

Note From the team

Keeping Singapore safe and secure is the raison d'être of the Singapore Police Force (SPF). This is also the reason why the SPF constantly strives to improve its operations, upgrade its technology and keep up to date with the latest developments. However, beyond improvements within the organisation, the SPF also recognises that Police-community partnership plays a critical role in safeguarding Singapore every day.

Cooperating with our community partners gives us an extra set of 'eyes' and 'ears' on the ground. Indeed, grassroots movements such as Citizens on Patrol and Vehicles on Watch have successfully helped to solve crimes, and stand as a testament to the power of cooperation between the Police and the public.

Most importantly, it is through our public engagement that the SPF understands the needs of the community and collaborates with the relevant organisations to tackle these problems. The past years have witnessed the SPF working with a variety of organisations, ranging from Non-Governmental Organisations (NGOs) to commercial companies. To celebrate our partnership with the community, read about the combined efforts and discover ground-up programmes in this special edition of *Police Life* Magazine.

So here's a big THANK YOU to our community partners. Let us continue to work together and build a safe and secure Singapore!

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Acknowledgement

Special mention goes to all the SPF's departments and community partners for their contributions to the publication of this special issue of *Police Life*.

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In Perspective with Director Community Partnership

By: Deputy Assistant Commissioner of Police Pauline Yee



As Director of the newly formed Community Partnership Department (CPD), my team and I are tasked with the challenge of bringing the Singapore Police Force (SPF)'s community engagement programmes to greater heights. In my years of service, I have served in various positions which included Officer in Command (Patrol) Jurong Division, Commanding Officer Changi Neighbourhood Police Centre and Deputy Commander Jurong Division. I am grateful that these postings gave me the opportunity to work closely with various community partners such as schools, grassroots organisations, security personnel, businessmen and volunteers to roll out Community Safety and Security Programmes. Being familiar with the benefits and challenges of implementing such programmes places me in good stead to evaluate and streamline them.

The CPD was formed on 18 March 2016 to further SPF's efforts in engaging the community. It demonstrates the Force's commitment in working with the public to fight crime and threats of terrorism. Over the years, we have forged strong relationships with our community partners. These relationships are built on trust through close collaboration with our community partners with the aim of providing a safe and secure home for our people and a conducive environment for business to flourish. Our low crime rate is testament to the success of our community policing strategy. According to the Economist's Safe Cities Index 2015, Singapore was ranked top in terms of personal safety. Furthermore, there was a 2.1% decline in the latest general crime statistics collated between January to June 2016.

We envision that CPD will be able to deepen current levels of engagement with various community sectors and establish new areas of partnership. Through engagement efforts, we aim to cultivate the right attitude amongst

individuals so that they will recognise the importance of staying vigilant to guard against crime and terrorism, and develop a sense of responsibility over their own safety and security. In addition, we hope to mobilise the community into taking action for the greater good of society in the event that Singapore's safety and security is threatened.

SGSecure, seeks to realise this very aim. SGSecure is a national movement initiated by the Ministry of Home Affairs (MHA) to engage, sensitise, train, organise, mobilise and exercise the community to better protect ourselves against terrorist attacks. Underlying this campaign is the key message that the Police cannot be everywhere and that each member of society has a part to play in protecting our homes and our nation.

"The Police cannot be everywhere and that each member of society has a part to play in protecting our homes and our nation."

As such, we strive to build a self-help community to serve as a key line of defence against threats to Singapore's safety. Our established community network will allow the movement to gain momentum as we bring the training into neighbourhoods, schools and workplaces. Residents will be educated on the suspicious tell-tales signs to look out for, skills such as Run-Hide-Tell to help them survive an attack and how to lodge a report of an attack or any suspicious activity. These skills are relevant and highly applicable to daily living as they keep an active lookout for crimes and protect themselves against imminent danger.

The community will also be urged to subscribe to our Police Community Alert Service in order to keep abreast with the latest information on crime and terrorist threats. Moreover, they will be able to sign up for our volunteer schemes, either as a Volunteer Special Constabulary or Citizens On Patrol, to patrol the neighbourhood and spread crime prevention advisories. The active involvement of our community will enable us to raise overall community vigilance, resilience and cohesion as more community leaders will be ready to render help to others during an incident or crisis.

In addition to rolling out SGSecure, the CPD will also review its current programmes to identify which effective programmes can be further expanded in scale and scope, and which programmes can be folded or improved. This stock-take will enable the SPF to focus its resources and maximise them in order to enhance our effectiveness.

As CPD embarks on its new journey, we will continue to build on the strong foundation of public trust and community partnership laid over the years to achieve our vision – to develop an active, vigilant and empowered community with a heart to protect our safe and secure home.

"Our Low Crime rate is testament to the sucess of our community policing strategy."

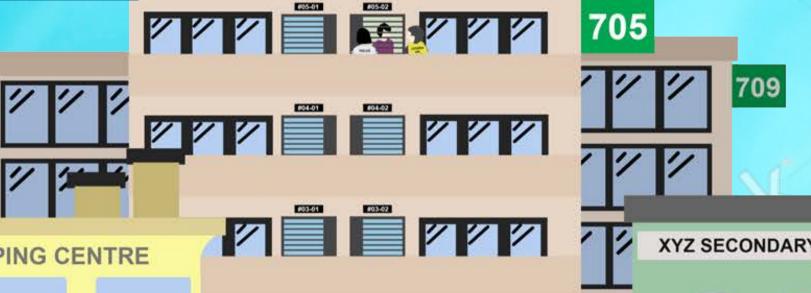
Our Community at a Glance

Safety and Security Watch Group (SSWG)

As a platform for discussion between property owners and the SPF, various members of the SSWG have worked with the SPF for local threat assessment and security enforcement, especially for the management of high profile events and crowded locations.

Citizens on Patrol (COP)

COP is part of the SPF's Community Safety & Security Programme which seeks to get residents and grassroots leaders involved in preventing and deterring crimes by conducting patrols in their neighbourhoods.



ABC SHOPPING CENTRE

HOUSEHOLD PRODUCTS

POLICE



Singapore Road Safety Council (SRSC)

SRSC was established with the aim of nurturing cooperation between local authorities and agencies for a holistic approach towards road accident prevention. Since its inception in 2009, the SRSC has partnered with SPF for many of its campaigns and public education activities.

Central Youth Guidance Office (CYGO)

Comprising officers seconded from the Ministry of Education, the Ministry of Home Affairs and the Ministry of Social and Family Development, CYGO was set up with the intention of engaging youths-at-risk to steer them away from crime.

Vehicles On Watch (VOW)

Officially launched in May 2015, the VOW is a project to propagate the use of in-vehicle cameras to monitor car parks. Several grassroots leaders and associations have helped to spread the message to residents, who have in turn helped the SPF by providing residents with a new crime-fighting tool.

Dormitories

WESTSID

Housing many foreign workers, the dormitories collaborate with the SPF to share safety and security tips and crime knowledge with their residents. They organise many activities like patrols and roadshows, and even appoint Foreign Worker Ambassadors as role models.

WESTSIDE DORM

712 A

SCHOOL



National Police Cadet Corps (NPCC)

One of the most popular uniformed groups in Singapore, NPCC is a close partner of the SPF in reaching out to the youths. Apart from learning more about crime and the SPF, the cadets also have opportunities to help out with SPF's activities.

National Crime Prevention Council (NCPC)

Dedicated to promoting public awareness of and concern about crime and to propagate the concept of self-help in crime prevention, the NCPC is a non-profit organisation who has collaborated actively with the SPF since its inception in 1981 for many initiatives like Crimewatch and the iconic Delta League.

U-Lock Campaign

The U-Lock campaign launched in January 2014 is an educational outreach to encourage the use of the U-lock, coupled with the distribution and installation of the U-locks to residents' bicycles. With a sturdier built, the U-lock is a stronger deterrence than the conventional chain locks against bicycle theft.

Non-Governmental **Organisations**

The partnership between the Singapore Police Force (SPF) and Non-Governmental Organisations (NGOs) has been fulfilling over the years. The Police has been working with the Singapore Road Safety Council (SRSC) and the National Crime Prevention Council (NCPC), to inculcate good safety practices among all road users, and to spread the crime prevention message respectively. Owing to the strong collaborative efforts between the SPF and NGOs, Singapore continues to uphold its reputation of being one of the safest cities in the world.

Collaborations with the NCPC

One of the best known collaborations between the SPF and the NCPC is for the popular documentary drama (docudrama), Crimewatch. First aired in November 1986, this docudrama aims to encourage public spiritedness and self-help, which serves to strengthen the relationship between the SPF and the community. To date, Crimewatch has become one of Singapore's most well-received and long-lasting television programmes, marking its 30th anniversary

this year. Featuring SPF's officers as part of the cast, Crimewatch re-enacts real-life cases, provides crime prevention tips and updates the public on the latest crime trends. Its success in soliciting public assistance was proven when a case of an unsolved murder of a 19-year-old national serviceman was cracked after it was featured on the docudrama. With valuable information provided by the public, the Police was able to arrest nine men involved in the murder.

"Crimewatch has been effective in spreading the message that many types of crime can be prevented if we do our part," said Mr Tan Kian Hoon, Chairman of NCPC. "The public has also become more trusting of our Police's capabilities and efficiency in law enforcement. We are proud that the NCPC and Crimewatch have been the catalysts in helping the Police to keep Singapore safe," he added.

"Crimewatch is a bridge between the Police and the public. Owing to this bridge, SPF's crime prevention and crime-busting efforts have benefitted greatly from the support of the members of the public."

Deputy Superintendent of Police Law Jimmy, Head Media Production and Liaison, Coordinator for Crimewatch

Apart from the docudrama, the Crime Prevention Proficiency Badge Scheme is also instrumental in crime prevention efforts. Launched in 1982, the scheme which was initially introduced to the Singapore Scouts was extended to three other uniformed groups, namely, Girl Guides Singapore, St. John Ambulance Brigade and the National Police Cadet Corps. Comprising theoretical and practical tests, the scheme educates students on the latest crimes and relevant preventive measures. To date, more than 4,000 students have been awarded the

The NCPC again, proved to be a valuable partner to the SPF in 2014 when Singapore witnessed an increase in annual crime rate for the first time in 30 years as a result of E-commerce scams. Graced by Mr S Iswaran who was then-Minister, Prime Minister's Office, Second Minister for Home Affairs and Trade and Industry (Centre), Mr Tan Kian Hoon, Chairman of NCPC and Commissioner of Police, Mr Hoong Wee Teck, the Anti-Scam Publicity Campaign was subsequently launched on 28 November 2014 and was widely publicised. From the publicity of billboards to YouTube videos, the nationwide campaign tapped on nearly all social media platforms available to spread anti-scam messages.

"Unlike other crimes where neighbours or members of the public can keep a lookout for one another, online scammers strike when victims are in the cyber world. Therefore, the most effective way to prevent such crimes is to increase awareness and remind all of the need to be vigilant when in cyberspace," said Mr Tan.









Collaborations with Singapore Road Safety Council (SRSC)

With the help of SRSC, the Traffic Police (TP) successfully launched several movements and programmes that sought to promote safer road usage. In conjunction with the Singapore Road Safety Month (SRSM) 2015, the "RoadPro" mobile application was also launched on 9 May 2015. Besides fostering a culture of safe and courteous road use, the "RoadPro" mobile application provides tips on road safety. Prior to the SRSM, the "Use Your RoadSense" movement was launched in April to educate and engage road users on road safety practices.

To reinforce the importance of road safety, the Singapore Ride Safe 2015 dialogue session was jointly organised with SRSC for the ninth year to discuss road safety issues that concern motorcyclists. The session which saw the participation of about 80 road users culminated in an agreement on good road practices which formed the basis for RoadSense's campaign messages.

Apart from collaborations with road users on road safety, SRSC also works with the TP in identifying the dangers of drink-driving and initiating prevention efforts. In December 2015, the TP conducted an islandwide enforcement operation in the wee hours of the morning to crack down on drink-drivers. Apart from the enforcement actions during the operation, responsible drivers who engaged valet services after drinking were commended as part of AsiaOne's Anti-Drink Driving Campaign 2015, which aims to inculcate responsible driving habits among members of the public.

The DirectAsia.com Safer Roads Campaign 2015 was also part of the prevention initiatives by SRSC and TP aimed at reducing traffic fatalities to zero by inspiring motorists to become role models for other road users. Spotting the tagline 'Drive to Zero Accidents', the launch of the 'Spot the Conscientious Motorists' programme in 2013 saw the commendation of more than 70 conscientious motorists for their exemplary road user behaviour, bringing the total number of conscientious motorists spotted to 600.

"I'm pleased to note that the SPF and community partners have played a vital role in helping us to achieve our mission towards safer roads in Singapore."

Mr Bernard Tay, Chairman of SRSC

SUCCESSFUL COLLABORATIONS WITH NGOS

Recognising the importance of community partnership, the SPF appreciates the initiatives made possible with both the SRSC and NCPC. The successful outreach of road safety and crime prevention messages would not have been possible without the continuous collaborative efforts with the NGOs, who share the same mission of improving safety in Singapore. Together, the SPF and the NGOs will continue to safeguard Singapore every day.

Grassroots

With its mission to protect the people who live in Singapore from crime and all manner of criminal harm, the Singapore Police Force (SPF) has worked hard to safeguard Singapore every day. This would not have been possible without the cooperation of grassroots organisations as their relentless efforts help to extend SPF's outreach on preventing, deterring and detecting crime.



Citizens on Patrol (COP)

and proactively conduct patrols in the neighbourhood. constituency."

"With a strong network and adequate training provided, residents can help complement the Police efforts to combat crime together more effectively," said Mr Norman Aw, Chairman of Canberra Citizens' Consultative Committee (CCC). The efficacy of this collaboration was proven when COP members under Canberra Zone 5 Residents' Committee (RC) spotted foreign-registered vehicles during one of their regular patrols, leading to the apprehension of perpetrators involved in a case of smuggled contraband cigarettes.

With his prior involvement in community policing, Mr Bernard Chiang, Vice-Chairman of Braddell Heights' CCC, is actively involved in the recruitment and grooming of younger COP members to take over retiring COP members. One such initiative under Mr Chiang's charge is the setting up of the Braddell Heights COP Facebook page which aims to encourage participation and facilitate information sharing with residents. "The Police are called in to respond to incidents and have done an excellent job thus far. However, to better prevent crime before it occurs, it remains crucial for citizens to do their part for the community," he stressed.

Similarly, Mr Pragash K., former Chairman of Teck Ghee RC Zone 'H', who was awarded the Commissioner of Police Commendation Award in 2014, reiterated the importance of COP.

Since 1997, the partnership between the SPF and "We go around our neighbourhood and talk to the community was formalised with the launch of *residents during our house visits to spread crime* the Neighbourhood Watch Zone (NWZ). The NWZ prevention messages, so that residents will feel enlisted the help of the community to look out for their comfortable sharing their concerns with us. It is neighbours. Today, the NWZ has evolved over time heartening to witness the number of crimes and into the COP, a programme which enlists the help of *unlicensed moneylending harassment cases* volunteers to serve as the 'eyes' and 'ears' of the Police, decreasing over the years within Teck Ghee

> "Safety and Security is everyone's responsibility. It is heartening to see citizens stepping up and taking responsibility for the safety and security of their neighbourhoods and their loved ones. Thank you to all of them."

Assistant Superintendent of Police Choo Guan Sion,

Officer in Command, Community Policing Unit, Serangoon Neighbourhood Police Centre





Vehicles on Watch (VOW)

To keep vehicles safe from crime, the Bedok Division initiated the VOW project in May 2015 which aims to unite residents with in-vehicle cameras. Residents were engaged to keep the cameras on after the cars were parked. The initiative was proven effective when it helped to solve a Theft from Vehicle (TFV) case in September 2015.

"The VOW project allows for collaboration with the SPF to help deter and solve crimes such as TFV. As a result of the collaboration, we have a safer and more secured neighbourhood," said Mr Wong Peng Thim, Chairman of Pasir Ris (Zone 9) RC.

From the installation of cameras to the setting up of signages at car park entrances, organisations such as the People's Association, Automobile Association of Singapore and the Housing Development Board each played a part in this collaborative effort. With the strong support and endorsement from these organisations, the VOW project has expanded its outreach. To date, more than 1500 vehicle owners with in-vehicle cameras have signed up.

The SPF recognises the importance of such community collaborations and hopes to further the Police mission of protecting residents with these vehicles serving as additional 'eyes' for the Police.

"VOW would not have worked out if the residents do not have an in-vehicle camera in the first place. We had to bring in grassroots leaders and link them up with the Automobile Association of Singapore (AAS) in order to incentivise residents to purchase the CCTVs at a discounted price. Such collaboration has been instrumental in our success in preventing, deterring and detecting crimes involving vehicles."

Superintendent of Police Kiang Wen Ting, Commanding Officer, Pasir Ris Neighbourhood Police Centre

"Switch to U-Lock" Campaign

To combat the rising trend of Theft-of-Bicycle (TOB) cases, Changi NPC did an assessment of the situation in 2012 and concluded that many cases could have been prevented if bicycle owners had used stronger locks. This thus started the campaign to promote the U-lock.

"I witnessed the officers from Changi NPC and the Grassroots leaders working hard to install the bicycle U-Locks for Changi-Simei residents. The U-Lock is strong and I encourage the residents with bicycles to use them," said Member of Parliament (MP) Jessica Tan during a CCC meeting.

Many community partners enthusiastically participated in this outreach initiative, from conducting joint checks with officers to proactively approaching cyclists to talk to them about U-locks. As a result of the "force-multiplier" effect achieved with the help of community partners, a significant decrease in TOB cases was achieved. Officers of Changi NPC see this not only as an opportunity to fight crime, but also to foster goodwill and pave the way for more partnerships with the community.

"...the collaboration is definitely important as it further enhances the rapport between the Police and Community."

Sergeant Syah Nizam Bin Zainudin, Community Policing Officer, Changi Neighbourhood Police Centre





Project ROPE (Reaching Out through Public Education)

With several reports made on scratched cars within the Sennett



Estate, the Community Policing Unit (CPU) of Toa Payoh Neighbourhood Police Centre collaborated with their community partner, the Sennett Estate Neighbourhood Committee (SENC) on the issue.

Aware that many residents are not around in the daytime, CPU officers roped in the domestic helpers as partners. On 26 October 2014, the CPU held an event entitled 'Community Home Safety & Security Night' at Chempaka Park within the Sennett Estate to educate this target group.

Graced by MP Sitoh Yih Pin and supported by the Potong Pasir CCC, People's Association, NParks, as well as the Singapore Civil Defence Force (SCDF), knowledge on the identification of suspicious persons, activities and vehicles as well as the procedures of reporting crucial information to the authorities were imparted to domestic helpers.

"The event has created awareness amongst the domestic helpers on safety and security concern within the estate," said Mdm Wendy Tan Wan Li, Chairperson of SENC.

"This initiative would not have been possible without our grassroots partners' strong support and collaboration. We are thankful that many of these grassroots volunteers often went the extra mile to reach out to the community to keep their neighbourhoods safe and secure."

Senior Station Inspector (2) Poh Ah Keong,

Deputy Officer in Command, Community Police Unit, Toa Payoh Neighbourhood Police Centre

OUR GRASSROOTS, OUR VALUABLE PARTNERS

The SPF has always valued partnerships with grassroots members as they facilitate communication and engagements between SPF and members of the public. With the success of initiatives like COP, VOW, U-Lock and Project ROPE, community awareness on crime prevention has definitely increased. Going forward, the SPF looks towards achieving greater success as it works closely with the grassroots to educate the public on the SGSecure movement – to create public awareness on the do's in times of terror attacks.

Youth Engagements

The future success of Singapore is dependent on today's youths. It is therefore paramount that they are taught well, be it to keep them from straying from the law or to guide them to the right paths before it is too late. Thankfully, the Singapore Police Force (SPF) has many community partners focused on helping youths-at-risk and educating youths about crime and staying vigilant.



National Police Cadet Corp

"To develop our members to be active citizens and community leaders, by working in partnership with the Singapore Police Force to fight crime and keep Singapore safe" is the noble mission of one of SPF's key partners, the National Police Cadet Corp (NPCC).With merely one unit comprising 30 cadets in Bartley Secondary School when it started in 1959, the NPCC has grown exponentially over the years, totaling 148 units across Singapore, with approximately 15,000 cadets, officers and volunteers to date. The NPCC is one of SPF's strongest partners, collaborating with the SPF for several of its initiatives such as the Police Youth Ambassadors (PYA) programme and Community Safety and Security Programme (CSSP) within the school community. This requires them to do a multitude of activities, from going around reminding tourists to be wary of crime in the Sentosa Outreach programme to attending Policing and Law courses.

The NPCC has proven to be a great success among youths. The success of NPCC lies not only in the fact that their enthusiastic participation has provided valuable assistance for SPF's initiatives, but also helped these cadets in gaining knowledge about crime prevention measures and the recent SGSecure initiative.

"Their commitment to ensuring the safety of guests has always impressed us and we look forward to working with them to enhance the safety and security measures put in place to keep our guests safe"

Inspector Joreen Ong, Deputy Officer in Command, Community Policing Unit, Bukit Merah West Neighbourhood Police Centre



Central Youth Guidance Office

Established by Mr Masagos Zulkifli, then-Minister of State for Education and Home Affairs, when he became the chairman of National Committee of Youth Guidance and



Rehabilitation, the Central Youth Guidance Office (CYGO) was formed to tackle youth delinquency issues and help youths-at-risk. While it has its own independent initiatives, it frequently collaborates with the SPF to give Police Officers mentorship training for youths-at-risk. In May 2016, SPF's Delta League mentors attended a one-day workshop conducted by CYGO's Assistant Director Mdm Fazilah Maricar who shared tips on how to mentor youths-at-risk.

Youth mentorship plays an important part in our efforts to prevent youth delinquency and crime. It is easier to nip the problems in the bud rather than dealing with it when they are full blown. Many of the youths, especially those from broken families, simply need a helping hand to guide them on the right path. "In one of CYGO's conferences, there was a boy on stage telling his life story...I still remember the words by the boy on stage 'Know Us First Before Judging Us'," recalled SSSgt Mohammad Nazrin Bin Salam. Needless to say, many of our Police officers, and in turn even more youths-at-risk, have benefitted from the workshops conducted by CYGO.

"I would like to say a big 'Thank You' for organising several workshops related to youth engagement to enhance each mentor in their daily work. I believe that the mentors (from any organisation) play an important role in connecting with and nurturing youths for a better generation."

Senior Staff Sergeant Mohammad Nazrin Bin Salam, Community Policing Unit, Bukit Panjang Neighbourhood Police Centre

Delta League

"One thing's for sure, I won't be getting arrested again. Now that I know how it feels to be on both sides of the law, I can say that being on the good side feels much better," said Mr Afiq Yusman, a participant of Delta League. The brainchild of Clementi Division, Delta League began with just a few football games between youths and Police officers, and has since grown to be one of the most iconic national youth crime prevention projects. The objectives of this initiative are simple: to keep youths meaningfully occupied during the school holidays, to establish camaraderie between the Police and youths, and to raise the youth's awareness on unlawful activities. The organising committee has grown from its early beginnings to include many community partners, namely the National Crime Prevention Council (NCPC), Football Association of Singapore (FAS) and various schools.

With the rapid expansion of Delta League, our community partners' assistance has proven invaluable. NCPC is responsible for the procurement, sponsorship and administrative duties. FAS endorses the use of various stadiums for the Grand Finals every season, provides Singapore Lion merchandise, and conducts coaching clinics to hone the skills of the participants. In addition, various schools demonstrated their support by lending venues for the district games leading up to the Grand Finals. Many parents also volunteered as coaches to guide the youths.

"Community Day gave us time away from football as well as an opportunity to bond with our teammates whom we do not know too well," said Mr Tan Chee Yong, Jastine Team Legolas A.F.C. Other than football, Delta League takes the chance to involve the youths in a plethora of other activities. The youths can attend workshops conducted by motivational speakers and also receive free tuition. Free tattoo removal services were also provided to give many youths-at-risk who were formerly associated with gangs a clean slate. All of these services are made possible by different community partners who have contributed in various capacities. Today, Delta League has evolved from a football league to a fully-fledged national youth engagement programme that is truly a community effort to help the youths.

"In the past, the Police officers conduct crime prevention talks to reluctant students within the confines of a classroom. Today, the youths are coming to us and they want to be part of the Delta League Programme," said former Public Affairs Department Director Mr Melvin Yong. The response to Delta League has been overwhelming. From its humble beginnings of four teams in 2011, Delta League is now one of the biggest football youth leagues in Singapore. The participants, especially the youths-atrisk, get a chance to turn over a new leaf, and distance themselves from gangs. In doing so, they change their lives through football, living up to the tagline.



"The success of Delta League to date is only made possible with the dedication and continuous effort of every community partner involved in the betterment of our youths."

Senior Staff Sergeant Md Herry Haryadi, Deputy Officer in Command, Community Policing Unit, Bukit Merah West Neighbourhood Police Centre



GUIDING OUR LEADERS OF TOMORROW

The betterment of our society over time relies heavily on educating and guiding the youths of today, so that they can continue to contribute to Singapore's success for the years to come. Our community partners have been instrumental in helping SPF contribute to the future of our society; the efforts of NPCC help to mould our leaders of tomorrow while the efforts of CYGO and Delta League give youths-at-risk the opportunity to turn over a new leaf early and protect their future. The SPF expresses its utmost gratitude to all community partners for their unwavering support.

Our Commercial Partners

The Singapore Police Force (SPF) is not alone in its mission to prevent, deter and detect crime. SPF's crime fighting capabilities are augmented by the strong spirit of collaboration of our commercial partners.

Marina Bay Sands and Gardens by the Bay

Marina Bay Sands (MBS) and Gardens by the Bay (GBB) collaborative efforts with SPF on the management of security issues on their premises are one of the successful examples of SPF's strong partnership with commercial partners. In December 2015, the 'Christmas Wonderland' at GBB and the 'Future of Us' exhibition at MBS attracted huge crowds to the Bayfront MRT vicinity. The area was not designed to handle such large crowds and consequently, there was congestion and jaywalking which posed a risk to the public's safety. Both MBS and GBB rose to the challenge by proactively developing a crowd control plan, which involved activating their own staff to manage the crowd with the use of barricades, tents and directional signs, and sought collaborations with the Central Division.

Owing to this proactive effort, Central Division officers worked with their crowd management staff to successfully maintain law and order at key areas and thus ensured the safety of the public for the events.

In addition, these organisations also actively participated in inter-agency talks with Central Division to provide feedback on safety and security issues in the area, as well as establishing protocols in the handling of various types of public safety and security situations.

"From the operational perspective, such as manpower and massive crowd management during major events, the strong collaboration has led to plans and solutions to tackle crowd control effectively, and improved communication among the agencies."

Assistant Superintendent of Police Francis Lim,

Officer in Command,
Community Policing Unit,
Marina Bay Neighbourhood Police Centre



Exercise Heartbeat 2015

Exercise Heartbeat 2015, a large scale, annual emergency preparedness exercise involving the SPF and the Singapore Civil Defence Force, took place in the wee hours of 18 November 2015. It started with a simulated terror swarm attack at Toa Payoh HDB Hub and ended with a chemical agent attack at One Marina Boulevard. This exercise was heavily aided by community partners from SBS transit, Safety and Security Watch Group (SSWG) members from Sentosa Development Corporation, One Marina Boulevard and HSBC Bank. From planning to logistical management, they assisted in every possible way. Emergency preparedness exercises are instrumental in shaping a cohesive response to national emergencies. The success of this particular exercise lies not only in the improved coordination between agencies, but also in raising awareness on the importance of being prepared.

"This exercise allows the SPF, the SCDF and the building stakeholders to discuss potential scenarios, run through the coordinated responses and further improve on them. Through this exercise, the stakeholders are more prepared to handle crisis situations."

Senior Staff Sergeant Ong Chao Hui Community Police Officer, Marina Bay Neighbourhood Police Centre



'ShopWatch' Community and Safety Programme (CSSP) at Sheng Siong Supermarket

To deter shop thefts, Sheng Siong Supermarket's Chief Executive Officer, Mr Lim Hock Chee, and former Commander Jurong Division, Assistant Commissioner Wilson Lim, launched the ShopWatch CSSP. As part of the CSSP, Sheng Siong's staff don retail watch vests which carry an anti-crime message to project the deterrence effect on theft. Jurong Division also provided training to the staff to help them better identify and handle shoplifters. Guided by the 'ASK' protocol – Ask the subject politely, ensure Safety first and Keep close to the subject, the supermarket staff learnt how to engage potential shoplifters carefully while ensuring their own safety. Other efforts that were part of the CSSP initiative included distribution of anti-shop theft posters, displaying the Police shop

theft standee at entrances and regular Police visits to retail locations. Owing to this collaborative effort between the SPF and Sheng Siong Supermarket, there was a marked decrease in the number of shop theft cases in Sheng Siong outlets.

"We would like to thank Sheng Siong Supermarket and their staff for making this joint collaboration possible. Police and retailers can work together to ensure a safer and more enjoyable shopping experience for all."

Station Inspector Kenneth Lim, Crime Prevention Officer, Woodland West Neighbourhood Police Centre



Retail Watch Group Training at Isetan Scotts

Departmental stores are one of the hot spots for crime and terror attacks to occur. Besides stepping up on patrols, the SPF also works closely with retailers to ensure shoppers' safety. One of such retailers is Isetan Scotts.

Isetan Scotts has established a close working relationship with Orchard NPC under Mr Ahmad Mustamam who is the Chief Security Officer of Isetan Scotts for more than a decade. Isetan Scotts and Orchard NPC have collaborated on many occasions to assist the SPF in its mission to prevent, deter and detect crime. Most recently, in preparation for the Great Singapore Sale, Orchard NPC reached out to retailers through the Retail Watch Group Initiative. The training, which saw the participation of 90 staff and sales promoters, covered counter-terrorism topics such as the key message of the SGSecure movement- Run, Hide and Tell, as well as tell-tale signs of a potential thief and how to adopt a customer-service approach to deter crime.

"The retailers play an important role in helping SPF to look out for potential crimes within their outlets."

Inspector Mohd Nizam Bin Mustaffa, Deputy Commanding Officer, Community Policing Unit, Orchard Neighbourhood Police Centre

Partnership with Dormitory Operators

Foreign workers form a significant part of Singapore's workforce. With the assistance of the dormitory operators and other government agencies, the SPF is able to promote crime prevention and improve safety and security among the foreign workers.

Jurong Division in particular, has 120,000 foreign workers, 23 purpose-built dormitories (PBDs) and 260 factory-converted dormitories (FCDs) under their jurisdiction. With such huge numbers of workers under their charge, Jurong Division is keenly aware of the need to have suitable initiatives to tackle crimes committed by or against foreign workers and to prevent public order incidents. With this in mind, Project Alliance was launched – a programme that engages several community partners who work with foreign workers, such as the Singapore Contractors Association Limited and the Dormitory Operators. As part of the programme, a cricket league was started and opened to all foreign workers residing in all the 23 PBDs. All the workers who had participated in the league underwent Foreign Workers Ambassador training and assisted the Police by spreading crime prevention knowledge and awareness.

As part of Project Alliance, Jurong Division organised roadshows as outreach efforts to the foreign workers. Regardless of the scale of the event, it remains notable that every effort made helps to bridge the gap between the foreign workers, the community at large and the SPF, creating a safe and secure environment for all. v



"The event will not be possible without their support. It is heartening to see each and every one of us playing a part to make Singapore a safe and secure place to stay in."

Staff Sergeant Affendy Bin Anuar,

Community Policing Officer, Nanyang Neighbourhood Police Centre

OUR COMMERCIAL PARTNERS' ROLE IS VITAL

Over the years, the SPF's commercial partners have played a vital role in assisting SPF in its mission of preventing, detecting and deterring crime in Singapore. As we prepare our nation for terrorist attacks with the SGSecure movement, the SPF looks forward to the continued support of our commercial partners in safeguarding Singapore every day.

By the Numbers

CRIMEWATCH

256 episodes aired

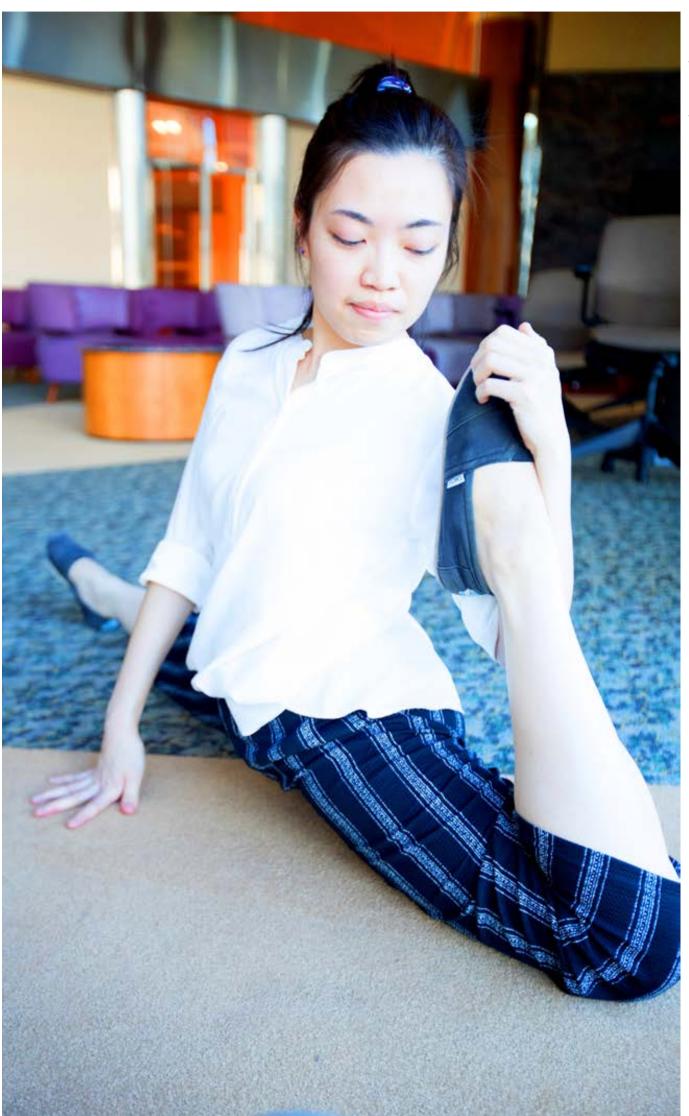
CITIZENS ON PATROL (COP)

9,300

COP members



One of Us



A brief description on your job scope and how long have you been in the Force.

Hi, I am Assistant Superintendent of Police Fiona Lim, currently a Community Partnership Officer (Programme Management) with Community Partnership Department . Currently, I deal mostly with SGSecure matters, the new national movement to engage, sensitise, train, organise, mobilise and exercise the community to better protect ourselves from terror attacks.

What keeps you going in your job?

The value of the work I do, knowing that it makes a difference to the larger community. It is important that we are striving to better the lives of others. The people around me are just as important. I have had the privilege of working under great bosses and alongside amazing colleagues when I was at Central Police Division, who taught me many things while I was learning the ropes. They showed me what "camaraderie" meant, picked me up when I was down and spurred me to become a better officer. I've learnt that to be a good officer, one first needs to be a good person.

What are your interests outside of work?

I will always try to make time for volunteer work and loved dancing. I started dancing when I was a kid — Chinese Dance in primary school, followed by two years of Rhythmic Gymnastics in secondary school. I switched to sports for a couple of years after that, but have recently fallen back in love with dance. Dancing allows me to momentarily put my troubles aside as it gives me the freedom of expression, teaches me the importance of communication, and allows me to experience the beauty of connection. It is a language that transcends cultures and brings people together.

What is the weirdest misconception you have heard about policing work?

Policing work is all exciting and full of action. Rather than that being the "weirdest" misconception about policing work, I am more inclined to label it as a common misconception. I have friends who come up to me expecting a CSI story, and I often dismiss them by sharing about the various types of challenges we faced and the extensive amount of planning and preparations behind any operations which requires us to be always ready to be recalled for duty at any time. Then again, this is what makes policing an extraordinary career.

Share with us your views and beliefs that you live by.

I believe in helping others within my means. I believe in seeing the good in every person and treating everyone with respect. To me, having a good heart is the most important. I may not agree with the beliefs of everyone, but everyone has a right to and should work towards achieving their goals, though this should never be done at the expense of others.

