

POLICE  
LIFE

# A Look Back at 2016

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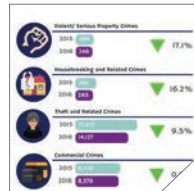
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## Note from the Team

2016 was the year where we saw more frequent and sophisticated terror attacks around the world, including, in our regional backyard. As Minister for Home Affairs and Minister for Law, Mr K Shanmugam warned in March, it is not a matter of “if”, but “when” a terror attack happens on our soil.

Against this backdrop, the Singapore Police Force (SPF) intensified its counter-terrorism measures. In June, we introduced the Emergency Response Teams as an additional tier of first responders to terrorist-related attacks. In October, thousands of personnel from other Home Team agencies, and the Singapore Armed Forces took part in Singapore’s largest counter-terrorism exercise to date. The exercise tested our capabilities and resolve, and we emerged better for it.

The community will play a crucial role when terror strikes. SGSecure was launched in September as a national movement to strengthen community vigilance, cohesion and resilience. To enhance SPF’s partnership with the community to fight crime and be prepared for contingencies, we saw the formation of the Community Partnership Department which oversees community partnership strategies, policies, structures and programmes. The new security landscape has also called for an evolution of the former Key Installations Command. In its place is the new Protective Security Command which takes on larger security roles beyond protecting key installations.

2016 also saw SPF’s continual efforts in leveraging technology to combat crime. Building on the success of Police Cameras (PolCam), Polcam 1.0, Polcam 2.0 will see the extension of PolCam beyond housing estates to town centres, neighbourhood centres and linkways leading to transportation nodes such as MRT stations and bus interchanges. On the roads, we deployed new state-of-the-art laser cameras, to deter speedsters. These cameras can now capture higher quality images and are also highly mobile, and more robust.

Underpinning our efforts in safeguarding Singapore, is the need to continually develop our people, our most important asset. With the launch of the unified Police Scheme, our officers can now look forward to greater opportunities to advance, specialise and develop.

2016 was an eventful year for the SPF. Threats evolve, and criminals get smarter. The onus is on us to stay a step ahead. Regardless of the challenges, we are committed to safeguarding our every day.

## Committee



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# Message From Minister K Shanmugam to the Home Team

Dear Home Team officers,

Happy New Year!

As we begin 2017, I would like to express my appreciation to all Home Team officers.

Singapore is one of the safest countries in the world, because of your dedication and commitment towards our Home Team mission.

The attack at the Christmas market in Berlin on 19 December, the attack on the Istanbul nightclub on New Year’s Day, and various other attacks in the last few weeks show the nature of the threat.

In 2016, the Home Team strengthened our counter-terrorism capability. We launched the Police Emergency Response Teams (ERTs). We sharpened our operational preparedness with major public exercises. And tightened our border security with the implementation of ICA’s BioScreen at the land and sea checkpoints.

We also continued to engage our neighbouring countries like Brunei, Indonesia and Malaysia to work together on a set of best practices in countering violent extremism that can serve as a blueprint for our region.

We launched SGSecure — our national movement to develop community vigilance, resilience and cohesion against terrorism. We embarked on an extensive ground outreach effort to engage Singaporeans across multiple touch points. As of October last year, we had engaged more than 34,000 households as part of this outreach effort. We also launched the SGSecure app, which has been downloaded or preloaded onto more than 210,000 mobile devices since its launch in September last year. SGSecure will continue to be an important priority in 2017, as we move into the next phase of strengthening community resilience and expanding the outreach to schools and workplaces.

The Home Team continued to do well in day-to-day operations. The perseverance and courage of our SCDF firefighters shone through as you battled major fires in 2016, including the overnight effort to subdue the fire at the CK Building.

Faced with heavier traveller volume at our Checkpoints, our ICA officers did a good job managing waiting times without compromising checkpoint security.

SPS and SCORE made important progress in our rehabilitation efforts, such as the implementation of the Mandatory Aftercare Scheme.

2016 was also an important year in our fight against drugs. Against the backdrop of an increasingly liberal attitude towards drugs in many parts of the world, we successfully defended and secured Singapore’s zero-tolerance approach and drug-



free agenda at the 2016 United Nations General Assembly Special Session (UNGASS). We will continue to safeguard our tough stance, unless a more effective solution can be proven to us.

I want to commend officers who have stepped up and devoted your energies to drive the Home Team Transformation 2025 effort. You have played a critical role in developing the strategies for the Home Team to meet the challenges of changing demographics, increasing demand, manpower constraints and evolving threats. The success of this Transformation will depend on effective implementation, in particular, the new joint capabilities that will integrate the Home Team even more and enhance our effectiveness. In 2017, we will move into top gear in implementing our Home Team Transformation initiatives.

As Home Team officers, you will always be our most important resource. Investment in your development will continue to be a top priority. In 2017, we will implement the unified scheme of

service and expert tracks across all Home Team Departments. We will intensify efforts to help officers develop deep specialist skills. We will provide career transition services to help Home Team officers prepare for retirement and acquire the skills to transit smoothly into a second career.

I have always considered it my privilege to serve alongside all of you. I have met some of you at meetings, events and ground visits. Your professionalism, passion and strong sense of mission are impressive. Thank you very much for serving with Honour and Unity, in keeping Singapore safe and secure for all.

I wish all Home Team officers and your families good health, happiness and the very best in 2017!

K SHANMUGAM

MINISTER FOR HOME AFFAIRS AND MINISTER FOR LAW



# Tracing the Rise of New-Age Policing Capabilities

By: Darwisyah Daud and Md Falliq

From the fateful Bastille Day celebrations attack in Nice to the recent Berlin Christmas market tragedy, the threat of radical terror attacks making their inroads towards Southeast Asia is all the more palpable. Against the gradient of international instability speckling the horizon of the near future, the Singapore Police Force (SPF) has been rapidly evolving to surmount the perceptible challenges looming out of the turn of the decade.

Among the key developments undertaken by the SPF is the formation of the Community Partnership Department (CPD), the Protective Security Command (ProCom), the Emergency Response Teams (ERT) and the Rapid Deployment Troops (RDT). Highly specialised yet adaptable, these formations are well-primed to lead the SPF into a new age of policing, which calls for state-of-the-art counter-terrorism support and enhanced community engagement.

## Community Partnership Department (CPD)

On 18 March 2016, CPD was formed to drive SPF's community partnership programmes and enhance volunteer management. CPD will lead in the review and development of SPF's community partnership strategies, policies and framework. With the formation of CPD, SPF aims to strengthen our partnership with the community to fight crime and enhance security.

## Protective Security Command (ProCom)

Commissioned on 8 July 2016, ProCom is a stand-alone specialist line unit within SPF. ProCom's mission is to protect strategic events and locations during peacetime and National Emergency. ProCom was formed amid the evolving security landscape and changing demographics in Singapore. Its main function is to enhance the SPF's protective security capabilities and increase Police presence at security-sensitive locations. Furthermore, ProCom also serves to strengthen the operational readiness of our National Service (NS) personnel, and offer a more meaningful experience for them through deploying them for frontline duties and giving them more leadership opportunities.

## Emergency Response Teams (ERT)

The ERTs were commissioned on 3 June 2016 by Mr Desmond Lee, Senior Minister of State, Ministry of Home Affairs and Ministry of National Development. The ERTs are a swift response force, specially trained in counter-assault skills and armed with HK-MP5 sub-machine guns to respond, engage and neutralise armed attackers quickly to save lives, minimise casualties and contain the situation. The ERT will complement the Ground Response Force in responding to terrorist attacks. They form an additional level of tactical force to SPF's initial response to any terrorist attacks. The ERT officers are specially selected from the six frontline divisions. On a day-to-day basis, the ERT officers will conduct high-visibility patrols at pre-identified locations as deterrence against armed attacks. Through these patrols they also familiarise themselves with the terrain so as to facilitate their response during any incident. This move is part of a comprehensive approach to addressing the threat of terrorism by enhancing SPF's security response.

## Rapid Deployment Troops (RDT)

The formation of RDT under the Special Operations Command, is a concerted effort by the SPF to enhance its operational capabilities to deal with public security and public order incidents. In support of the first wave of response by the ERT and frontline officers, the RDT together with the Police Tactical Troops will serve as the second wave of response to these incidents. The RDT will respond on Tactical Response Motorcycles that allow them to manoeuvre through traffic gridlock and navigate uneven terrain to reach the incident sites.

# Unified Scheme of Service

The unified scheme of service was implemented on 1 July 2016 to allow seamless and faster career progression opportunities for good performing Police officers. In the past, non-graduate officers were placed on the Police Officer (PO) scheme while graduate officers were placed on the Senior Police Officer (SO) scheme. Under the new single scheme, all officers (i.e. graduates and non-graduates) who have been assessed to have the same performance and potential can look forward to the same career advancement up the ranks.

## MORE THAN JUST A JOB. A CAREER THAT GIVES YOU MORE.

Our officers are our greatest assets. With the unified Police Scheme, our officers are now more empowered than ever to enjoy a fulfilling career in the Singapore Police Force, with plenty of opportunities for advancement, specialisation and development.



## 1 SINGLE SCHEME

### WHAT'S NEW

All officers will now advance under a unified rank structure with two entry ranks – Sergeant for non-graduates and Inspector for graduates.

### WHAT IT MEANS

Officers can now look forward to seamless advancement opportunities up the ranks with the unification of the Senior Police Officer and Police Officer schemes.

## FAST-TRACKED PROMOTION

### WHAT'S NEW

Good performing Sergeants and Inspectors can be fast-tracked directly to the Inspector and Assistant Superintendent ranks respectively within their first few years in the Force.

### WHAT IT MEANS

With a greater emphasis on performance and potential, good performing non-graduates can fast-forward up the ranks.



## 3 NEW EXPERT TRACKS

### WHAT'S NEW

Officers can now deepen their specialisation in Investigations, Intelligence, and Special Operations, with advancement based on technical competencies.

### WHAT IT MEANS

You can have more freedom to explore your interests, develop depth in your vocation, and be recognised for it.

## LEARNING AND DEVELOPMENT PROGRAMMES

### WHAT'S NEW

Officers can enjoy full-pay leave to pursue professional programmes/attachments at key career milestones, in addition to an annual Learning and Development subsidy.

### WHAT IT MEANS

More opportunities to develop yourself as a Police Officer, and to pick up more skills all-round.



## EARLY CAREER

## MID-CAREER

## LATE CAREER

Single Scheme

Fast-tracked Promotion

Expert Track

Learning & Development Programmes

Career Transition Office



# Squad Mates in 1998, Award Winners in 2016

Source: 7 November 2016, The New Paper © Singapore Press Holdings Limited. Permission required for reproduction

**This year, 3,959 individuals received the Singapore National Day Awards. Of these, over 200 are police officers. ELAINE LEE (huienl@sph.com.sg) speaks to two of them.**

In 1998, two people joined the Singapore Police Force (SPF) at the same time and were squad mates when they were undergoing training.

And while both officers went down very different career paths after they finished their training, both remained close friends over the years.

They enjoyed a mini-reunion when both received a National Day Award from President Tony Tan last night at the NUS University Cultural Centre. More than 200 officers received awards for outstanding work over the years.

Superintendent Fanny Koh, 40, had a big year last year, overseeing the security arrangements for key events in Singapore such as the 28th South-east Asian Games, the Asean ParaGames, the historic meeting between Chinese President Xi Jinping and his Taiwanese counterpart Ma Ying-jeou as well as the SG50 celebrations across the country.

She was one of the officers who went overseas to help identify any dead Singaporeans during the Indian Ocean tsunami in 2004.

Supt Koh, who was then deputy head of the Disaster Victim Identification team of the Criminal Investigation Department, led the first team of officers to Phuket.

At a temple that had been converted into a makeshift mortuary, they saw about 2,500 bodies. The enormity of the situation hit her after completing her grim task in Phuket.

## High-Strung

"It was only when I came back two weeks later that people started noticing I was a bit more highly-strung than usual," she said. "It was also then that I realised how life could be so fragile."

After spending two weeks there, Supt Koh, who was a triathlete, was so affected that she could not swim in the open sea for two years.

A veteran police officer for 18 years, Supt Koh received the Public Administration Medal (Bronze) for outstanding efficiency, competence and industry.

Of her busy 2015, she said: "It was definitely very demanding, but I think what kept me going was the support given by the teams I was working with and my family."

"Exercise is also very important. No matter how busy I am, I will still take a minimum of 15 minutes each day to run, cycle, swim or do yoga."



Lead: Superintendent Fanny Koh, 40 and Superintendent Ho Yenn Dar, 44, were squad mates when they were in the police academy back in 1998. Both are also recipients of the Public Administration Medal (Bronze) this year. TNP PHOTO: JONATHAN CHOO

"These exercises not only help me to stay alert, they also give me some personal time of my own as well."

Her good friend, Supt Ho Yenn Dar, 44, joined the SPF on the same day 18 years ago and also received the same medal as Supt Koh.

Supt Ho said: "Every now and then, we still meet up with our mutual group of friends to have meals together."

Married with a two-year-old daughter, he is the head of the operations and training at the Traffic Police.

Supt Ho started out at Tanglin Police Division in December 1998 before moving on to other postings in Police HQ.

As the Police Attache to the Philippines in 2009, he forged a close working relationship with the Philippines National Police and other law enforcement agencies.

One of the more memorable cases he handled was a murder at the SingTel Bukit Panjang Telecom Exchange in 2003 when an auxiliary officer was killed by his ex-colleague.

Supt Ho was head of intelligence for Jurong Division then.

He said: "The man eventually surrendered himself at Hong Kah North Neighbourhood Police Post, was convicted of murder and was hanged."

"The case left an impression on us because how often would one have a chance to encounter a gunman, especially here in Singapore."

Supt Koh said of her good friend: "He was like a big brother to us all... he took great care of everyone in the squad."

# Kicking Crime with Futsal

Source: 9 August 2016, The New Paper © Singapore Press Holdings Limited. Permission required for reproduction

## Police officer helps and befriends wayward youths.

Growing up, there were several opportunities for Mr Muhammad Fuad Mohd Yassin to fall into bad company as his mother was not around most of the time.

"Since I was 10, my mother became the sole breadwinner for my two older brothers and me."

"She was away at work most of the time, earning money to support the family," said Mr Fuad, who is now a Police staff sergeant.

Despite her absence, the family remained close, and that kept Staff Sgt Fuad, 28, out of the trouble.

"We shared our problems and looked out for each other in our own ways."

"It taught me right from wrong, good from bad."

"I was also friends with kids who were less fortunate than us and I supposed that opened my eyes too," he said.

So when he got his dream job as a police officer eight years ago, Staff Sgt Fuad made up his mind to help wayward youths, many of whom strayed "because they came from broken families".

"I am fortunate I am able to be where I am today because of a loving family."

"It also inspires me to share with these youths that their past does not matter."

"It is how they shape their future that counts," he said.

He said jumping in to advise youths does not work.

"I need to befriend them first, gain their trust before I can show my concern and sincerity," he said.

Staff Sgt Fuad recalled a boy he mentored in 2010.

"He was addicted to glue sniffing when I met him. It took some time before we became friends."

"It was only after he trusted me that I started giving him advice on how he could turn his life around."

"He listened and eventually graduated from ITE (Institute of Technical Education) and is now working in the civil service."

"I am happy to see he has changed for the better, as it is not easy for someone to kick the habit and give up inhalant addiction."

"I felt a sense of achievement, knowing that I succeeded in helping him," he said.

Staff Sgt Fuad is currently involved in the Delta League, a futsal competition jointly organised by the Singapore Police Force and National Crime Prevention Council and funded by Tote Board, to prevent crime through forging friendships with youths.



Delta League, which is made up of 2,000 players who make up 96 teams, was the brainchild of the Clementi Police Division and is open to boys aged between 13 and 17.

It started in 2011 with 16 teams.

## Role Model

Staff Sgt Fuad said: "I have been involved in Delta League for the last three years and it has provided me with the opportunity to befriend youths and that helps me guide them better."

"I would share my story and they would share theirs."

"Their stories also helped me understand why they behaved the way they did."

"Delta League also sets a platform where I become a role model for many of them."

"I enjoy working with youths and seeing the drive in them when they are given the motivation," added the father of three boys, who are between eight years and eight months old.

Staff Sgt Fuad said he will do his utmost to raise his sons right.

"I will be there for them, for their growing up years and to guide them emotionally too," he said.

"I know I cannot heal the world alone, but I am glad that I am making a difference with every step I take."

# Public Spiritedness

## Alert Staff Foiled a Scam

On 29 May 2016, a female victim went to SK Jewellery outlet at Clementi Mall with the intention of purchasing jewellery amounting to more than \$4,500. The attending sales executive, Ms Jacelyn Wong, found it strange as the victim was wearing an ear piece and had asked Ms Wong to keep quiet whilst she was making the purchase.

Upon enquiring, Ms Wong found out from the victim that she wanted to purchase a large quantity of jewellery with her credit card so that she could pawn them and remit the cash to an overseas account in China. Sensing that something was amiss, Ms Wong probed further and suspected that the victim might have been scammed after listening to the details.

Ms Wong then explained to the victim about the instances of such scams, and managed to convince her not to fall for it. She also persuaded her to lodge a Police report on the matter. When the victim agreed, Ms Wong personally escorted her to Clementi Neighbourhood Police Centre to lodge a Police report.

Ms Wong's alertness and timely intervention prevented the victim from being scammed.

## Punggol Residents Helped Police to Arrest Five Persons for Rioting

Upon receiving a call on a case of rioting, officers from Punggol Neighbourhood Police Centre responded to the incident location but were unable to locate the persons involved.

Officers conducted ground enquiries and two of Punggol residents provided vital information that led to the arrest of five persons for rioting.

Mr Addison Ong and Mr Loke Hoong Wong received the Public Spiritedness Award during the Punggol Neighbourhood Watch Day on 21 February 2016.

## Three Brave Men Detained Escaping Suspect

Three individuals, Mr Wong Pi Xiang, Mr Loh Tian Hwee and Mr Choh Sze Huat were commended by Commander of Jurong Division, Assistant Commissioner of Police (AC) Koh Wei Keong for their outstanding courage in detaining a Housebreaking suspect who was on the verge of escaping after being spotted.

On 27 April 2016 at about 7.45am, the victim was in his kitchen when he heard a loud noise from his bedroom that was facing the corridor. Upon conducting checks, the victim spotted an unknown man attempting to flee via the bedroom window. The victim then shouted for help and with the assistance of the three brave men, the suspect was detained.



*Train hard to fight easy.*

— Assistant Commissioner of Police  
Lim Chee Pheng  
Commander, Security Command



*Our work makes a difference. I believe this is what drives us to wear the Police blue every day.*

— Assistant Commissioner of Police  
Wilson Lim  
Director, Public Affairs Department



*If all of us can show the same spirit and dedication, the same passion for our mission, the same pride in our work, then we will be able to find the means to overcome the challenges that come our way, and take a step closer to making Singapore the safest place in the world.*

— Assistant Commissioner of Police  
Lian Ghim Hua  
Commander, Ang Mo Kio Division

*Effective policing requires the need to enhance the public's confidence by nurturing positive relationships between officers and the community.*

— Assistant Commissioner of Police  
Gerald Lim  
Commander, Clementi Division



*We should not be afraid of feedback, be it good or bad, take it positively. Just as breakfast is the most important meal of the day, it is also important for us to embrace feedback with a positive mindset so that we can learn from it, act on it and improve ourselves, whether as an individual or as an organisation.*

— Assistant Commissioner of Police  
Maria Oh  
Former Director, Service Delivery Department

*Our low crime rate is testament to the success of our community policing strategy.*

— Deputy Assistant Commissioner of Police  
Pauline Yee  
Director, Community Partnership Department



*If your vision is aligned to that of the organisation, you are in the right place doing the right job.*

— Mr Tay Yeow Koon  
Director, Police Technology Department





# PolCam: Technology as a “Force Multiplier”

By: Dennis Teo



**PolCam 1.0**

In the never-ending fight against crime and terrorism, the Singapore Police Force (SPF) has installed more than 62,000 Police Cameras (PolCam) at lift lobbies, staircase landings, entrances and exits in 10,000 Housing & Development Board (HDB) blocks and Multi-Storey Car Parks (MSCPs) under the PolCam 1.0 project. The project started in April 2012 and was completed in June 2016.

Since their inception in 2012, the PolCam have been helpful in solving and deterring crimes. As at November 2016, more than 3,200 video footage were retrieved from the camera system to help the Police solve more than 1,500 crime cases, including offences such as harassment by unlicensed moneylenders, theft and outrage of modesty. Over the next few years, the cameras under PolCam 1.0 project will continue to be implemented at new Build-To-Order HDB blocks and MSCPs.



**Moving Forward — PolCam 2.0**

As an extension to the PolCam project, SPF has embarked on PolCam 2.0 to expand the coverage of PolCam to public areas in town centres, neighbourhood centres, hawker centres and link-ways leading to transportation nodes such as MRT stations and Bus Interchanges. The first batch of 128 pilot cameras under PolCam 2.0 was installed in June 2016 at Ang Mo Kio Town Centre, Bedok Town Centre and Jurong Gateway. About 11,000 more cameras will be progressively installed at 2,500 locations island-wide by 2020 to enhance the safety and security of town centres and neighbourhood spaces.

PolCam 2.0 will introduce new capabilities such as 360-degree cameras to provide all-round observation of public areas. Coupled with smart video analytics, anomalous activities such as crowd congregation and aggressive or violent behaviour can be detected with alerts promptly sent to Police Operations Centres for immediate response and incident management.

The expansion of PolCam to public areas in the neighbourhood and town centres will further strengthen the Police's ability to deter, detect and solve crimes. SPF will continue to leverage technology as part of our crime-fighting and counter-terrorism strategies to ensure a safe and secure home for everyone.

# Warning: Better Slow Down at These Hot Spots

Source: 20 May 2016, The Straits Times © Singapore Press Holdings Limited. Permission required for reproduction

## New speed cameras can take better images and capture video.



A Traffic Police officer operating the new speed laser camera on a bridge over Nicoll Highway yesterday. ST PHOTO: KUA CHEE SIONG

Speed demons beware, the Traffic Police have a new gadget to nab those who break the speed limit.

Yesterday, the TP unveiled a new portable speed laser camera that will be deployed at 44 speeding hot spots, including West Coast Highway, Braddell Road and Changi Coast Road.

It is the first time the older cameras are being replaced since speeding enforcement operations began in 2004.

Manned by a single officer, the new camera can capture higher-resolution images, works better in low-light conditions and has a battery life of eight hours — double that of the older model.

It can also capture video, unlike the older model.

Officers will be stationed on overhead bridges or by the roadside. (See list of enforcement areas in accompanying box.)

Signs will be placed about 200m before the speed laser cameras.

“The intent is to let motorists be aware that they are entering an accident-prone area, so slow down and drive carefully,” said TP deputy commander Devrajan Bala.

The new speed laser cameras will complement existing efforts to curb speeding with the TP's other cameras on the roads, Deputy Assistant Commissioner Devrajan said.

When asked why it took 12 years for the TP to replace the speed laser cameras, he said: “The technology has improved tremendously. We were looking for something that would be a game changer, in terms of camera capabilities.

“In the past, (camera's performance was) dependent on light conditions... The current ones are very reliable.”

The number of accidents caused by speeding fell to 1,197 last year, from 1,363 in 2014.

But there were 8,021 injury accidents last year, up almost 3 per cent from 7,809 in 2014.

Fatal speeding accidents rose to 48 last year, from 43 in 2014.

In recent years, the TP have replaced their ageing film cameras with digital ones and deployed mobile speed cameras — autonomous devices that can be taken down and set up within a week — at speeding hot spots.

The mobile speed cameras, first launched earlier this year in Seletar Link, have been deployed at two more locations — Jurong Island Highway and Lim Chu Kang Road.

“The mobile speed cameras have been very effective; we see very good behaviour now... Our idea is to shape the motorist's behaviour,” said TP commander Sam Tee.

Motorist Steve Keh, 41, who works in the maritime industry, said: “These will surely be effective and make people drive carefully.”

## Enforcement locations for the new cameras

1. Ang Mo Kio Avenue 1 towards Upper Thomson Road
2. Ang Mo Kio Avenue 1 towards Boundary Road
3. Ang Mo Kio Avenue 5 towards Buangkok Green
4. Ang Mo Kio Avenue 5 towards Yio Chu Kang Road
5. Ayer Rajah Expressway (AYE) towards Tuas
6. AYE towards Marina Coastal Expressway
7. Braddell Road towards Bartley Road
8. Braddell Road towards Lornie Road
9. Bukit Timah Expressway (BKE) towards Woodlands Checkpoint
10. BKE towards Pan Island Expressway (PIE)
11. Central Expressway (CTE) towards Seletar Expressway (SLE)
12. CTE towards AYE (between Ang Mo Kio Avenue 3 exit and Ang Mo Kio Avenue 1 exit)
13. Changi Coast Road towards Nicoll Drive
14. Clementi Avenue 6 towards AYE
15. Clementi Avenue 6 towards PIE
16. East Coast Parkway (ECP) towards Changi Airport
17. ECP towards city (between Bedok South Avenue 1 exit and Still Road South exit)
18. Jalan Buroh towards Pioneer Road
19. Kranji Expressway (KJE) towards BKE
20. KJE towards PIE (between Choa Chu Kang Drive exit and Choa Chu Kang Way exit)
21. Lentor Avenue towards Yishun Avenue 2
22. Lentor Avenue towards Ang Mo Kio Avenue 6
23. Lornie Road towards Braddell Road
24. Lornie Road towards Adam Road
25. Nicoll Highway towards Guillemard Road
26. Nicoll Highway towards Esplanade Drive
27. PIE towards Tuas (between Pioneer Road North exit and Upper Jurong Road exit)
28. PIE towards Changi Airport (between Upper Jurong Road exit and Pioneer Road North exit)
29. PIE towards Tuas (between Lorong 2 Toa Payoh exit and Thomson Road exit)
30. PIE towards Changi Airport (between Thomson Road exit and Lorong 2 Toa Payoh exit)
31. PIE towards Tuas (between Eunos Road exit and Paya Lebar Road exit)
32. PIE towards Changi Airport (between Paya Lebar Road exit and Eunos Road exit)
33. Tampines Avenue 10 towards Bartley Road East
34. Tampines Avenue 10 towards Tampines Expressway (TPE)
35. TPE towards PIE (between Punggol Road exit and Kallang-Paya Lebar Expressway exit)
36. TPE towards SLE (between Kallang-Paya Lebar Expressway exit and Punggol Road exit)
37. TPE towards PIE (between Sengkang West Road exit and Seletar Link exit)
38. TPE towards SLE (between Jalan Kayu exit and Sengkang West Road exit)
39. Upper Bukit Timah Road towards Jalan Anak Bukit
40. Upper Thomson Road towards Lornie Road
41. Upper Thomson Road towards Sembawang Road
42. West Coast Highway towards Jalan Buroh
43. West Coast Highway towards Pasir Panjang Road
44. Woodlands Avenue 12 towards Woodlands Avenue 10



# DO YOUR PART, STAY VIGILANT,



SGSecure is a national movement to sensitise, train and mobilise Singaporeans to play a part to prevent and deal with a terror attack. The Community Policing officers, who play a vital role in this initiative, conduct activities such as roadshows, school talks, workplace seminars, and house visits to generate awareness and educate the public on the need for Singaporeans to Stay Alert, Stay United, Stay Strong, the “Press, Tie, Tell Advisory”, and the “Run, Hide, Tell” advisory — a key component of the SGSecure initiative, aimed at imparting the appropriate response to the community to protect themselves in the event of a terror attack — as well as SGSecure app, which includes a reporting function for users to alert the Police.

# SEE SOMETHING? REPORT IT!



The Police@SG app, launched in 2011, is an initiative from the Singapore Police Force to offer users access to useful information on the go. Users may also submit information about criminal activities to the Police via “i-Witness” function to aid ongoing investigations or uncover unreported crimes. Users can also receive alerts from the Police during major incidents.

## RUN, HIDE, TELL



**RUN** away from danger. Do not surrender or attempt to negotiate.



If escape is not possible, **HIDE**. Find cover and stay out of sight. Be very quiet and switch your phone to silent mode.



When it is safe to do so, **TELL** the Police. Call 999 or SMS 71999 if it is not safe to talk. Provide details on your location and the attackers. You may also use the SGSecure app to provide information to the authorities.

See something suspicious? Report it via our SGSecure & Police@SG apps! Reporting crime and suspicious activities has never been easier today with the new reporting platforms launched by the Ministry of Home Affairs and also the Singapore Police Force respectively.

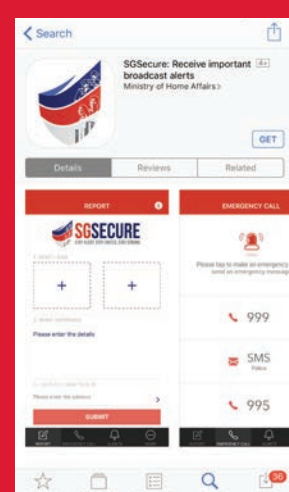
## SGSecure App

Launched by Prime Minister Lee Hsien Loong in September 2016, the SGSecure mobile app is one of the initiatives introduced as part of the SGSecure movement. The app allows you to receive alerts during major emergencies, seek assistance and provide information to the authorities.

### Download

Go to Apple iOS app store or Google Play and search for “SGSecure”.

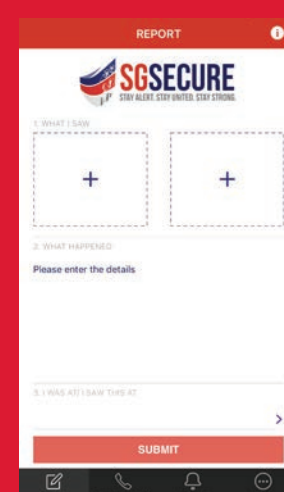
Alternatively, you may also scan the QR code below.



### Report

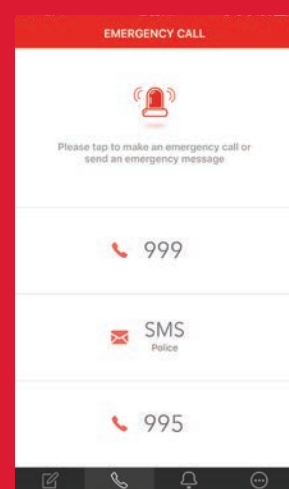
The “Report” tab is where users can send information about suspicious incidents or objects. These include suspicious packages left unattended and suspicious characters.

1. Take a photo or video and send it via the app.
2. Describe what happened in the next section.
3. Enter the location where you witnessed the incident. Alternatively, it can automatically be filled with your current location if you allow the app to access the phone's location.
4. Tap “submit”.



## Emergency Call

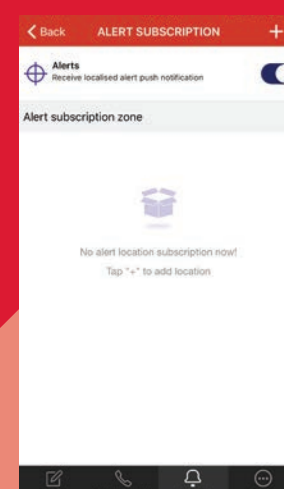
There are three options under the “Emergency Call” tab which allows the user to call the Police Emergency Hotline at 999, send an SMS to the Police at 71999 if you are in situations where you cannot speak, or call the Singapore Civil Defence Force for Fire and Medical assistance at 995.



## Alerts

During a major incident where members of the public would need to be alerted, the authorities may send message “Alerts” via the app.

To ensure that you receive these alerts, tap on “Alerts”, tap “Subscribe” on the top right hand corner, and then ensure that the option to “receive localised alert push notification” has been enabled.



## Police@SG App

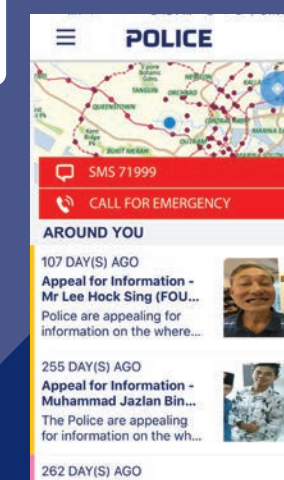
### Download

Go to Apple iOS app store or Google Play and search for “Police@SG”.



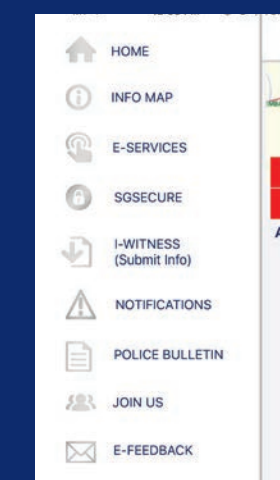
### Report

Once you open the app, this main page should appear. You can activate the emergency call button to call the Police for assistance at 999. If it is not safe to speak, users may SMS the Police using the SMS button.

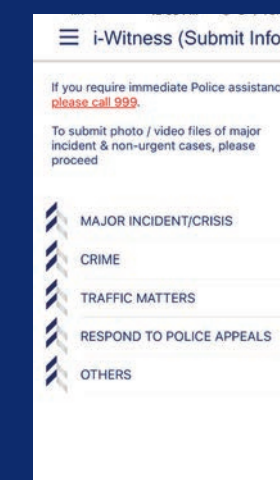


Tap on the icon (≡) on the top left corner and the following options should appear.

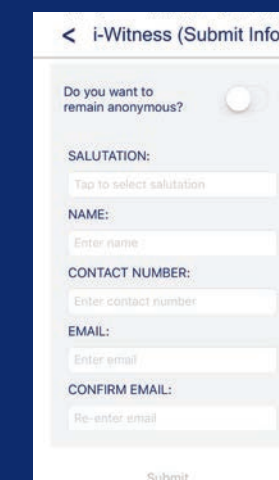
Tap on “i-WITNESS (Submit Info)”.



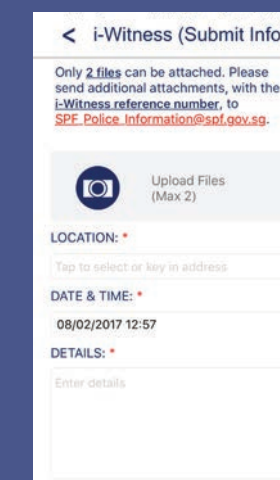
Select the nature of the incident that you are reporting.



6. Key in your personal contact details.
7. If you would like to remain anonymous, click the option then skip to step 8. Your identity will be kept strictly confidential in this case. You are, however, encouraged to submit details to facilitate clarification.
8. Tap submit.



1. (Optional) Take a photo or video of what you saw and send it via the app.
2. Enter the location where you witnessed the incident.
3. Select the nature of the incident. A list of options such as “Scams” and “Illegal Moneylending” will appear upon tapping.
4. Key in the Date and Time.
5. Describe what happened under the “Details” section.





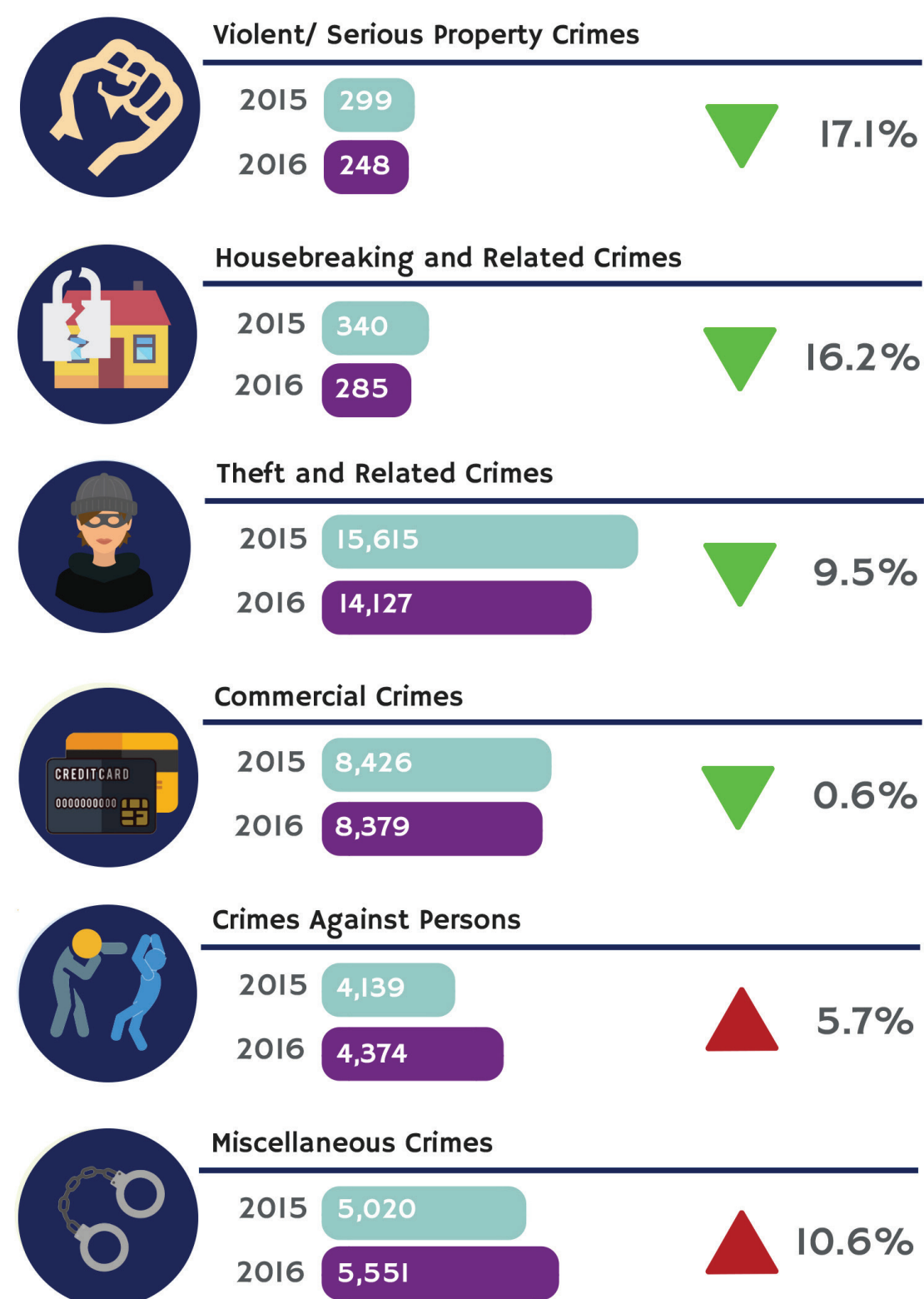
# 30-Year Lows for Three Major Crime Classes in 2016

## Overall crime in 2016 decreased by 2.6%.

This was largely attributed to a decrease in four of the six crime classes, namely Violent/ Serious Property Crimes, Housebreaking Related Crimes, Theft and Related Crimes and Commercial Crimes. Most noteworthy are:

- ▶ Crime classes such as Violent/ Serious Property Crimes, Housebreaking and Related Crimes, Theft and Related Crimes registered a 30-year low.
- ▶ Crimes such as Robbery, Housebreaking, Motor-Vehicle Related Theft and Snatch Theft have also registered a 30-year low.
- ▶ The Unlicensed Money Lending (UML) situation continues to improve. UML-related harassment figures are at a 10-year low.
- ▶ In 2016, there were 135 days free from snatch theft, housebreaking and robbery. An increase of 31 days from 2015.

## 2016 Crime Statistics in Singapore



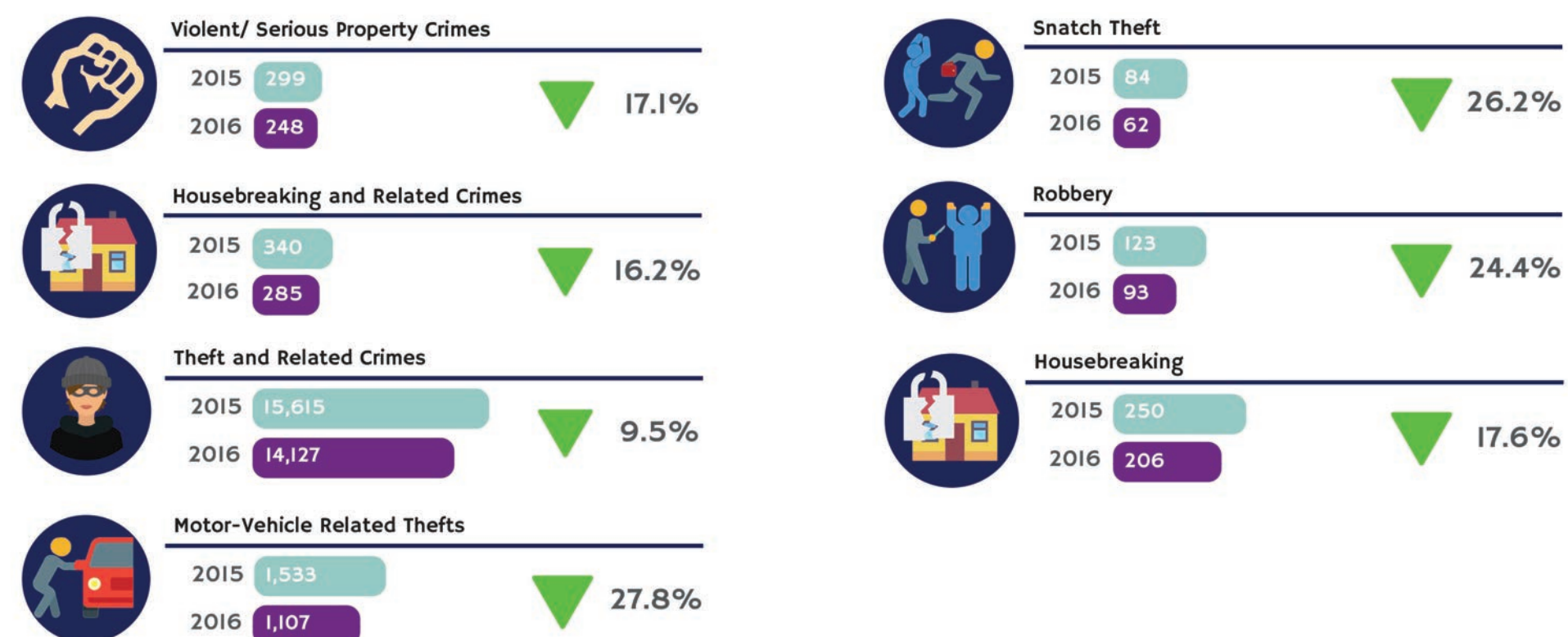
## OVERALL CRIME



## Crime-Free Days in 2016



## Crime that Registered a 30-Year Low in 2016



## Scams of Concern





# One of Us

Photographer: Chee Yong Tat

## Hi, I am...

Denise Luo, Head Editorial from the Multimedia Communications Division of the Public Affairs Department.

## An interesting part of my career...

As the editor of *Police Life*, I am thankful for the opportunity to craft profile pieces on key office holders. I appreciate the earnest conversations with my interviewees as it gives me a better understanding of their perspectives. As a matter of fact, I am always curious about people and getting to know each and every one of their story intrigues me. I am cognisant of the new challenges that each dawn brings in my course of work. It is this very aspect of work that keeps me sane.

## What's next for *Police Life* Magazine?

My team and I are looking to revamp the magazine. We will be jazzing up the contents, so stay tuned! If you would like to share with us some of the features you hope to read about, feel free to reach out to us via our email, [spf\\_plm@spf.gov.sg](mailto:spf_plm@spf.gov.sg).

## When I am not at work, I enjoy...

Immersing my soul in the comfort of classical and jazz tunes. After a long day at work, it feels great to unload my emotions on the ivory keys and silver strings. It never fails to lift my spirits — even if it is momentary.

## I cannot live without...

My daily fix of coffee. It helps me to start the day on the right note!

## I believe...

Life is a palette of colours. Never be afraid to step out of your comfort zone to explore new possibilities. Keep experimenting and you will soon discover that there are more hues on the colour wheel than you already know!

