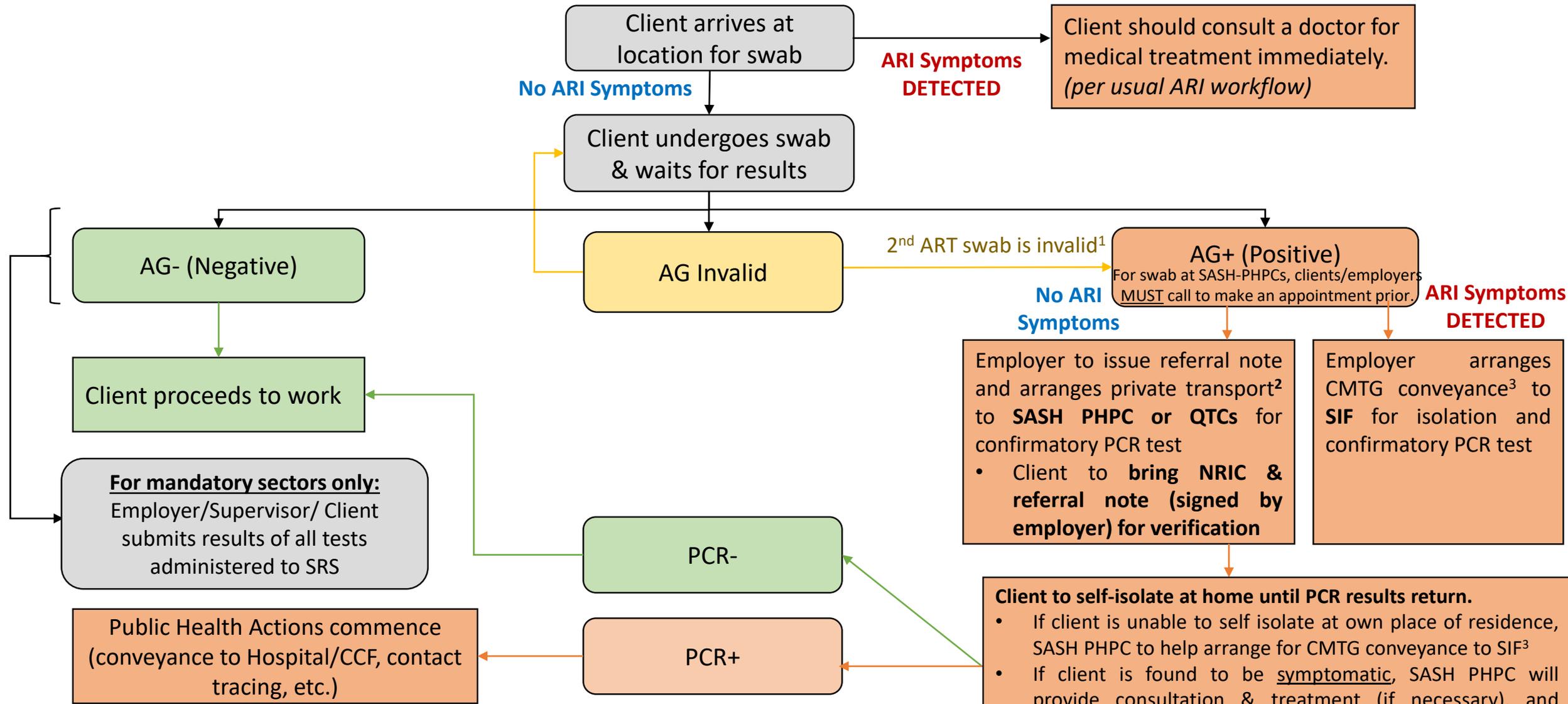


# Workflow for Handling AG+ Results

# AG+ Results Handling Workflow – Conducted at Workplace (Supervised)



<sup>1</sup> Only clients with two AG invalid results would be treated as AG+.  
<sup>2</sup> To be conveyed via a private transport (e.g. car / taxi) with windows wind down.  
<sup>3</sup> Case Management Task Group (CMTG) can be contacted at 6435-4060 to help arrange for conveyance of the individual to a Swab Isolation Facility (SIF). Please note that this is not an enquiry hotline.  
<sup>4</sup> For clarity, individuals who are asymptomatic AG+ or AG double invalid are to self-isolate at home.

# Management of an AG+/Double AG Invalid Individual

## Upon receiving AG+/Twice AG Invalid results

- 1) For **SASH PHPCs**, clients/employers **must** call the clinic to make an appointment and confirm that they are able to obtain a confirmatory PCR test during their visit, before heading down to the clinic. The list of SASH PHPCs can be found at <http://phpc.gov.sg>.
- 2) AG+/Double AG Invalid individual should travel **via private transport (car or taxi) with the windows wound down (switch off air conditioning)**. In addition, individual should **wear a surgical mask and sit alone in the back seat (on the other side from driver)**
- 3) The following list of private transport service providers are available for booking. Transport cost would be borne by the client/employer.
  - a. Employers/workers are required to inform the hotline operator that the worker is going to a SASH PHPC for his swab test.
  - b. For booking through mobile app, employers/workers **must key “SHN” in the chat/note/comment box or check the SHN checkbox (if provided within the app)**.

S/N	Service Provider	Contact Number / Mobile Application	Est Booking Fees on top of metered fare
1	ComfortDelGro Taxi (Comfort & CityCab taxis)	6333 1133 or via ComfortDelGro app	Add Booking Fee \$2.30 to \$4.50
2	Trans-cab	6213 0997	
3	SMRT	6477 5971	
4	Prime	6776 7553	
5	Premier	6681 9462	
6	GrabSHN, Go-Jek, Ryde, MVL(TADA)	via respective providers' app	Flat fare based on app

- 4) Employer will be required to:
  - a. Have sight over the employees AG+/Double AG invalid results (it is not necessary for the employer to retain the photos of employees' test kit results and ID)
  - b. Issue the “Notification of Positive /Double Invalid COVID-19 ART Result” to individuals – hardcopy or digital copy
  - c. Inform individuals of their legal requirement to go for a confirmatory PCR test and self-isolate until they receive their PCR results.
  - d. Issue them a referral note (signed by employer) – hardcopy or digital copy for tests conducted at workplace. Clients should present the document/photo for verification at the SASH clinic.
- 5) **Employers should ensure that all AG+ individuals go for a confirmatory PCR swab.**

# Referral note for a Confirmatory PCR Test



MINISTRY OF HEALTH  
SINGAPORE

## REFERRAL FOR CONFIRMATORY PCR TEST

**Full Name:** ABCDEF  
(as per NRIC/FIN/ Passport)

**NRIC/FIN/Passport Number:** S1234567A

**Date & Time of Test:** 22/10/2020, 16:45

**Type of COVID-19 Test:** Antigen Rapid Test

**Brand of COVID-19 Test:** BD Veritor/ SD Biosensor/ Standard Q/ Panbio

**COVID-19 Test Result:** ANTIGEN POSITIVE / INVALID<sup>1</sup>

To whom it may concern,

The abovementioned is required to obtain a Government-funded COVID-19 polymerase chain reaction (PCR) test\* to confirm if he/she is infected with COVID-19.

2. For further details, please contact:

- i. [Name of employer/contractor (and branch if applicable), email, phone number]; and/or
- ii. [Name of Antigen Rapid Test Provider (and branch if applicable), email, phone number]

Stamp/Signature/Date

Name and Designation of Swab Supervisor/Trained Swabber:

Name of Antigen Rapid Test ("ART") Provider/Worksite (including branch if applicable):

Name of Employer/Contractor (including branch if applicable):

• Pls indicate "name of employer and contact details" and "name of ART provider and contact details" (if applicable)

• To be signed off by employer

• Indicate "Name of trained supervisor"

• Pls indicate name of worksite (e.g. JEM Shopping Mall, XXX Shipyard, etc.)

• Pls indicate company name

\*Confirmatory COVID-19 PCR tests for ART-positive and ART-invalid results are available at Swab-and-Send-Home (SASH) Public Health Preparedness Clinics (PHPCs), fully subsidised by the Government. A list of SASH PHPCs can be found at <http://phpc.gov.sg>. Individuals **must** call the clinic to make an appointment and confirm that they are able to obtain a confirmatory COVID-19 PCR test during their visit. Confirmatory COVID-19 PCR tests can also be obtained from non-SASH PCR test providers at the individual's own expense. Individuals **must** self-isolate at home until notification of a negative COVID-19 test result.

<sup>1</sup>An 'ART invalid' test result means that the sample(s) has been tested twice and in both instances, there was no