

"Together we can make **Singapore**
our **Safe and Secure Best Home.**"

GUARDING AGAINST TERRORISM

WHAT YOU CAN DO

“ There is a part for everyone
in preventing **TERRORISM** ”

EMERGENCY LINES

Requiring immediate response:

Singapore Police Force **999**

Singapore Civil Defence Force **995**

HOTLINES

To provide information or to seek advice:

Police (Hotline) **1800-2550000**

Internal Security Department (Helplines)
Counter Terrorism Centre **1800-2626473 (Phone)**

62828473 (Fax)

ctc@isd.gov.sg (E-mail)



SINGAPORE POLICE FORCE



Be Informed

Keep updated on terrorism-related reports in the mass media, government and Police public advisories or alerts.

Everyone should be as informed as possible so that you can be more alert and sensitive to the possible threats in your neighbourhood, workplace and public areas.

Share the information with your loved ones and friends.



Be Vigilant

Acquaint yourself with the routines of your neighbourhood and workplace. In this way, you can be alert to 'suspicious' persons, parcels or vehicles that do not fit in with the daily landscape.

The recommended measures to take are:

- Ensure that you secure or restrict indiscriminate access to your residence and work area.
- Be especially alert to people who place things or park vehicles and leave them unattended.

If you suspect something is amiss:

- Identify the 'suspicious' person, parcel or vehicle by noting their characteristics:
 - For persons - e.g. their gender, height, attire, behaviour and what they are carrying.
 - For parcels – e.g. their shape, size, packaging and markings.
 - For vehicles – e.g. their colour, make, model, registration number and special markings.
- Try to establish the identity of the person and ownership of the parcel or vehicle.
- If your suspicion persists:
 - Do not touch the item or open the doors of the vehicle.
 - Remain calm and rational.
 - Do not cause a panic.
 - Notify your management, building security or the Police.



Be Prepared

A terrorist attack may occur without any warning. But it does not mean you have to change your life. Just be prepared.

Be Ready For Any Evacuation

If you or your family members have to evacuate, bring with you the following:

- A list of emergency contacts e.g. emergency lines or hotlines and telephone numbers of family members.
- Identification papers e.g. National Registration Identity Card, birth certificate, passport.
- First aid supplies and provision for 'special needs' of any member of your family e.g. prescription medication.

Pre-arrange meeting locations and alternative lodging in the event of an emergency.

If you have to evacuate your residence or workplace:

- Remain calm and be patient.
- Shut off gas, water and electricity before leaving.
- Lock your doors and windows after determining that everyone has exited.
- Wear appropriate clothing and footwear that allow ease of movement and provide protection.
- Follow the advice of building security personnel, Police or other emergency officials.



Be Involved

Do not let terrorism drive us to huddle alone in fear. Get involved with neighbours and colleagues so that anonymity and apathy on which terrorism thrives cannot take root in your community.

Volunteer to be the "eyes and ears" of the Police under the Neighbourhood Watch Zone Scheme or the Citizens-on-Patrol Groups formed as a result of the Community Safety and Security Programme. For more information, please contact your nearest Neighbourhood Police Centre.

Continue to take part in inter-religious and inter-racial activities that promote greater racial and ethnic harmony to strengthen the cohesion and resilience of your community.



Dealing with Information of a Security Threat

When a security threat is received:

- Do not panic. Stay calm.
- Attempt to verify the identity of the source.
- Call the Police.
- Do not spread rumours.

In particular, when a threat is received by telephone:

- Continue to engage the caller.
- Alert someone to call the Police.
- Ask the caller for more details such as his/her identity, the exact location of the threat and what he/she hopes to achieve.

Take particular note of the following:

- Voice characteristics e.g. pitch, male or female, adult or child.
- Language and accent e.g. local or foreign.
- Manner of speaking e.g. rapid, deliberate, emotional, angry.
- Background noises e.g. traffic, music, announcements, shouting.