

ANNUAL SCAM AND CYBERCRIME BRIEF 2025



IN 2025, THE TOTAL NUMBER OF SCAM CASES DECREASED BY 27.6% TO 37,308 AND THE TOTAL AMOUNT LOST DECREASED BY 17.9% TO ABOUT \$913.1 MILLION

Nevertheless, the situation is still very concerning, and tackling scams remains a key priority for the Government.

Cryptocurrency losses continue to form a considerable percentage of scam losses, accounting for about **\$182.2 million**, or about **20.0%** of total scam losses.

TOP 10 SCAMS OF CONCERN

	1	2	3	4	5
	E-COMMERCE SCAMS	PHISHING SCAMS	JOB SCAMS	INVESTMENT SCAMS	GOVERNMENT OFFICIALS IMPERSONATION SCAMS
TOTAL NUMBER OF CASES REPORTED	6,703	6,264	5,575	5,462	3,363
TOTAL AMOUNT LOST	\$16.7 MILLION	\$39.9 MILLION	\$123.5 MILLION	\$336.2 MILLION	\$242.9 MILLION
AVERAGE AMOUNT LOST PER CASE	\$2,503	\$6,384	\$22,163	\$61,559	\$72,229
	FAKE FRIEND CALL SCAMS	SEXUAL SERVICES SCAMS	INSURANCE SERVICES SCAMS	LOAN SCAMS	INTERNET LOVE SCAMS
TOTAL NUMBER OF CASES REPORTED	1,551	1,150	1,003	935	917
TOTAL AMOUNT LOST	\$4.7 MILLION	\$3.9 MILLION	\$25.2 MILLION	\$7.0 MILLION	\$24.9 MILLION
AVERAGE AMOUNT LOST PER CASE	\$3,056	\$3,464	\$25,125	\$7,515	\$27,202

TOP 5 CONTACT METHODS

While social media, messaging platforms and online shopping platforms remained the top contact methods for scammers, there has been a decrease in reported scam cases involving these contact methods.

	1	2	3	4	5
	SOCIAL MEDIA	MESSAGING PLATFORMS	PHONE CALLS	ONLINE SHOPPING PLATFORMS	OTHER WEBSITES
2025	10,448	9,355	5,477	3,804	2,035
2024	14,991	15,145	6,739	5,079	2,056



SINGAPORE POLICE FORCE
SAFEGUARDING EVERY DAY



SCAM VICTIM PROFILE

85.2% of the scam victims were youths, young adults, and adults aged below 65. The average amount lost per elderly victim was also the highest among the age groups.



Youths

AGES 19 AND BELOW:

E-commerce scams, Phishing scams, Job scams



Young adults

AGES 20 – 29:

E-commerce scams, Job scams, Phishing scams



Adults

AGES 30 – 49:

E-commerce scams, Phishing scams, Job scams



Young seniors

AGES 50 – 64:

Phishing scams, Investment scams, Job scams



Government officials impersonation scams

AGES 65 AND ABOVE:

Investment scams, Government officials impersonation scams, Phishing scams

POLICE WORK WITH VARIOUS STAKEHOLDERS TO COMBAT SCAMS



ENHANCING LEGISLATIVE LEVERS AND ENFORCEMENT CAPABILITIES

Operationalisation of **caning for scams and scams-related offences** as punishment on 30 December 2025

Operationalisation of the **Facility Restriction Framework** for scam mules on 1 October 2025, alongside MAS, IMDA and GovTech Singapore

Efforts by the Crypto Tracing Team resulted in the successful recovery of virtual assets valued at more than **\$22.8 million** and aversion of more than **\$8.8 million** in losses

Over **\$140.5 million** of scam losses successfully recovered by the Anti-Scam Command



ENGAGING SCAM VICTIMS AND INDUSTRY PARTNERS

Collaborations between the **Online Criminal Harms Act (OCHA) Office** with online service providers on upstream and downstream measures to combat scams

Over **32,800** SMS alerts sent to more than **26,000** victims with more than **\$267.5 million** of potential losses averted

More than **1,266** joint interventions conducted with over **\$72.2 million** of potential losses averted



PUBLIC EDUCATION EFFORTS

ScamShield Suite of anti-scam resources (e.g. 24/7 ScamShield Helpline)

Anti-scam publicity via targeted media campaigns

Tapping on the networks of government, community and industry partners to amplify anti-scam messaging

PUBLIC VIGILANCE IS ESSENTIAL IN SAFEGUARDING AGAINST SCAMS

ADD

...ScamShield app and enable security features such as two-factor authentication (2FA)

CHECK

...for potential scams signs and trends with legitimate sources and verify with people you trust whenever you are in doubt

TELL

...authorities if you encounter scams and share the latest scam alerts with friends and family

A DISCERNING PUBLIC IS THE FIRST LINE OF DEFENCE AGAINST SCAMS



SINGAPORE POLICE FORCE
SAFEGUARDING EVERY DAY

