

EMERGENCY LINES

Requiring immediate response

Singapore Police Force 999

Singapore Civil Defence Force 995

HOTLINES

To report suspicious persons or activities or seek advice on security awareness

Police (Hotline) 1800-2550000

Internal Security Department
Counter Terrorism Centre (Helplines) 1800-2626473
62828473 (Fax)
ctc@isd.gov.sg

COMMUNITY EMERGENCY PREPAREDNESS PROGRAMME

If you need more information on Community Emergency Preparedness Programme (CEPP), please visit the SCDF website at <http://www.scdf.gov.sg/html/cepp/index.html>

For enquiries on public education matters, please call 68481524



BE ALERT AGAINST TERRORISM

Do You Know What To Do?

Terrorism

Affects Everyone

In the current security climate, unattended items and bomb threat calls can cause great inconvenience to everyone and disrupt daily activities.

You can help minimise such disruptions by:

- Learning how to distinguish suspicious items from non-suspicious items
- Knowing what to do when a suspicious unattended item is found
- Assisting security personnel or the authorities when a search is required

Seen an Unattended Item?



An unattended item is a cause of concern as it could be a security risk. However harmless "Lost and Found" items are very common in public areas.

What you should do:

- Be attuned to security threats but do not be overly suspicious
- Make adequate efforts to ascertain if the unattended item is suspicious before informing security personnel or the Police

Is It Suspicious?



Consider the following factors when determining if an unattended item is suspicious:

Location

- Is the establishment where the unattended item is found a sensitive or high-risk area?
- Is the item left at a spot not easily noticeable? Was it hidden?

Type of Item

- Is the item a typical “Lost and Found” item?
- Is the item unlikely to be left behind by a forgetful person?

Is It Suspicious?



Characteristics indicating an Explosive Device

- Oily stains or discolouration on wrapping materials
- Excessive use of securing material such as string and adhesive tape
- Trace of unusual smells like that of almond or marzipan
- Wires or aluminium foil protruding from the item
- Clock-like ticking sound emitting from the item

What Should You Do?



If the item is **non-suspicious**:

- Treat it as a “Lost and Found” item and hand it over to security personnel or the owner of the establishment

If the item is **suspicious**:

- Do not touch or open it
- Inform security personnel or the owner of the establishment
- Call the Police

How Can You Help When a Search is Conducted?



In a situation of an unverified security threat, security personnel or the Police may conduct a search of the premises without calling for an evacuation.

You can do the following to help:

- **A**ssist to gather your belongings to facilitate identification of suspicious items
- **L**ook around you for unattended items; do not touch them
- **E**valuate whether the unattended items are suspicious
- **R**eport all suspicious items to security personnel or the Police
- **T**ake further instructions from security personnel or the Police

In the event an evacuation is called, do so immediately in a calm and orderly manner. Bring along all your belongings.