

**POLICE
LIFE**

THE SINGAPORE POLICE FORCE MAGAZINE
2019 / ISSUE 01



POLICE COMMUNITY ROADSHOW 2018

Zero-ing in on a STAR Sniper

Safeguarding the 33rd ASEAN Summit

CONTENT SPOTLIGHT



Safeguarding the 33rd ASEAN Summit

The 33rd ASEAN Summit brought together 22 world leaders to discuss key issues such as terrorism, cybersecurity and free trade. To ensure the security and efficiency of the summit, the Singapore Police Force (SPF) deployed almost 5,000 officers for the event. *Police Life* brings you exclusive highlights of the preparations and deployments involved to make this event a success!

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Police Community Roadshow 2018

The Police Community Roadshow 2018 was held over three consecutive weekends across Singapore as part of our continual efforts to foster stronger community relationships with the public. The roadshow attracted more than 173,000 people with its interactive and engaging activities. Read on to find out more about the thoughts and feelings of members of the public and officers who were involved in the roadshow!

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Zero-ing in on a STAR Sniper

Officers of the Special Tactics and Rescue (STAR) unit undergo intensive training to prepare and equip them for any high security threats. In this final instalment of the STAR trilogy, *Police Life* brings you an exclusive interview with Sgt 'K' who shares his insights on the motivations and challenges of being a STAR Sniper.

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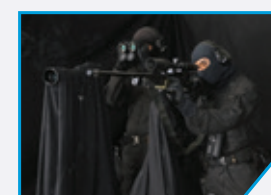
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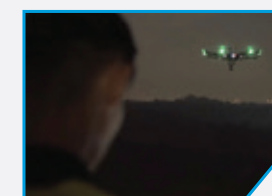
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Let's Get Social!

By Siti Khadijah Bte Mohd Ezat

Thank you for supporting the Singapore Police Force's Facebook page! As 2018 comes to an end, we share with you some of our most creative and interesting highlights for the months of November and December!

Singapore Police Force
December 2 at 8:05 PM · 🌐

It's the end of our roadshow at Bedok Town Square. Don't miss your chance to visit our last 2-day Police Community Roadshow at the open field near Westgate next weekend.
Ba-bah! 🎶 See you there!!
#policeroadshow2018



👍👍👍 626 38 Comments 85 Shares 26K Views

Tan Hsien-Li So talented! 🎶
Like · Reply · 1w

Ahmad Luqman Nice Jazz Music SPF. 🎶
Like · Reply · 1w

MD Rahul Amin Likhon Salute Singapore police sir
Like · Reply · 1w

Singapore Police Force
November 17 at 7:00 PM · 🌐

A Successful Security Operation for the 33rd ASEAN Summit



👍👍👍 1.6K 72 Comments 582 Shares 53K Views

易俊伟 Thank you to the men and women of the SPF and all agencies involved! Job well done!
Like · Reply · 3w

AmberJustin Julian Wow I am amazed by the varied assets deployed!!!! Well done all!!! You've done Singapore proud once again!!!
Like · Reply · 3w

Davina Ng Chu Ting Good job guys! Thank you for sacrificing your time with your family and friends for this.
Like · Reply · 3w · Edited

Singapore Police Force
November 13, 2018 · 🌐

All systems go. #33rdASEANSummit



👍👍👍 1.3K 44 Comments 723 Shares 67K Views

Andrew Lim Well done to all Home Team officers and everyone involved in the planning and execution of the plan so that this Asean summit is so successful. I am proud to be a Singaporean.
Like · Reply · 3w

Gurmeet Singh Khaira Well done officers
Like · Reply · 3w

Jethro Bay Thks for the hard work
Like · Reply · 4w

Singapore Police Force was live.
November 24 at 1:58 PM · 🌐

See how our K-9 partners work and play hard! Woof 🐕
#policeroadshow2018



👍👍👍 636 113 Comments 144 Shares 26K Views

Jessica Chiang · 14:19 Yay to the K9 dogs. Good jobs buddies. 🐕
Like · Reply · 2w

Nadim Nahad · 30:20 Really Singapore's police Excellent work
Like · Reply · 2w

Diana Sim-Karlsson · 6:18 Thank you for doing this video too
Like · Reply · 2w

Singapore Police Force
November 5 · 🌐

Welcome your Deepavali celebrations with this Deepavali festive song remix, specially arranged by the Singapore Police Force (SPF) Band and performed by officers from the SPF band and various police vocations! The SPF wishes all who celebrate the festival of lights a happy Deepavali. Have a joyous celebration with your family and loved ones.
Original music credits: Mediacorp Vasantham and Mr Vickesh Saravanan (composer)



👍👍👍 4.4K 302 Comments 3,744 Shares 245K Views

Thamiz Magan This is the reason why we respect this little red dot soooooo much 🇸🇬
Thanks to Singapore Police force and my dear fellow Chinese, Malay and all other nationals. We wish everyone a joyful DEEPAWALI greetings. Love you all 🇸🇬
Like · Reply · 5w · Edited

Prasakthi Allagoo So proud of you Singapore Police Force! Amazing effort and grace! Singapore Talent Force indeed!!! 🇸🇬
Like · Reply · 5w

Jessie Lau Happy Deepavali! Love it! What A Wonderful Collaboration! So proud of all. Please continue this kind of effort in our multi cultural community, NANRI!
Like · Reply · 4w

Singapore Police Force
December 10 at 12:32 PM · 🌐

We thank you for the strong support over the past three weekends. We will continue to work with the community and make Singapore one of the safest cities in the world. #policeroadshow2018



👍👍👍 887 40 Comments 230 Shares 59K Views

Eryl Keylie I enjoy the event and learn new things for safe defense... it's drive me to dance when the band perform the medley starts with Billie Jeans by Michael Jackson... it's really amazing...
Like · Reply · 6d



Palanisamy Veerappan Wow...it's definitely a great way to show the public what is police work is all about. And also an opportunity to mingle with the public and gain their respect and confidence in preventing crimes. Kudos to the Singapore Police Force and the organising team of the The Police Road Show. Cheers.
Like · Reply · 1d

Julia Ali I'm quite sad that the roadshow has ended. I wish that there would be another roadshow next year.
Like · Reply · 1d

Singapore Police Force
December 6 at 4:30 PM · 🌐

#POLICELIFEMAGAZINE
< Saved by a Silver Angel >

Police Coast Guard officers on board 'Silver Angel' were about to end their night shift when there was a looming storm, and they received an angler's distress call. Find out how our officers braved the choppy waters to save the anglers who were in danger of drifting out into a busy sea channel here - <http://bit.do/Silver-Angel...> See More

👍👍👍 569 12 Comments 69 Shares

Julie Koh Salute ! To our PCG 🇸🇬
Like · Reply · 5d

Herman Asat Well done...not everyone born to put on the blue uniform
Like · Reply · 5d

Nagarajah Naga Well done to all of your good efforts and team work 🇸🇬
Like · Reply · 5d

Singapore Police Force
December 24, 2018 at 10:00 AM · 🌐

The Singapore Police Force wishes everyone a Merry Christmas and a wonderful New Year! And, as always, remain vigilant and safe. We thank you for your support in 2018. We look forward to our continued partnership to keep our home safe and secure. We send our warmest greetings of the season through this music video that is performed by our officers, from across all the different police vocations.



👍👍👍 5.6K 430 Comments 3,766 Shares 257K Views

Stephen Ng Well done and thank you SPF. Inspite of your heavy schedule in jam-packed workload in keeping SG safe, you have not forgotten us - the SG ordinary citizens. Wishing each n every one a Very Merry Christmas n a most wonderful 2019.
Like · Reply · 1w

Kumar Mohan Prakash Wonderful wonderful hats off to SPF & wishing all our peace keepers a Merry Christmas and a prosperous new year. We are proud to say that we are under your protection. Thank you SPF and the other departments for your dedication in service....
Like · Reply · 1w

L Lian Yeow Wow. One of the excellent performance. Well done and thank you all for the hard work in trying to upkeep the duty and make Singapore secure. Have a great great Xmas and a satisfying 2019. Clap clap.
Like · Reply · 1w

Police National Service : An Enriching Experience

By Syam Roslan and Siti Khadijah Bte Mohd Ezat
Photo: (Public Affairs Department)



Police National Service (PNS) has evolved over the years to enrich the National Service experience of Full-time Police National Servicemen (PNSFs). Besides giving PNSFs more opportunities to undertake leadership and specialist positions, there are also increasingly more initiatives to acknowledge their efforts and celebrate their achievements. To recognise and reward our PNSFs for their contributions, a Centralised PNSF Promotion Ceremony was held on 20 November 2018 at the Kallang Theatre. Apart from according officers with their promotions, the ceremony also served as a platform for mid-term engagement to prepare them for their next NS phase as Police Operationally-Ready National Servicemen. This momentous occasion was also attended by the PNSFs' family members who were invited to share in their pride.

At the promotion ceremony, two outstanding PNSFs were selected to give a speech on their PNS experience. Police Life sat down with Special Constable Sergeant (SC/Sgt) Muhammad Noor Huzaifah Bin Nordin and Special Constable Corporal (SC/Cpl) Marcus Khoo Kai Jun for an exclusive interview on their NS journey thus far.



SC/Sgt Muhammad Noor Huzaifah Bin Nordin,
Police Coast Guard (PCG) Officer,
Police Coast Guard

► What is your job scope?

As a PCG officer, I patrol the Singapore waters with my team. We conduct checks on vessels that are coming into Singapore, and we are the first responders to incidents that happen at sea.

► What are some of the challenges that you face during your duty?

During training, we learnt various technical skills and knowledge that enabled us to perform our duties. But when

we are out at sea, we must be able to adapt quickly and think on our feet as the situations could unfold in many ways that are beyond classroom training. The challenge therefore is knowing how to apply what we have learnt and adapt it effectively to mitigate the prevailing conditions.

► What is the most memorable incident you encountered?

My first arrest would have to be my most memorable incident. During one of our patrols, we received information that a foreign tugboat and barge was entering our port with contraband items. Hence, my team was dispatched to conduct an anti-smuggling check. As it was my first time responding to such a case, I felt really anxious as I did not know what to expect. It was a successful mission as we managed to seize nine cartons of contraband cigarettes. I also learnt how to handle the suspects and bring them to custody, safely and securely.

► How did you feel when you were told about the promotion?

I felt appreciated as the promotion is an acknowledgement of my good work. Being promoted also meant that I would likely have to shoulder more responsibilities, which I am excited about.

► What keeps you motivated?

My family. During my trainee days in Training Command (TRACOM), our instructors instilled the importance of family and that as sons we have to shoulder great responsibilities for our family. When I go to work, I keep my spirits up by thinking about my family, in particular, my mum. Since we are frontline officers, our job is to protect Singapore and our loved ones. If we do not do our job, who will?

► Any afterthoughts on your NS journey?

I want to thank my Course Manager in TRACOM for pushing me to my limits and going out of his way to help us. Initially, he might not come across as approachable, but the more I got to know him, I realised that he is a very caring person.

Also, a special shout-out to my squad mates of NS59 in TRACOM for keeping my spirits up when training was tough and my team from Brani Naval Base for enriching my tour of duty!

► Who do we have here with you today? How do you feel knowing that you are able to share this occasion with someone special?

I am very happy and blessed to share this occasion with my mother who has been very supportive throughout my NS stint. Her support, care and love have allowed me to focus and perform my duties effectively as a PNSF.



SC/Cpl Marcus Khoo Kai Jun,
Community Engagement (CE) Officer,
Community Policing Unit (CPU), Choa Chu Kang
Neighbourhood Police Centre (CCK NPC)

► What is your job scope?

As a CE officer, I interact and engage with members of the public to raise awareness on crime prevention and the SGSecure movement.

► What are some of the challenges that you encounter in the course of your duty?

Singapore has been known internationally to be a safe place to live in. Thus, it is easy to take things for granted. There were times when we encountered members of the public not responding positively to our SGSecure engagement sessions. Hence, we had to be very patient and be persistent in our engagement with them to ensure that they were educated on the seriousness of potential security threats to the peace and harmony of our homes.

► What is the most memorable incident you encountered?

I was manning a booth at one of the Emergency Preparedness Day events when an elderly man

approached us and shared how the SPF and NS has evolved since his time. Through this interaction, I could feel his genuine appreciation towards the SPF for keeping Singapore safe. While I am already proud to be part of the Force, this incident made me further realise how much the community appreciates us for the work we do.

► How did you feel when you were told about your promotion?

Despite the challenges and sometimes tough working conditions, I have always felt that I am doing work that matters. Getting this promotion is testament that my efforts were appreciated and I am motivated to do even better!

► What keeps you motivated?

The opportunity to interact with members of the public and the gratitude we received has made my NS stint a rewarding experience. This is what keeps me motivated throughout my duties.

► Any afterthoughts on your NS journey?

I would like to shout-out to all my colleagues in CCK NPC's CPU! They are such a fun group of comrades who have made my NS stint truly enjoyable thus far.

► Who do we have here with you today? How do you feel knowing that you are able to share this occasion with someone special?

My mother is here with me to share in my pride. It is not every day that they get to come to an SPF event and celebrate our achievements with us.

The Line Between Life and Death

By Irwan Shah & Siti Khadijah Bte Mohd Ezat

To many, dialling the Singapore Police Force's (SPF) emergency hotline '999' is their immediate response when they need help for crime-related emergencies or even life and death situations. However, there are those who abuse the hotline when the situations do not warrant such emergency services.

This is an issue of concern as there has been a rise in nuisance calls from 418,732 from January to September 2017 to 517,661 in the same period of 2018. In fact, nuisance calls accounted for about 50 per cent of the total calls received for both years respectively. For every nuisance call received and responded to, there might be someone else who is facing a genuine emergency but is unable to get through to the hotline and receive help.

*Latest data gathered as of 26 November 2018

Below are some instances of when the public should dial the emergency hotline.



When to dial '999'?

- When a crime is in progress
- If you know of a criminal suspect who committed a crime
- If you know a criminal suspect's location
- If you or others are in danger
- If you see any suspicious looking person or articles in public areas.



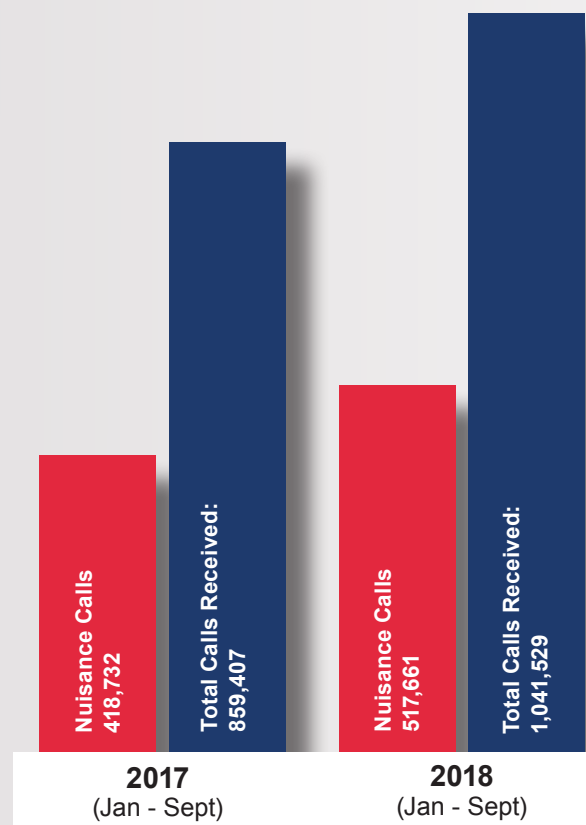
Examples of Emergency Situations

- Witnessing someone breaking into your neighbour's home.
- Witnessing someone behaving suspiciously near a parked car
- Witnessing a group of people fighting on the streets with weapons
- When you spot an unattended bag on the bus, MRT or any public space
- Witnessing a hit-and-run traffic accident



Examples of Nuisance Call Situations

- Calling the Police to request for a Taxi
- Calling the Police to complain that the Taxi has not arrived
- Calling the Police to request them to pay the electricity bill
- Staying silent throughout the call and laughing incessantly after before hanging up



Prevention of Nuisance Calls

In some cases, callers might accidentally press the 'Emergency Call' function on their phones, triggering it to dial the emergency hotline. When this happens, the SPF officers will engage and educate them to prevent such reoccurrence.

It is important to note that it is an offence to make nuisance calls under the Miscellaneous Offences (Public Order and Nuisance) Act. An offender is liable to a fine not exceeding \$20,000 or to imprisonment for a term not exceeding five years, or both, if convicted of such an offence.

For non-emergency police related matters, members of the public are advised to call the Police hotline at 1800-255-0000. Alternatively, they can also utilise the SPF's e-Services website at <http://eservices.police.gov.sg>.

More than Just a Police National Serviceman

By Idaffi Othman



Source: The Straits Times (C) Singapore Press Holdings Limited. Permission required for reproduction

When Sergeant (Sgt) (NS) Bahari Haron completed his National Service (NS) with the Singapore Police Force (SPF) five years ago, he never thought that he would utilise his skills acquired from his Police National Service (PNS) training, much less in apprehending an offender. 18 May 2018 was the day he realised what he had acquired during his NS with the SPF is a life skill!

While on his way to work, he stumbled upon an elderly supermarket security guard who was pursuing a man at the Hillion Mall. Trusting his policing instincts, he immediately gave chase and successfully pinned the man down single-handedly. As it turned out, the man had indeed committed an offence and was arrested for stealing alcohol from the supermarket.

For his courage and public-spiritedness, Sgt (NS) Bahari was commended by Assistant Commissioner of Police (AC) Devrajan Bala at a ceremony held at Jurong Division in October 2018. Acknowledging the strong partnership between the Police and the community, AC Devrajan said, *"The vigilance and bravery displayed by Mr Bahari is indeed highly commendable."*

While you may have read his story on other media outlets, *Police Life* nudges Sgt (NS) Bahari, who currently serves as a Police Operationally-Ready National Serviceman (PNSman) in the

Community Policing Unit in Jurong East Neighbourhood Police Centre, for a quick catch up on his thoughts about the incident.

What triggered you to give chase?

It was instinctive. Somehow, I sensed that something was amiss when I saw the way the man was frantically running away. Furthermore, when I saw that the supermarket's security guard was pretty senior in age and could do with more help, I immediately decided to step up to do my part in helping to apprehend the suspect.

What gave you the confidence that you could apprehend the man?

Values of courage and fairness are constantly imbued into PNSmen during our training. The training also helped a great deal in refreshing our policing skills. These are life

skills that I firmly believed will go a long way in helping me to do my part to contribute to our society whenever I can. This incident is a very good example.

How do you apply the values you learnt during your PNS stint in your current occupation?

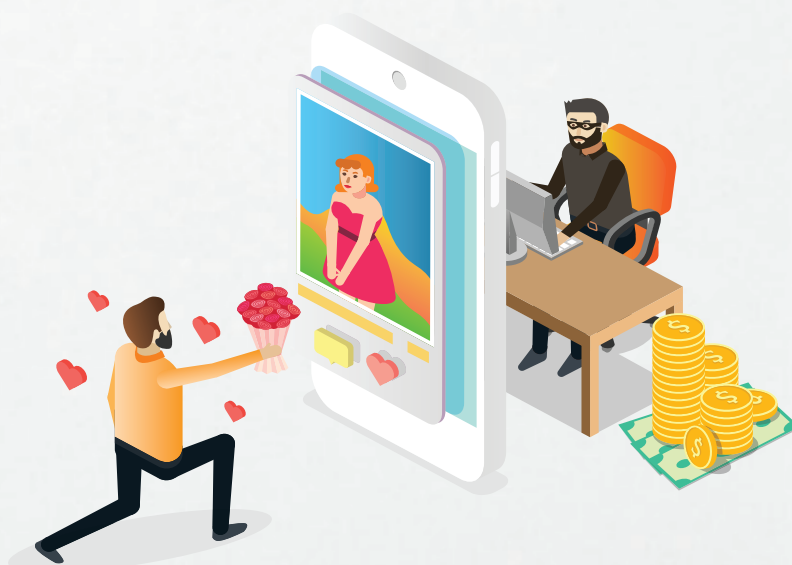
As an assistant manager dealing with Publicity and Engagement at the Info-com Media Authority (IMDA), I constantly apply the values of good moral judgement by keeping the interest of the public at heart. This is important in helping to uphold our public service standards.

Sgt (NS) Bahari is one of the many who had displayed courage and public-spiritedness to prevent, deter and detect crime. Whether you are a member of the public or a police officer, everyone can do your part to safeguard Singapore's every day!

CRIME FILES : INTERNET LOVE SCAM SYNDICATE

By Hadi Hafidz
(Photos: Commercial Affairs Department)

The birth of the Internet revolutionised the way people communicate and share information across the globe. Although the Internet does allow unlimited access to the rest of the world while protecting users' privacy, the Internet has also unknowingly become a breeding ground for online crimes and scams to fester. In this issue of Crime Files, we zoom in on the joint collaboration between the Singapore Police Force's (SPF) Commercial Affairs Department (CAD) officers and their counterparts from the Royal Malaysia Police (RMP) and the Hong Kong Police Force (HKPF) which resulted in one of the largest number of arrests linked to an Internet love scam syndicate.



In the first half of 2017, a total of 344 Internet love scam cases were reported, compared to 286 cases reported within the same period of the year in 2018. Although there was a significant decline, the figures showed that a large number of people were still falling prey to such love scams.

Typical of Internet love scam cases, scammers tend to lure their victims by using pseudo identities to express romantic interest to the latter. They lend a listening ear and share stories about their lives, gradually leading the victims to believe that they are in an actual relationship. When the scammers have sensed that they have won the trust of their targets, they then make their moves by sharing fictitious stories about them needing financial assistance.

Tricked into believing the genuineness of their 'lover', these victims eventually agree to help and transfer money to a given account number. Upon receiving the money, the scammers would then 'disappear' and cease all forms of communication with the victims.

Significance in Collaboration

Since 2016, the CAD has been working closely with the RMP and the HKPF to fight these scam syndicates. Through the close sharing of information, they have managed to crackdown several of such crimes. In October 2018, their collaborative efforts paid off once again when the CAD received information from the RMP about a syndicate operating in Malaysia. The syndicate is believed to be responsible for a string of 146 cases reported across three countries, locally in Malaysia, and those in Singapore and Hong Kong.

"After analysing the information, we flew to Kuala Lumpur on a short notice and worked very closely with the Commercial Crime Investigation Department of the RMP to quickly dovetail our raid operation plans," said Deputy Superintendent of Police Ho Ban Hsiung, CAD's Transnational Fraud Branch Officer.

After countless hours of putting the raid operation plans together, officers from the SPF, the RMP and the HKPF ambushed several apartments in Kuala Lumpur, Malaysia. The raid operation proved to be one of the largest love scam syndicate related arrests to date. 19 people, including 15 Malaysian women, one Malaysian man, two Nigerian men and one woman from China, were arrested from the raid which took place from 19 October to 21 October 2018. They are currently under investigations.

Several telecommunication devices, laptops and Automated Teller Machine (ATM) cards were also seized during the raids. Based on the investigation findings, almost S\$19 million had been scammed from the Internet love scam victims.



As a result of the joint operations, eight of the cases (which saw scammers amassing S\$450,000) reported in Singapore were solved. Investigations also revealed that two Malaysian women working in Singapore were believed to have helped transfer money linked to the cases. They are currently assisting the SPF in further investigations. Those found guilty and charged under the offence of cheating will be punished with an imprisonment term that could go up to 10 years and shall also be liable to a fine.

As the CAD continues to tackle such syndicates, members of the public are also advised to take precautionary measures.

"To avoid falling prey to these scams, the Police advise members of the public to be careful when befriending strangers online. They should also be wary when being asked to send money to people whom they do not know," shared Superintendent of Police Chew Jingwei, CAD's Head of Syndicated Fraud Department.

The CAD remains undeterred by transnational crimes and will continue to work with its foreign counterparts to achieve its mission of safeguarding Singapore's integrity as a world-class financial and commercial centre through vigilant and professional enforcement of the laws.

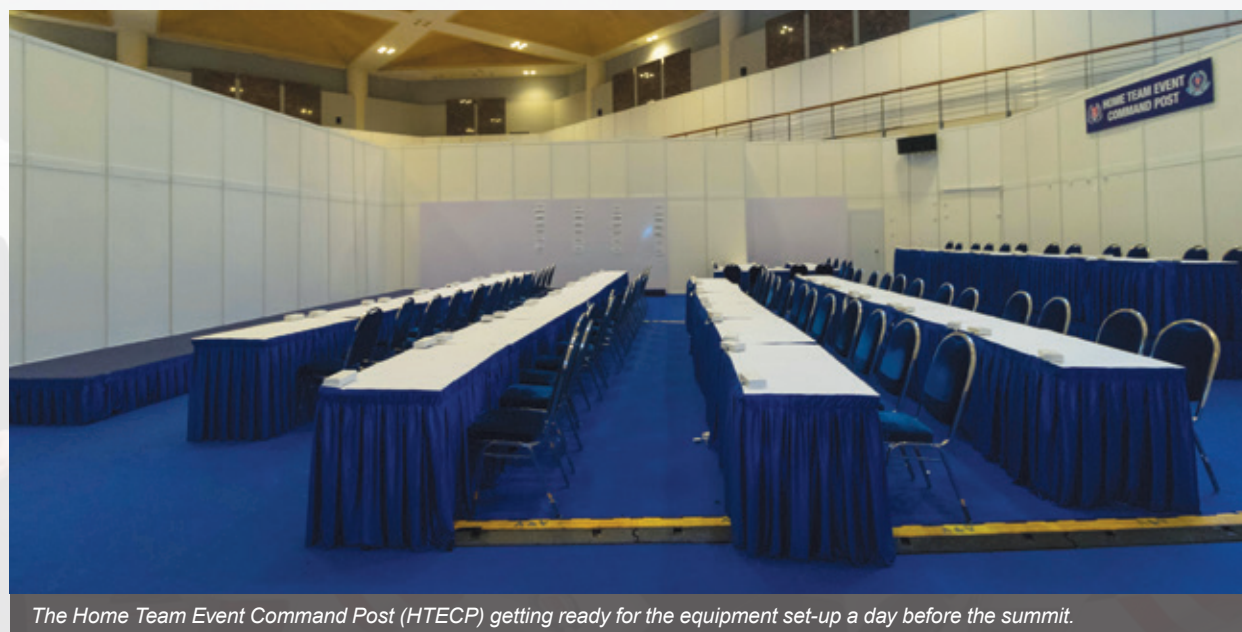
For more information on scams, members of the public
can visit scamalert.sg or
call the Anti-Scam Hotline at **1800-722-6688**.

Anyone with information on such scams may call the Police hotline at **1800-255-0000**
or submit information online via www.police.gov.sg.iwitness

Safeguarding the 33rd ASEAN Summit

By Irwan Shah
(Photos: Public Affairs Department)

The 33rd Association of Southeast Asian Nations (ASEAN) Summit was held at the Suntec Singapore Convention and Exhibition Centre from 11-15 November 2018. It brought together 22 world leaders to discuss several key issues such as terrorism, cybersecurity and free trade. To ensure the security of the summits, the Singapore Police Force (SPF) deployed almost 5,000 police officers on land and sea, covering the 'Enhanced Security Special Event Area'. Take a look at our exclusive highlights as we catch a glimpse of the preparations and the deployments to ensure the success of this significant event!



The Home Team Event Command Post (HTECP) getting ready for the equipment set-up a day before the summit.



The fully operationalised HTECP housing officers from the various Home Team and other government agencies to oversee and monitor the security operations during the summit.



Officers from the Police Technology Department equipping the Divisional Event Command Post.



Police Logistics Department officer working together with a vendor to set up a Mobile Crash Barrier at the Suntec Singapore Convention and Exhibition Centre.



Traffic Police (TP) officers standing by to usher the Russian President and his entourage to the Istana and Suntec Singapore Convention and Exhibition Centre.



Special Operations Command officers patrolling the main entrance of Suntec Singapore Convention and Exhibition Centre.



Police officers securing one of the security checkpoints which were used by the VIP motorcades to enter Suntec City.



Public Transport Security Command officers patrolling and keeping a lookout for suspicious activities at the Esplanade MRT Station near Suntec Singapore Convention and Exhibition Centre.



Police Coast Guard officers patrolling and securing the waters around the Singapore River, Kallang Basin and Marina Barrage during the 33rd ASEAN Summit.



The Patrol Robot was deployed to complement ground officers to look out for suspicious activities. It has a pre-mapped route and is capable of transmitting a 360-degree camera view of the deployment area to the command post.



Gurkha Contingent officers stood vigilantly on guard to look out for potential threats at various checkpoints in the restricted area.



Mr K Shanmugam, Minister for Home Affairs & Minister for Law, thanking our TP officers for their efforts in keeping the summit safe and secure.



Commissioner of Police (CP) Hoong Wee Teck visited various deployment sites to thank the officers involved in keeping the summit safe and secure.



**SINGAPORE
POLICE FORCE**
SAFEGUARDING EVERY DAY



Photo by: Wong Yew Kit

Police Community Roadshow 2018

By Irwan Shah and Siti Khadijah Bte Mohd Ezat
(Photo: Siti Khadijah Bte Mohd Ezat and Public Affairs Department)

The Police Community Roadshow (PCR) 2018 attracted more than 173,000 people over three consecutive weekends from 24 November 2018 to 9 December 2018. Held at three different heartland locations across Singapore, the roadshow provided an opportunity for the SPF to foster deeper bonds and understanding with members of the public. Activities included engaging the public on policing work, showcasing our police capabilities through the various exhibition booths, activities and segments such as the K-9 unit's tug-of-war challenge and a variety of musical performances by the Singapore Police Force (SPF) Band. In this issue of Police Life, we went on the ground to have a chat with our fellow officers and visitors about the roadshow.

Wall of Thoughts (Police Officers)



The turn out is especially overwhelming and we have had a lot of request to try out the various public order and public security equipment that we have on display. Members of the public have also thanked us for keeping the country safe and I think that it is very heartwarming.

Assistant Superintendent of Police (ASP) Ng Chee Keng, Special Operations Command



I am deployed at the ERT Vehicle Display and the turnout is amazing! The public loved posing for photos with the ERT vehicles and were fascinated by it as it is not something they get to see up close every day.

Assistant Superintendent of Police (ASP) Teo Khim Ying, Team Leader (Emergency Response Team), Bedok Division



Senior Staff Sergeant (SSSgt) Muhammad Razli, Operations Team Officer, Traffic Police



I am representing the Full-Time Police National Servicemen and am helping to mend this booth. Many people have taken pictures with us today, which is a different sight for me because on normal duty, we are not allowed to take any pictures. It has been really fun!

Special Constable Sergeant (SC/Sgt) Shanawaz Shafin, In-Situ Reaction Team Trooper, Protective Security Command

At this year's PCR, I shared with the public about the Breathalyzer and how we conduct a Breathalyzer test on drunk drivers. Some members of the public thanked us for keeping the roads safe and I felt appreciated that the public recognises our efforts in keeping the roads of Singapore safe.

Wall of Thoughts (Members of the Public)



Winnie, Cadet Inspector (Student), 17 years old

When I found out that some of my cadets were involved in the roadshow, I thought it would be fun to join them. Personally, I am also considering a career in the SPF and through the roadshow, I can learn more about the equipment and weapons used as well as the various departments within the SPF.



Ayuni, Sales & Marketing Executive, 29 years old

My husband works as a police officer and I believe this is a good opportunity to bring my children to visit him at work and learn more about the SPF. Also, I look forward to going to the photo booth and letting my children try out the cute little police uniforms.



Ben Singer, Lawyer, 53 years old

My daughter loves the police. We came for the roadshow two years ago, so she wanted to do it again. My daughter enjoys getting to know the police officers and getting a sense of what police officers have to do during their duties, the equipment they use and the challenges that they face. Although she is only six years old, I think she has a sense of how the police helps us.

This is my first time coming to a police roadshow and I think that it is a good way to learn about how the officers react in different situations. I am thrilled to see the different set-ups, and my favourite demonstration is the Taser demonstration because I have never seen one up close before. Good job to all the officers!



Malabika, Housewife, 41 years old



Vroom vroom! Your friendly neighbourhood Policeman at your service.



Two lucky young gentlemen were invited to dance with the ladies from the SPF's Women's Police Pipes & Drums troupe.



Screeeechhhhhh! The sound of grinding metal filled the air during the Special Operations Command's demonstration which captivated the crowd.



The crowd waited in anticipation for a few moments before the X26 Taser was fired on a target by a lucky lady up on stage.



A once in a life time experience for these lucky individuals who donned on SPF's equipment during the roadshow.



Meet the cutest brothers in arms, our future Traffic Police officers!



That smile says it all. The Protective Security Command (ProCom) officer enjoyed the roadshow as much as the visitors themselves.



Is it a bird? Is it a plane? No. It is a Police drone! Curious visitors whipped out their smartphones to snap dozens of photos of the police drone up close.



The young ones simply could not get enough of our awesome ProCom officers.



A dog from SPF's K-9 unit gracefully jumped over the hurdles as part of a performance to 'wow' the spectators.



Perpetrators beware! A female officer demonstrated the Police Defence Tactics as part of the Police Community Roadshow 2018.



One of the popular booths during the Police Community Roadshow, the Criminal Investigation Department's booth brought long queue of visitors into an interesting "crime scene".

Our Honorary Expert

By Syam Roslan and Siti Khadijah Bte Mohd Ezat
(Photo: Criminal Investigation Department)

The Honorary Volunteer Special Constabulary (VSC) scheme was established in 1996 to attract and retain experts from various professions who wish to serve the community through volunteering with the Singapore Police Force (SPF). These Honorary VSC officers support regular officers in their policing work based on their specialised skills and expertise while also supporting other VSC officers in their line of work.

Unlike the regular VSC officers who have to meet a minimum of 16 service hours, Honorary VSC officers are only expected to fulfil four hours each month, which is equivalent to conducting at least one lecture or to offer one advisory session per month.

In this issue, *Police Life* interviewed Dr Vrizlynn Thing Ling Ling, to uncover more insights into her role as an Honorary VSC officer.



Tell us more about your profession.

I am currently the Senior Vice President, Head of Cybersecurity Strategic Technology Centre, and Head of Forensics & Threat Hunting at ST Engineering. My key role is to lead and drive security technology innovations to enable the creation of differentiating products, solutions and services. I also provide thought leadership and guidance to my team members, who are cybersecurity subject matter experts, to provide security assessment and advice on strategic projects across all sectors. In addition to my portfolio at ST Engineering, I am also an Adjunct Associate Professor at the National University of Singapore, where I conduct lectures for post-graduate courses such as Systems Security, Network Security, and Topics in Information Security.

When did you join the SPF as an Honorary VSC officer and what is your role?

I was invited by the Criminal Investigation Department (CID) to join the Honorary VSC scheme to contribute my expertise.

In January 2016, I became an Honorary Assistant Superintendent of Police (Hon ASP (V)) and my role is to conduct and share my research findings with the SPF officers on topics such as security, privacy and the effects of technological advancements on crimes and investigations.

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During one of our in-service, Dr Vrizlynn managed to take a difficult topic such as Chat-App Decryption and explain it in a clear, concise and understandable way that captivated the audience. I was also fortunate to attend Dr Vrizlynn's presentation on tracking bitcoin transactions and criminals where she kept engaging our minds with case studies and different mixing models that a criminal may adopt. I learnt a lot about both topics from her and I am better able to relate them to my current work in cybercrime research and development.

”

Mr Mohamed Akbar Khan Bin Akhtar,
Staff Officer (Research & Development),
Technology Crime Policy Branch,
Technology Crime Division,
Criminal Investigation Department

How has your expertise contributed to SPF's work?

With the knowledge and expertise that I have in the field of cybersecurity and digital forensics, I am able to provide insights into the different detection, identification and investigation approaches that are then shared with the officers from CID and other relevant divisions during the talks and seminars that I conduct. I also make it a point to share with the team various state-of-the-art methods to verify the authenticity of evidence.



What spurs you on as an Honorary VSC and how do you balance your work commitments with your VSC duties?

Apart from being able to share my knowledge and expertise with the SPF officers, I thoroughly enjoyed the learning experience as an Honorary VSC officer as it had helped me to gain more experience and skills within my field. The awareness and knowledge acquired also helped me to identify the gaps in ready technologies, and allowed me to better shape and provide advice on some of the more forward-looking technological research and development work in the scientific and research community.

I have a strong interest in cybersecurity, crime and forensics. Thus, other than my day-to-day work, I also make it a point to read up on the latest news and conduct additional analytical work during my free time. I do not see my Honorary VSC duties as an additional commitment. It is in fact another great opportunity to put my interest to good use. It certainly is fulfilling to be able to do my part to contribute to the security landscape of Singapore.

The Honorary VSC scheme plays an essential role in providing the SPF with officers of various industrial expertise who are able to contribute to the advancement of policing work. This scheme also provides members of the public who have a passion to serve with the men and women in blue while retaining their civilian careers. Although they are not full-time officers, these Honorary VSC officers serve with a passion that is no less than regular police officers. They too are united with the same goal of keeping Singapore and our homes safe and secure!



You Can Run But You Cannot Hide

By Hadi Hafidz
(Photos: Operations Department)

From smartphones to self-driven cars, the 21st century has evolved rapidly with countless technological innovations and advancements. Moving along with the times, the Singapore Police Force (SPF) has also been leveraging technology to enhance its operational effectiveness. Read on as Police Life shed light on how the SPF is leveraging thermal-imaging capability to complement its crime fighting work.

The SPF has been conducting ongoing trials on the use of drones to complement police operations. To further leverage the drone technology, the SPF has attached a thermal-imaging camera to a drone to enhance its capabilities to search for missing persons and detect suspects hidden in forested areas. There is no escape from its heat-detecting ability as any heat-emitting objects will appear as red silhouettes on a screen affixed to the drone controller.

Targeted Detection

To avoid the confusion of having a screen showing a sea of red due to the heat emission from a range of heat-emitting sources, the thermal-imaging camera could be adjusted to detect a range of temperatures. For example, by adjusting the camera to detect a temperature of 36 degree Celsius, only humans, animals or objects of that temperature will appear as red silhouettes on the screen.

Since 2017, the SPF has been utilising such technology to assist in their ground operations such as raids and other enforcement actions. Most recently, the thermal-imaging camera



was deployed during a five-day enforcement operation led by the SPF and supported by the Central Narcotics Bureau, Immigration and Checkpoints Authority, Singapore Civil Defence Force and Singapore Customs.

On 24 October 2018, officers from the various agencies acting on intelligence raided an area of thick vegetation surrounding the Bukit Timah Expressway to search for illegal immigrants. The raid saw the arrest of five Indonesian men who were suspected to have committed immigration offences, and the seizure of a large number of contraband cigarettes.

"The technology complements our ground surveillance capability. It has supported us in various deployments such as the tracking of missing persons in forested areas and detection of potential criminal activity," shared Superintendent of Police Audrey Ong, Head Operations of Jurong Division.

With the successful use of such technologies, the SPF is poised to enhance its operational effectiveness and efficiency to continue its mission of preventing, deterring and detecting crime.



Zero-ing in on a STAR Sniper

By Hadi Hafidz
(Photos: Special Tactics and Rescue)

In the northern part of Singapore, a forested area exudes calmness, with the grass and leaves rustling from the slight breeze. Camouflaged within this veil of calmness is a man in a prone position for the past few hours with unwavering focus, while remaining as still as a statue. He takes a deep breath, holds it in and pulls the trigger. With pinpoint accuracy, he takes down a hostage-taker from a distance away.

Such are the scenarios that our Special Tactics and Rescue (STAR) Snipers from the STAR unit are professionally trained for. They specialise in long-range shooting as they provide both armed support and conduct situational observation from afar. In this final instalment of the STAR trilogy, *Police Life* interviews Sergeant (Sgt) 'K' who has been in the STAR unit for the past three years, as he shares insights on the motivation and challenges of a STAR Sniper.

The journey began when Sgt 'K' was serving his National Service (NS) with the Singapore Armed Forces (SAF), where he gained exposure in long-range shooting and began developing an interest in it.

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REIGNITED PASSION

After completing his NS, Sgt 'K' worked as a first-aid trainer for about a year. He came across the STAR recruitment advertisement on Facebook one day, which rekindled his interest to pursue a career in this specialist field. More importantly, he believed that he had the physical fitness, mental resilience and weaponry skills to contribute to the SPF's fight against crime.

Sgt 'K' applied directly to be an officer for the STAR unit, with the ultimate ambition of becoming a STAR Sniper. He pushed through the mental and physical rigours of the initial eight-month course to be certified as a



STAR operator. He then spent two months in the Basic Air Diving course and the Basic Oxygen Diving course, which all STAR operators had to go through.

After completing all the courses, he was selected for the month-long Advanced Sniper Course (ASC). Different from the 10 initial months of training, Sgt 'K' shared that the course presented a more mental than physical challenge.

"During the ASC, we were regularly trained in long-range shooting while remaining still in a prone position for hours. It was extremely challenging to remain focussed. When your whole body began to feel numb after hours in prone position, you could only relieve the numbness by stretching without moving abruptly and attracting attention. Staying awake was another challenge in itself when the trainings were conducted through the night," shared Sgt 'K'.





As STAR Snipers are required to remain 'invisible', they are also trained in cover and concealment. Usually deployed some distance away from their target location, a STAR Sniper is also trained to select the best route, and move stealthily using their camouflage skills towards it. All of these are executed while having their standard assault gear of about 20 kilograms (kg) on. Depending on the situation, they may even be required to carry an additional 30kg of equipment to aid in observation and concealment.

THE GRAND FINALE

The final hurdle - before Sgt 'K' could officially be called a STAR Sniper - was the test of a simulated STAR Sniper mission, in which these operators applied what they learnt during the ASC.

"I recalled being dropped off and navigating my way through to the target location. A few hours later, I eventually arrived and set up my post. My job then was to get in position and be ready to shoot the distant target upon receiving the command through the communications set. The toughest part of the mission was that the wait for the command took more than 12 hours!" exclaimed Sgt 'K'.



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Despite the extreme focus and patience required throughout the ASC, Sgt 'K' eventually completed the course. However, training does not end there. To further enhance their adaptability based on terrain, STAR Snipers go through additional courses overseas. For example, STAR Snipers have regular trainings at the field firing ranges in Australia, allowing them to fire up to a kilometre.

The terrain also allows them to train in strong winds - whereby firing an accurate shot requires the analysis of several environmental variables including wind direction, temperature and altitude. Furthermore, training in different terrain improves their adaptability to varying weather conditions, as the STAR Snipers would need to acclimatise themselves from Singapore's tropical weather to cold weather such as in Australia.

Sgt 'K' also shared that, to constantly improve on his ability, he initiates his own training on his days off. Sgt 'K' recently picked up Brazilian Jiu-Jitsu which helps a lot with his endurance and agility. He also does weight and endurance training where he had to load up a 20kg backpack and embark on a 10 kilometres endurance run-walk.

THE MOTIVATIONAL FACTOR

Due to the risks involved as a STAR Sniper, his family members are understandably worried. But Sgt 'K' continued to receive their continuous support as they know the unwavering passion that he has for the job.

"Regardless of whether I have to report for training or activation, my family would always hug me tightly when I return home safely. This motivates me to perform my utmost best during training so that when on missions, I will be able to help ensure that the victims of crime can go home and feel the embrace of their family members like how I have always felt with my own," shared Sgt 'K'.

STAR Snipers require an extremely high level of patience and focus, as the wait for the split-second moment to pull the trigger is unpredictable. Their roles are critical as they provide the necessary armed and observational support to their fellow STAR operators, to ensure that the STAR unit continues to provide the highest level of tactical armed response when called upon to safeguard Singapore's every day.

*This article is the final part of a three-piece profile feature of our STAR officers in celebration of the 25th anniversary of the STAR unit.

The first and second part of the three-piece feature on the STAR operators and the STAR Main Course can be found in the previous two issues of *Police Life* magazine.

For SPF officers who aspire to be part of the STAR family, the STAR unit will be recruiting officers for the 20th batch of the STAR unit from November 2018 to January 2019.

For members of the public who are interested to apply directly to the STAR unit, do visit our Singapore Police Force's Facebook page to sign up for the STAR selection course.

Behind the Scenes: SPF's Festive Videos

By Irwan Shah
(Photo: Public Affairs Department)



This year, to celebrate the Chinese New Year, Hari Raya, Deepavali and the New Year, officers with various talents came together to sing and dance their way into the hearts of the community. The performances which they put together in four music videos quickly went viral, even with the media chiming in on the hype. The videos, which were posted on the Singapore Police Force's (SPF) Facebook (FB), attracted a whopping 1,048,000 views and received lots of positive reviews. Police Life goes behind the scenes to unveil the collaborative effort of officers from the various SPF units.

Conceptualisation and Forming

The New Media Team (NMT) from the SPF's Public Affairs Department (PAD) are constantly exploring new and creative ways to engage members of the public through the SPF's social media platforms. The festive video idea came up during one of such brainstorming sessions. While the NMT led the festive video project, the PAD's Media Production & Liaison team (MPL) took the lead on the artistic direction for the videography. The two teams from PAD then joined forces with the SPF Band, the musical masterminds behind the productions, to select suitable songs for each of the music videos. The SPF Band would then produce their rendition of the selected songs and work together with the MPL team to choreograph the music videos.

"We definitely needed the SPF Band to come on board for this project as they are the most important factor in getting the festive videos to work. Their ability to rearrange music, forms the backbone for us to work with," emphasised Mr Peh Mingcheng who was the chief videographer from the MPL team.

Talents Across the Force

Following the conceptualisation process, the team began scouting for talented singers and dancers across the SPF. The selected officers (singers and dancers) then worked together with their respective music arrangers and the SPF Band officers – who are musicians, singers and dancers themselves – to fine-tune their parts within the various music arrangements and ensured that the dance choreographies were executed effortlessly.

The talents had to quickly adapt and follow the directions of their music arrangers regardless of their rank or seniority. For example, Superintendent of Police (Supt) Roy Lim,



Head of Bomb and Explosives Branch (BEB), had to sing in Malay for the Hari Raya Aidilfitri music video! Supt Lim thoroughly enjoyed the entire recording process as this was an opportunity to 'test' out his language learning skill and to also show another side of himself to his peers.

"I had a wonderful time with my colleagues. Instead of always being perceived as the stern-looking investigation officer that appears in the news, it was great to show the lighter side of myself. It shows that we as police officers know how to let our hair down and have fun too," chuckled Supt Lim.



Overcoming Challenges

Like all projects, no success can be achieved without their own unique set of challenges. The music arrangements, dance choreographies, art directions and costumes had to be finalised within two to four weeks before the actual video shoots.

The video shoot itself typically took up to two days to complete. Thus, time became the main binding challenge for those involved, as each officer had to juggle between work commitments and the video production. Eventually, everyone managed to overcome their challenges through



constant and clear communication with one another and, most importantly, the common goal and understanding that unites our officers.

"It is always a challenge to juggle our primary roles and such ad-hoc commitments. However, the flexibility and support of our superiors, coupled with the fun-filled memories that were forged at every practice session, kept us going," recalled Sergeant Thinesh Kaneson, an Investigations Officer from Jurong Division, who was one of the dance choreographers involved in the Deepavali video.

The unwavering teamwork, strengthened by full dedication and commitment, resulted in the success of the productions. Furthermore, new friendships and memories were forged through the power of arts.

Kudos to the officers involved!

Viral in Numbers

Total Number of Views

1,048,000

Total Number of Reactions

19,300

Total Number of Comments

1,321

Total Number of Shares

14,350

*Statistics as of 31st December 2018

Check out the videos here!

Chinese New Year



<https://www.facebook.com/singaporepoliceforce/videos/10157190779009408/>

Hari Raya Aidilfitri



<https://www.facebook.com/singaporepoliceforce/videos/10157551524839408/>

Deepavali



<https://www.facebook.com/singaporepoliceforce/videos/505781053233605/>

New Year



<https://www.facebook.com/singaporepoliceforce/videos/1953648794756177/>



Lester Lim
Police Coast Guard

Muhammad
Dzul Adly
Police Coast Guard

Melrize Ng
Police Coast Guard

THE SENTINELS

No one knows our territorial waters better than **Police Coast Guard** officers. Highly trained in seamanship, communications, radar and weaponry, they are the ever-vigilant gatekeepers who prevent threats from reaching our shores. More than just a job, it is a career that makes a real difference by safeguarding every day.

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