



FREQUENTLY ASKED QUESTIONS (FAQ) ON THE COMMUNITY WATCH SCHEME (CWS)

Structure, Roles and Functions

1. What is my role and expectations if I sign-up for the Community Watch Scheme (CWS)?

Answer:	<p>You will receive the latest crime advisory/alerts relevant to the interest groups that you have signed up for. As part of the CWS, besides staying vigilant, you will assist the SPF in our mission by reporting any suspicious behaviours, characters or objects to the police.</p> <p>In addition, you should also actively share these crime prevention advisories with your family and friends in the community to keep them updated and safe from crime and play a part in ensuring the safety and security of your community. You will also have opportunity to participate in events, workshops or programmes related to your areas of interest. These activities will equip you with the necessary knowledge and skillsets to play a more active role as a CWS member.</p> <p>As a CWS member, you are also welcomed to work with the NPCs on various activities or initiatives to address specific crime concerns. CWS members may also want to be involved in other activities or functions through joining the other SPF volunteer schemes.</p>
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2. What is the difference between the five broad categories of CWS and the interest groups within them?

Answer:	<p>Five broad categories have been developed to provide a structure to better organise the various interest groups. The five broad categories, namely:</p> <ul style="list-style-type: none">1) Home2) Work/Learning3) Lifestyle4) Transport5) Cyber
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	will comprehensively cover the various daily activities that a resident will be involved in.
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3. Will CWS members be required to go through any screening or need to be medically fit to join?

Answer:	There is no screening required. All members of public who are 13 years* and above and want to play an active role in contributing towards the safety and security of your community are welcome to sign up for CWS. *By calendar year
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4. If I am currently volunteering for the grassroots and other SPF or non-SPF volunteer schemes, can I still apply for CWS?

Answer:	Yes, you can also sign up for the CWS and contribute towards the safety and security of your community. CWS will not conflict with your existing grassroots or other volunteer roles.
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5. As a CWS member, what are the other available volunteer progression path which I can look forward to?

Answer:	Besides CWS, should you want to be involved in other aspects of police volunteer work , you may wish to consider other SPF volunteer schemes by referring to this website: www.police.gov.sg/join-spf/community-volunteer
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Registration

6. What are the entry requirements for CWS?

Answer:	Safety and security of our neighbourhood and our community is everyone's responsibility. We welcome anyone who is 13 years old* and above and has a Singapore-registered mobile number to apply for the CWS scheme. *By calendar year
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7. Can I sign up for CWS and not opt-in for any of the interest groups?

Answer:	You will need to sign up for at least one of the interest groups in any of the five broad categories of CWS. This will enable us to send you related alerts, advisories or information in your area of interest.
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8. Is there a limit to the number of sign-ups per category or interest groups?

Answer:	There is no limit to the number of sign-ups. You may sign up for sign up for all the available interest groups, should you wish to do so.
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9. Why do I need to provide my NRIC number during registration?

Answer:	We would require your NRIC number as a unique identifier to verify your identity and to avoid duplication of your records.
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10. Why do I need to provide my address when I sign up for the interest group - Neighbours on Watch?

Answer:	Neighbours on Watch allows you to receive the latest crime information around the <u>neighbourhood where you stay</u> . With your address, the Neighbourhood Police Centre (NPC) in-charge of your neighbourhood will then be able to engage you directly by sending information relevant to your neighbourhood.
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11. Why do I need to provide my company address and postal code when I sign up for the interest group - Workers on Watch?

Answer:	Workers on Watch allows you to receive the latest crime information around the <u>precinct where you work</u> . With your company address and postal code, the Neighbourhood Police Centre (NPC) in-charge of your workplace precinct will then be able to engage you directly by sending information relevant to your workplace precinct.
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12. Why do I need to provide my vehicle number and carpark postal code when I sign up for the interest group - Vehicles on Watch?

Answer:	When you sign up for Vehicles on Watch, you agree to provide footages from your <u>in-vehicle camera</u> to assist with Police investigations when needed. By providing your vehicle number and carpark address (including postal code), it would allow us to identify and contact you when your in-vehicle camera footage is needed to assist Police investigations.
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FAQs for NWZ member

13. I am currently a NWZ LO/ALO. Why is there a need for me to re-register under the CWS?

Answer:	The CWS provides you with specialised programmes for receipt of the latest crime information and alerts. This re-registration would allow you to indicate the interest group/s (including those beyond the neighbourhood domain) which you would like to sign-up for.
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14. I am currently conducting NWZ activities (house visit, patrol, set-up crime prevention exhibition and distribution of crime prevention newsletter) and organising crime prevention initiatives. Can I still do so as a CWS member?

Answer:	<p>Yes, CWS members (grassroots & residents) may continue to work with Police on relevant crime prevention initiatives.</p> <p>Furthermore, as a CWS member, you will be part of a larger network of like-minded individuals and can leverage this CWS network to propagate crime prevention awareness and promote safety and security initiatives.</p> <p>However, should you be interested to conduct patrol in your neighbourhood and are able to commit to the duty and training requirements for Citizens on Patrol (COP), you may register your interest here (http://www.police.gov.sg/Join-SPF/Community-Volunteer/Citizens-on-Patrol-COP). As a COP member, you can also join CWS to be informed of the latest crime information.</p>
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15. As an NWZ LO/ALO, I work with the NPC on crime prevention initiatives. What will my role be as a CWS member?

Answer:	There is no change in your role. You can continue to work with the NPC on crime prevention initiatives. In addition, under the CWS, your role will be enhanced as you can tap on the extended network of CWS members beyond your RC and NC zones.
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16. Can I remain a NWZ member and not join the CWS?

Answer:	NWZ will be subsumed under CWS by end of 2021. We will be transiting all NWZ members into the CWS. All NWZ members are strongly encouraged to register for Neighbours on Watch (NOW) under the Home category of CWS. As a CWS member for NOW, you will receive the latest crime prevention advisories and alerts relevant to your neighbourhood. In addition, you may sign up for the other interest groups in any of the 5 broad categories of CWS to receive the latest crime advisory/alerts for any of the interest groups that you have chosen and joined.
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FAQs for Riders on Watch members

17. I am currently a Riders on Watch member. How will my role change under the CWS?

Answer:	<p>There is no change in your role as a Riders on Watch member.</p> <p>Riders on Watch will be integrated as an interest group under the Transport category of the Community Watch Scheme (CWS). As a CWS member, you will be part of a larger network of like-minded individuals who contribute to ensuring the safety and security of the public transport network.</p>
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18. Will I continue to receive the latest crime information/alerts on the public transport network?

Answer:	<p>Yes, you will continue to receive the latest crime information/alerts on the public transport network.</p> <p>In addition, as a CWS member, you may choose to sign up for the other interest groups in any of the 5 broad categories of CWS to receive the latest crime advisory/alerts for in relation to those interest groups.</p>
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19. If I do not sign up for CWS, am I still a Riders on Watch member?

Answer:	<p>Riders-On-Watch (ROW) will subsume under CWS by end of 2021. We will be transiting all ROW volunteers into the CWS. All existing ROW members are strongly encouraged to register for ROW under the Transport Category of CWS so as to continue as ROW member. Those who register will continue to receive crime advisories.</p> <p>We strongly encourage all existing ROW members to register with ROW under the new CWS because as a CWS member, you may choose to sign up for the other interest groups in any of the 5 broad categories of CWS to receive the latest crime advisory/alerts in relation to those interest groups.</p>
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Other Watch Group members

20. I am currently a SPF watch group member. How will my role change under the CWS?

Answer:	<p>There is fundamentally no change in your role under CWS. You will be part of a larger network of like-minded individuals who contribute to ensuring the safety and security of our community. All SPF watch group members are encouraged to stay vigilant at all times, report any suspicious behaviours, characters or objects to the police, and share</p>
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	<p>crime prevention advisories with your family and friends. You shall continue to do so as a CWS member.</p> <p>All existing SPF watch groups will be integrated under CWS by end 2021. All existing watch group members are encouraged to sign up for CWS. You may sign up for any of the interest groups under the 5 broad categories of CWS to receive the latest crime advisory/alerts relevant to the interest groups that you have chosen to join. You will also have opportunities to participate in events, workshops or programmes related to your areas of interest. These activities will equip you with the necessary knowledge and skillsets to play a more active role as a CWS member.</p>
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Available resources

21. Will there be any readily available resources for me as a CWS member?

Answer:	As a CWS member, you will receive the latest crime alerts through your mobile phone. You can also access more crime prevention advisories and other useful information through the Police@SG app or the SPF website at https://www.police.gov.sg .
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Rewards and Recognition

22. How can I be recognised for my efforts as a CWS member?

Answer:	CWS members who actively contribute to safety and security initiatives will be duly recognised based on their individual or collective partnership with the NPC in propagating crime prevention awareness and ensuring a safe and secure community.
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