



# SINGAPORE POLICE FORCE

## COMMUNITY MEDIATION CENTRE REFERRAL

### INTRODUCTION

The Community Mediation Centre (CMC) provides neutral platform for residents in Singapore to resolve relational, social and community disputes amicably without resorting to legal proceedings. Residents in Singapore can register their case directly online with CMC for mediation at:- <http://www.police.gov.sg/e-services/apply/mediation-referral>

### ELIGIBILITY CRITERIA

2. Community mediation services are suitable only for relational disputes (i.e. neighbours, friends, colleagues and etc). It is not suitable for disputes which may involve legal, contractual, commercial or traffic offence issues.
3. Only Singaporeans, Permanent Residents or Long Term Pass holders residing in Singapore can apply for mediation at Community Mediation Centre (CMC).
4. An expressed agreement to mediate from both parties is required by CMC.

### ADDITIONAL INFORMATION

5. Under Sec 152(2) of the Criminal Procedure Code (Cap.68), should the referral be made by SPF and you subsequently fail or refuse to attend the mediation session, the Magistrate may dismiss any future complaints on the matter if you do not provide any reasonable grounds for such failure or refusal.
6. By submitting the information, you consent to providing your details to the Community Mediation Centre (CMC).
7. Upon referral of cases by Police, CMC will contact all parties involved. The mediation request with incomplete fields or unsuitable cases will not be submitted to CMC.
8. An administrative fee of \$5 is payable by the applicant to CMC on the day of mediation.
9. The information provided will be kept confidential and used in accordance with the Community Mediation Centres Act, Cap 49A, for the purposes of mediation and the Community Mediation Centre's procedures thereof.
10. Only in cases where police report is lodged and the matter is attended by Police, you may alternatively send the required information to the officer in-charge of your case (i.e. Neighbourhood Police Centre) or through email to [SPF\\_CMC@spf.gov.sg](mailto:SPF_CMC@spf.gov.sg) by completing the form below. This contact channel is meant only for Police-based referral of suitable cases for mediation services at the Community Mediation Centre only.
11. Please copy, complete and email all completed fields if police report is lodged on the abovementioned matter and if you wish the matter to be referred by Police:-



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## Complainant's Details *(All fields are compulsory)*

Police Report Number:			
Name as in NRIC :			
NRIC Number :			
Citizenship :			
Address as in NRIC:			
Postal Code:		Contact Details:	
Email Address:			
Race:		Language:	

## Respondent's Details *(If available)*

Name as in NRIC :			
NRIC Number :			
Citizenship :			
Address as in NRIC:			
Postal Code:		Contact Details:	
Email Address:			
Race:		Language:	



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Brief Facts of Case (Primary Dispute):

12. Member of Public may contact the Neighbourhood Police Centre where Police report is lodged should they wish to refer the matter for mediation thru Police to CMC. Alternatively, you may contact CMC at 1800-2255-529 if you wish to submit the application directly to CMC.

13. Please go to <http://www.police.gov.sg/e-services/apply/mediation-referral> for more information.