

OUR STREETS REMAIN SAFE BUT SCAMS ARE A MAJOR CONCERN

RISE IN SCAM CASES DROVE OVERALL CRIME RATE HIGHER

OVERALL CRIME

2020	37,273
2021	46,229

OVERALL CRIME LESS SCAMS AND CYBERCRIMES

2020	19,498
2021	19,343

TOTAL NUMBER OF SCAM CASES

2020	15,651
2021	23,933

2 CRIME CLASSES RECORDED A 37 YEAR LOW



HOUSEBREAKING AND RELATED CRIMES

2020	210
2021	160



THEFT AND RELATED CRIMES

2020	7,437
2021	6,839

IN 2021, **23,933** CASES REPORTED AND
\$503.5 MILLION CHEATED DUE TO **TOP 10 SCAMS**
90% OF SCAMS IN SINGAPORE ORIGINATE FROM **OVERSEAS**

TOP 4 SCAMS OF CONCERN

1

JOB SCAMS



TOTAL NUMBER OF CASES REPORTED

2020	132
2021	4,550

TOTAL AMOUNT CHEATED

2020	S\$217,000
2021	S\$91.0 million

2

NON-BANKING RELATED PHISHING SCAMS



TOTAL NUMBER OF CASES REPORTED

2020	644
2021	2,787

TOTAL AMOUNT CHEATED

2020	S\$984,000
2021	S\$15.4 million

3

E-COMMERCE SCAMS



TOTAL NUMBER OF CASES REPORTED

2020	3,359
2021	2,729

TOTAL AMOUNT CHEATED

2020	S\$7.1 million
2021	S\$5.9 million

4

INVESTMENT SCAMS



TOTAL NUMBER OF CASES REPORTED

2020	1,096
2021	2,467

TOTAL AMOUNT CHEATED

2020	S\$68.8 million
2021	S\$190.2 million

OTHER CRIMES OF CONCERN

OUTRAGE OF MODESTY

TOTAL NUMBER OF CASES REPORTED

2020	1,321
2021	1,474



62% involved culprits
known to victim.

VOYEURISM

TOTAL NUMBER OF CASES REPORTED

2020	394
2021	467



Top 3 Locations:
Residential Premises,
Public Transport
System, Shopping
Complexes.

CYBER EXTORTION

TOTAL AMOUNT EXTORTED

2020	245
2021	421



At least \$1.3 million
extorted. Criminals
typically befriend
victims online and
coax them into
performing compromising
acts in front of a camera.



**SINGAPORE
POLICE FORCE**
SAFEGUARDING EVERY DAY



FIGHTING SCAMS IS A COMMUNITY EFFORT

ANTI-SCAM CENTRE CONTINUES TO **DISRUPT SCAMMERS' OPERATIONS** AND **MITIGATES VICTIMS' LOSSES**



NUMBER OF BANK ACCOUNTS FROZEN

2020 **9,015**
2021 **12,600**



TOTAL AMOUNT RECOVERED

2020 **\$57 million**
2021 **\$102 million**

Reduced time taken to freeze bank accounts suspected to be involved in scams from **14-60 days** to **within a day** for most cases



26 ISLANDWIDE ANTI-SCAM ENFORCEMENT OPERATIONS IN 2021
Leading to the investigation of 7,500 money mules and scammers



16 TRANSNATIONAL SCAM SYNDICATES BUSTED IN 2021
Leading to the arrest of more than 230 persons responsible for 1,350 cases

POLICE **LEVERAGE TECHNOLOGY** TO TACKLE THE INCREASE IN SCAMS AND WORK WITH VARIOUS STAKEHOLDERS TO **COMBAT SCAMS**



SCAMSHIELD MOBILE APP

- **257,000** downloads
- **3.7 million** SMSes and calls picked up as potential scams
- **15,500** phone numbers blocked



ACT ON SUSPICIOUS LINES AND ONLINE ADVERTISEMENTS

- **3,300** mobile lines terminated
- **17,300** WhatsApp lines reported
- **1,300** suspicious online monikers and advertisements removed



TARGETED SCAMS INTERVENTION

- More than **8,200** successful interventions of scams via targeted advisories to potential victims

PUBLIC VIGILANCE ESSENTIAL TO COMBATTING SCAMS



SPOT THE SIGNS. STOP THE CRIMES

- ⊗ Never disclose your personal information or banking details without verification
- ⊗ Never share your passwords or OTP with anyone
- ⊗ Never send money to or transact in cryptocurrencies with anyone whom you do not personally know or have not met in person
- ✓ Always verify the authenticity of unsolicited requests for personal information with official website or sources
- ⚠ Beware of calls from unknown parties especially those with the "+" prefix
- ⚠ Beware of unsolicited messages and friend requests
- ⚠ Beware of deals that sound too good to be true
- ⊗ Do not be a money mule



Anti-Scam Jingle

A DISCERNING PUBLIC IS THE FIRST LINE OF DEFENCE AGAINST SCAMS

Visit www.scamalert.sg or call the **Anti-Scam Hotline** at **1800-722-6688** for more information on scams



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