that as a starting point, we trawled through countless hours of Closed-Circuit Television (CCTV) footage gathered from CCTVs within the vicinity," explained Station Inspector (SI) Yeo Kah Ming.*

Through the team's perseverance, they finally found CCTV footage capturing a man pushing a trolley with the safe on it into a car. To determine the specific model of the car, the team sought assistance from a car dealership. With the information provided, Inspector (Insp) Koh Boon Yong, SI Yeo's colleague, then sought assistance from the Land Transport Authority to track down the car from the incident location.

The car fitting the description was eventually traced and they were able to obtain the residential address of the vehicle owner through the license plate number. The IOs immediately headed to the suspect's residence and found out from the house owner that their son, Neo Qi Shun, whom they had not seen for a few days, had possession of the car keys.

### Driver for the Night

*"Although Neo was not at his unit, we were determined to find him and began tracing his handphone signal, which brought us to Geylang. After making ground enquiries along a stretch of hotels in an area in Geylang, our hard work paid off when we spotted Neo's car in one of the hotel carparks," explained Insp Koh.*

Neo was eventually found in one of the hotel rooms and brought back to Ang Mo Kio Division for investigations. As the evidence was presented to him, including his mobile phone conversations, Neo eventually admitted that his friend, Loo Jin Hsien Jonathan, had paid him S\$500 to be a driver for the night to help him move a safe. Insp Koh and his team then went to Loo's home but were informed by his father that Loo no longer lives there and that he had not seen him for quite a while. However, Loo's father revealed that one of his factory workers had told him that Loo had asked him to break open a safe at the factory. This further aroused suspicion of Loo's involvement in the crime.

*"With the tip-off from his dad on Loo's whereabouts, we proceeded to the location where Loo was residing in. After a tough two weeks of tracking him down, Loo was finally found. We brought him back for questioning and with all evidence pointing towards him, including the safe that had been recovered from his father's factory, Loo eventually admitted to the offence," explained Insp Koh.*

Loo later revealed that he found out about the location of the safe after overhearing his girlfriend, who used to work at the clinic, talking on the phone with her boss.

Loo Jin Hsien Jonathan was sentenced to two years and three months' imprisonment for housebreaking and theft by night, while Neo Qi Shun was sentenced to two years and six months' imprisonment for assisting and disposing of stolen property and drug-related offences.







# POLICE PATROL DOGS IN ACTION!



By J. Jaidurga  
(Photos: Public Affairs Department)

*The Police Patrol Dog (PPD) Trials is an annual event that is organised by the Police K-9 Unit to test the operational effectiveness between the K-9 dogs and their handlers. Police Life brings you a closer look at this year's PPD Trials held at the Police K-9 Headquarters on the morning of 27 September 2019!*

At this year's PPD Trials, five PPD teams – each comprising one K-9 dog and their handler – competed against one another in three exercises for the winning team of the year! Read on to find out more of what each exercise entailed and catch them in action in the following photospread.



## Obedience Exercise and Agility Course



For this segment, the K-9 dog had to go through a series of obstacles: manoeuvring through a weaving pole followed by a balancing wall, a mini tunnel, a low wall and, lastly, an A-frame. These obstacles were created to assess the dog's agility in preparation for various operational challenges that may arise when they are on duty.



## Human Search Work

On their handlers' command, the K-9 dogs were required to locate a hidden subject planted amongst the four cars. After which, the handler and their respective dog had to demonstrate how they would tackle the 'suspect' if he attempted to flee from the vicinity.



## Crowd Control Exercise



The PPD teams were also tested on their ability to subdue a rowdy crowd. This segment showcased the PPDs' training in response to a public order incident. As part of the exercise, the K-9 dogs were routed towards the ringleader or anyone who intended to harm police officers on duty.



# Meet 'The Responsibles'

By J. Jaidurga & Jeric Ng  
(Photos: Traffic Police's Road Safety Branch)

In this issue, *Police Life* gives you a behind-the-scenes look at 'The Responsibles', a group of eight characters designed to represent various road user groups, who educate and encourage road users to exercise good road safety practices. This group of characters belong to the Traffic Police's 'Use Your RoadSense' (UYRS) initiative which emphasises the need for road users to take personal responsibility for their safety on the roads and to demonstrate graciousness towards other road users.

## Background

The UYRS campaign was first launched in April 2015 to encourage the instinctive and habitual practice of safe and courteous road use in Singapore. Since its launch, the campaign has generated conversations about what good or bad 'RoadSense' would mean to all road users. Some of the campaign's initial outreach efforts to aid vulnerable road user groups included the rollout of the Road Master Test Kit to help the elderly understand the changes in their reflexes as they age and the precautions to take when using the roads. A Singapore Ride Safe event was also organised to reach out to motorcyclist groups.

## Take the Road to Responsibility

This year's campaign is themed 'Take the Road to Responsibility' and is aimed at getting road users to exercise responsibility, graciousness and courtesy during their daily commute. As part of the campaign, a perception survey was conducted to understand the public's attitude towards road safety, which enabled TP to tailor its approach towards future road safety engagements. The study revealed that road users in Singapore generally understood the importance of road safety but believed that accidents would not happen to them and, if they do, it would always be someone else's fault. Thus, the UYRS 2019 goes beyond raising awareness about road safety to focus on addressing attitudes of complacency.

# Inspiring Characters

The eight characters, also known as 'The Responsibles', were introduced at this year's campaign. TP designed these characters to represent the various groups of road users in Singapore and each character has a positive trait such as 'patience' and 'mindfulness' attached to their names to exemplify the values and behaviours that all road users should have. Here is a quick look at these inspiring characters:

Through the 2019 UYRS campaign, Traffic Police (TP) aims to develop a culture of safe and courteous road use, where road users are mindful of their safety as well as the safety of those whom they are sharing the roads with. Let us all join hands to make Singapore's roads the safest in the world!



## Patient Madame Gayathiri

Patient Madame Gayathiri leads an active lifestyle by walking to and from places with the help of her walking stick. With Madame Gayathiri, TP would like to emphasise that jaywalking is dangerous, especially for the elderly as they may be unable to react quickly when there is oncoming traffic.

Madame Gayathiri also reminds all senior citizens to tap their senior citizen concession card at pedestrian crossings so that they have more time to cross the road. Madame Gayathiri serves to remind all road users to utilise the pedestrian crossings, even if it means reaching their destination slightly later. TP also advises elderly pedestrians to cross the roads patiently and not rush while en route to their destination.



## Mindful Seng

Mindful Seng drives a lorry for a living and is the best driver in his company as his driving record is spotless. Seng knows that it is important to take extra care and caution while driving such a large vehicle. Besides ensuring that he does not speed while he drives, he always checks his blind spots and makes it a point to look out for his fellow road users.

Through Mindful Seng, TP reminds all heavy vehicle drivers that it is important for them to be mindful of the size of their vehicle as it is harder for these drivers to see other road users and pedestrians. They should always keep a constant lookout to ensure that their blind spots are clear before moving off to avoid accidents and collisions.

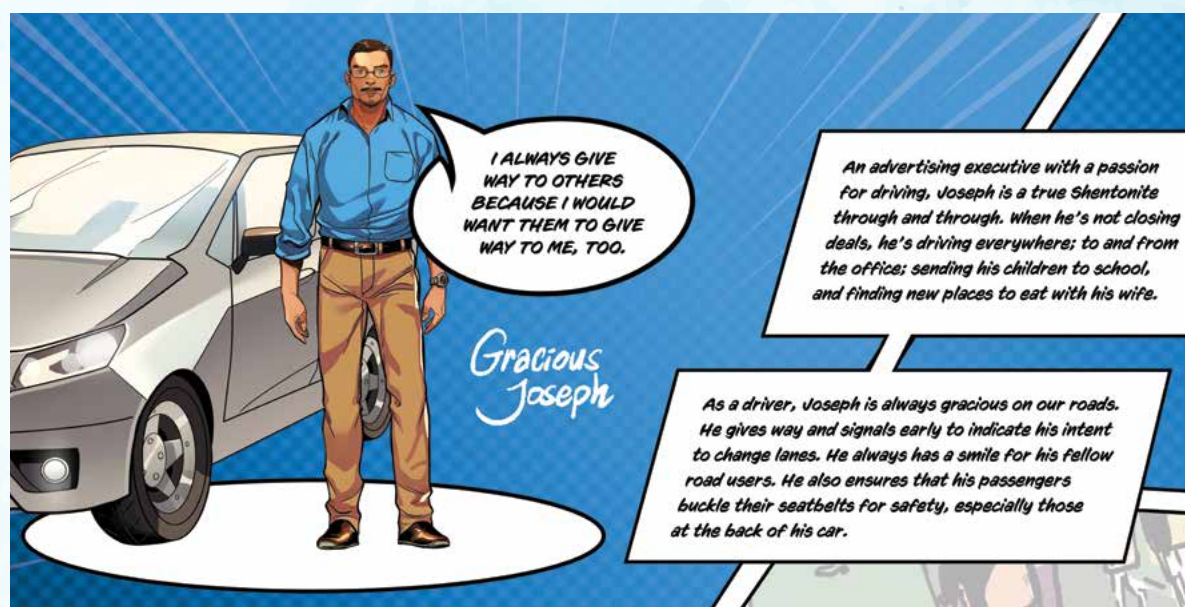




## Cautious Chong

Cautious Chong is a motorcyclist who takes up several part-time jobs, one of which is being a delivery rider. Chong ensures that he does not weave between the lanes or travel at high speeds to reach his destination safely, even if it means arriving at a later time.

Through Cautious Chong, TP advises motorcyclists, including all delivery riders, to be cautious while riding and not to weave in and out of traffic. TP reminds all riders to signal early and to anticipate dangerous situations or adverse conditions when riding on the roads to ensure their journeys are safe.



## Gracious Joseph

Gracious Joseph is an advertising executive who absolutely enjoys driving! When Joseph is not busy at work, he spends his time driving his family members to their destinations and exploring new places to eat with his wife. While he drives, Joseph ensures that he always gives way to others and signals early to ensure that his intent to change lanes is clear. He also makes sure that all of his passengers, even those seated in the back, have their seatbelts on at all times.

Through Gracious Joseph, TP aims to instil the virtue of graciousness and remind all road users to look out for one another.

## Dependable Daud & Sensible Fiona



Dependable Daud and Sensible Fiona ride mobility devices on the pavement.

Daud is a university student who is all about fitness. He cycles to get to different places as a way to lose calories and have fun.

Whereas Fiona is the owner of a small clothing boutique who uses her personal mobility device (PMD) to get to places! Not only does it make her trips more fun, it also helps her get to her destinations faster.

However, what both these riders have in common is how they give way to and share the path with other pedestrians.

Through Dependable Daud and Sensible Fiona, TP wants cyclists and PMD users to look out for other road users while they are travelling. TP advises this road user group to be mindful of their surroundings and reminds them not to use personal devices such as earpieces that inhibit their senses.

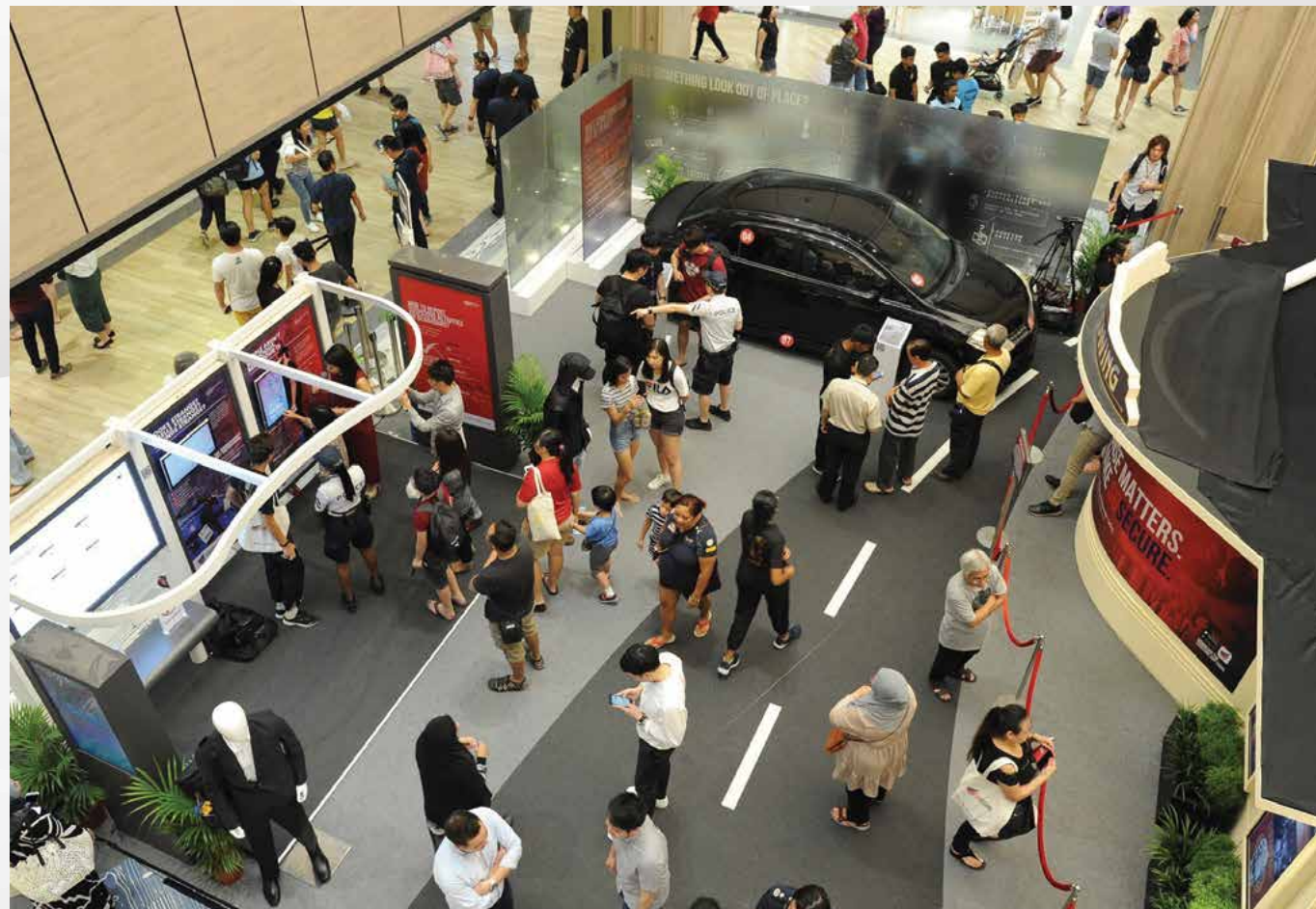


## Reliable Rachel & Reliable Khai

Reliable Rachel and Reliable Khai are best friends. Although they are young, both Rachel and Khai understand that safety on our paths and roads is everyone's responsibility. While heading to school, both Reliable Rachel and Reliable Khai do not jaywalk and ensure that they look out for one another. They remind each other to check their surroundings before crossing roads and to wait for the green man signal when using the pedestrian crossing.

These characters serve as role models for children by displaying positive traits such as helping the needy and the elderly to cross the roads.





## OUR RESPONSE MATTERS, WE MAKE SGSECURE

By Syam Roslan  
(Photos: Yishun North Neighbourhood Police Centre)

*Since its launch in 2016, the SGSecure movement has made significant progress in raising public awareness of the heightened terror threat through platforms such as Emergency Preparedness Day and house visits. To improve the community's response in times of crisis, SGSecure roadshows now feature interactive elements for a more realistic experience.*

Themed 'Our Response Matters, We Make SGSecure', the new SGSecure Roadshow was launched on 24 August 2019 at Northpoint City by the Minister for Home Affairs and Minister for Law, Mr K Shanmugam.

The roadshow, which marked the SGSecure movement's first foray into a heartland mall, gave visitors a realistic and interactive experience through simulated terror attacks. Besides watching a simulated counter-terrorism exercise that was conducted by officers from the Singapore Police Force and the Singapore Civil Defence Force, together with the mall's tenants and staff, visitors also had the opportunity to participate in another simulated terror attack at a mock theatre and learn how to respond in the event of a real attack. For instance, staying out of the attacker's view, and providing relevant information about the attackers and their location through various platforms such as the SGSecure mobile application and the Police hotline.

Apart from the multi-sensorial experience to hone their reaction instincts in an emergency situation, visitors also learnt to detect a vehicle-borne improvised explosive device by examining a modified car. At the event, they also had the opportunity to learn life-saving skills such as cardiopulmonary resuscitation (CPR), defibrillation and first aid.

The roadshow also featured booths where community volunteers shared with visitors how SGSecure has enabled them to become more alert to suspicious behaviour and items, and to encourage their loved ones and colleagues to take up life-saving skills.

To further its engagement efforts, there will be more of such SGSecure roadshows at major population centres such as heartland shopping malls and town centres island-wide over the next two years. Through these efforts, our community can have a greater awareness of SGSecure and be better prepared to respond to a terror attack.



### What is SGSecure?

*The SGSecure national movement, launched in 2016, is Singapore's community response to the threat of terror. It aims to sensitise, train and mobilise our community to prevent and deal with a terror attack.*

*Organisations and members of the public who wish to learn more about the SGSecure movement and how to join in the fight against terror can visit the SGSecure website [www.sgsecure.sg](http://www.sgsecure.sg).*





## Singapore Ride Safe 2019

By Syam Roslan (Photos: Traffic Police)

The overall road traffic situation in Singapore has improved in the first half of 2019 as highlighted in the Singapore Police Force's mid-year traffic situation press release. Nonetheless, there are still key areas of concern, particularly motorcyclist fatalities. The number of fatal accidents involving motorcyclists has increased by 24.1%, from 29 to 36 cases as compared to the same period in 2018. There was also an increase in the number of injured motorcyclists and pillion riders by 17.9%, from 28 to 33 cases as compared to the same period in 2018. As motorcyclists remain one of the most vulnerable road users, the Traffic Police (TP) and the Singapore Road Safety Council launched the 'Singapore Ride Safe 2019' campaign on 28 September 2019 to instil good riding habits among them.

As part of this year's campaign, themed 'Ride Responsibly, Staying Safe Every Journey', TP rolled out the 'Reward the Riders' initiative, which was held from 1 July to 31 August 2019. An initiative driven by TP officers from the Patrol Unit, riders who were spotted donning full proper riding attire and riding in a safe manner were stopped and commended. The initiative saw 465 riders commended. Motorcyclists who registered for the event also had the opportunity to take part in a specially crafted circuit training, conducted by ComfortDelGro Driving Centre instructors, to test their riding skills.

Through these road engagement efforts, riders are reminded on the significance of practising safe riding habits. While TP continues to look at ways to improve the safety of motorcyclists, it is also important for all road users to use their RoadSense and play their part in helping to make our roads the safest in the world. Remember, road safety is a shared responsibility!

## PSA SNOOKER & POOL

2019 PUBLIC SERVICE CHAMPIONS

By: Marc E. (Champion, PSA S&P) & Han Teck Wee (Convenor, PSA S&P)

Beyond striving for excellence in their work, the Singapore Police Force (SPF) and the Ministry of Home Affairs (MHA) have a pool of officers who are constantly training to maximise their potential in sports. 2019 has been an exceptional year for the Police Sports Association (PSA) Snooker & Pool (S&P) team as its high-achieving players have attained commendable results at both local and overseas competitions.

In the Public Service Star Games Snooker Competition in August 2019, the SPF/MHA players edged out the competition in the semi-finals to set up an all-MHA finals. With both MHA teams attaining first and second placing this year, PSA S&P team, in particular, achieved the incredible feat of being Snooker Champion, 13 consecutive times since 2007! Its pool players were crowned champions in the Public Service Star Games Pool Competition in May 2019, a title that was reclaimed after last winning the title in 2013. PSA S&P players also achieved first runner-up in the National Snooker League 2018/2019.

Station Inspector (SI) Beins Michael Wesley from the Criminal Investigation Department (CID) is the most decorated player who played an integral role in both the PSA S&P teams. He was awarded 'PSA Sportsman of the Year' in FY2014. In the international arena, SI Wesley was selected to represent PSA in the prestigious World Police & Fire Games (WPF). Throughout his participation, he has never failed to achieve podium finishes in this bi-annual event. At this year's WPF, SI Wesley defeated opponents from various countries and obtained a Gold for pocket billiards!

Let us hear from some of these S&P players.



Public Service Snooker Competition 2019 Champion



Public Service Pool Competition 2019 Champion

"Our success over the years has been due to two factors. First, the consistency of our senior players and second, our younger players maturing in their game. The hard work we have put in has resulted in us successfully defending our title as champions since 2007. We treasure the friendship and camaraderie built up over the years and will strive to train hard to defend our legacy!"

– Inspector (Insp) Leslie Ng, MHA

"Winning the championship brings back confidence and self-belief as it has been six years since we were last champions. The standard of the competition has been increasing over the years and to reclaim the title is testament to our diligent training and strong team spirit. Moving forward we will continue to train hard and defend our title!"

– Insp Bernard Tan, Bedok Division



SI Beins Michael Wesley, who achieved Gold in pocket billiards, proudly displays the SPF flag at the WPF 2019 held in Chengdu, China

"Our regular training sessions have paid off over the years. Our achievements would not have been possible without the strong support from our management."

– SI Beins Michael Wesley, CID



# OUR VERY OWN KIN-BALL PLAYER

By Irwan Shah  
(Photos: Mustaffa Naim & Daren Chan Jiao Hao)

Mention kin-ball and you would probably be met with huge curiosity or a blank face. Believe it or not, kin-ball is a sport that is growing in popularity in Singapore, with many inter-school and national competitions held since its introduction to the country in August 2014. Invented in Quebec, Canada in 1986, the objective of the game is simple: to score the most points amongst three teams concurrently playing on the same court, within three 15-minute periods.

To score points, teams of four have to collectively hit a giant spherical ball, measuring 1.22 metres in circumference and one kilogram in weight, towards an opposing team. If the ball drops on the ground, points will be awarded to the other two teams. Read on as we dive into the world of kin-ball through the eyes of our very own kin-ball player, Special Constable/Sergeant (SC/Sgt) Daren Chan Jiao Hao, who is currently serving his National Service (NS) at Jurong East Neighbourhood Police Centre as a Ground Response Force (GRF) officer.



## Discovering Kin-Ball

SC/Sgt Chan is no stranger to sports. In 2016, he participated in the National Basketball League and Jammers Basketball League, to name a few. However, later that year, he was introduced to the world of kin-ball by his uncle.

*"My uncle was a kin-ball player and since he knew that I was interested in sports, he introduced me to kin-ball,"* said SC/Sgt Chan. *"I was curious, so I read a lot about it. Eventually, I joined my uncle and we went for a two-day kin-ball introduction and coaching course together."*

SC/Sgt Chan's passion for sports spurred him to excel, and he was the only one shortlisted from the two-day course to be part of the first Singapore Kin-Ball National Team.

*"I was nervous and excited since I was selected to represent Singapore together with the rest of the Singapore Kin-Ball National Team. I felt happy and honoured to be given this opportunity,"* recalled SC/Sgt Chan.

When SC/Sgt Chan first started training, it took him some time to understand the rules of the sport. Over time, he became more adept in the sport and eventually fell in love with it, constantly looking forward to learning new game strategies and skills during every training session.

Kin-ball not only requires good teamwork and communication among team members, but also necessitates a good level of fitness. The fast-paced nature of the game also tests SC/Sgt Chan and his teammates' ability to synchronise their moves while maintaining the team's formation. Although it may be challenging at times, SC/Sgt Chan constantly strives to improve his techniques at the sport. Together with his teammates, they train hard and develop a strong bond with one another.



## Scaling Greater Heights

The Asia Cup 2016, held in Japan, was SC/Sgt Chan's first international kin-ball tournament that would put everything he had learned to the test. He trained and prepared hard for the competition for four months, going for weekly training sessions that lasted at least four hours each.

*"I think the most challenging part of the training is really bringing the team together to work in unison,"* explained SC/Sgt Chan. *"We managed to overcome this challenge by having debrief sessions after each training session and bonding over lunch together. These extra steps helped us to strengthen our bonds and become more familiar with each other."*

As kin-ball is not a registered sport under the National Sports Association, they did not receive any grants or subsidies to go for the competition. Yet, SC/Sgt Chan's unwavering dedication to the sport motivated him and his team to raise money on their own to cover the costs of their flight tickets, lodging and other logistical needs for their trip.

*"The Kin-Ball Association of Singapore organised a lot of events and introductory sessions in primary schools and secondary schools,"* explained SC/Sgt Chan. *"Through conducting such events and sessions, we were able to save up for our competition abroad. Our team persevered and remained steadfast in representing Singapore, even if we had to fund ourselves during that time."*

Despite finishing fourth at the competition, SC/Sgt Chan and his team were spurred on to join other local competitions, and they have won several accolades since then. They emerged champions during the Pioneer Competition in 2016 and took second place in the SAFRA Youth Sports Game 2018.

## Stint as an Assistant Coach

SC/Sgt Chan also served as an assistant coach to train the Singapore Kin-Ball Women's Team for the 2017 Kin-Ball World Cup in Tokyo, Japan. His coach and team selected him as they saw potential in him to be an excellent guide and trainer to other kin-ball players. It was hard for him in the beginning since all the team players were older than he was and he carried on his shoulders the high hopes and expectations of his coach and team. It was challenging as he needed to understand the strengths and weaknesses of each player, and had only eight months to train them before the competition.

*"As I lacked coaching experience, I constantly thought of methods to help the players improve, applied it in training, and gathered feedback from them so that I could continue to improve as a coach,"* shared SC/Sgt Chan.

At the end of the competition, the Singapore Kin-Ball Women's Team finished in ninth place after competing against more experienced opponents. Despite only having one year of kin-ball training, SC/Sgt Chan learnt and developed many important leadership and communication skills, which proved to be essential during his NS stint as a GRF officer.

*"Being a coach is about managing a group of people and being aware of their needs, which required me to reflect on myself and think of ways to lead the team better. Likewise, as a police officer, I apply the skills that I have learnt from kin-ball to manage members of the public better and be sensitive to their needs regardless of the situation that they are in."*





Jackson Peh  
Traffic Police

Meirice Ng  
Police Coast Guard

Lim Min Siang  
Neighbourhood Police Centre

Renuka Selvaraju  
Community Policing Unit

Special Tactics  
And Rescue

# THE PROTECTORS

Every day, officers of the **Singapore Police Force** give their utmost to prevent, deter and detect crime. They are our protectors – outstanding men and women we can count on to keep us safe and secure. More than just a job, it is a career that makes a real difference by safeguarding every day.

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